RSA SecurID Access SAML Configuration for OpenVoice

Last Modified: September 14, 2015

Citrix OpenVoice provides high-quality, easy-to-use audio conferencing services for business of all sizes.

Before You Begin

- Acquire an administrator account to RSA SecurID Access.
- Acquire an administrator account to GoToMeeting with the OpenVoice feature.
- Verify the RSA SecurID Access user account. Refer to the User, Rule, and Policy section of this manual.

Procedure

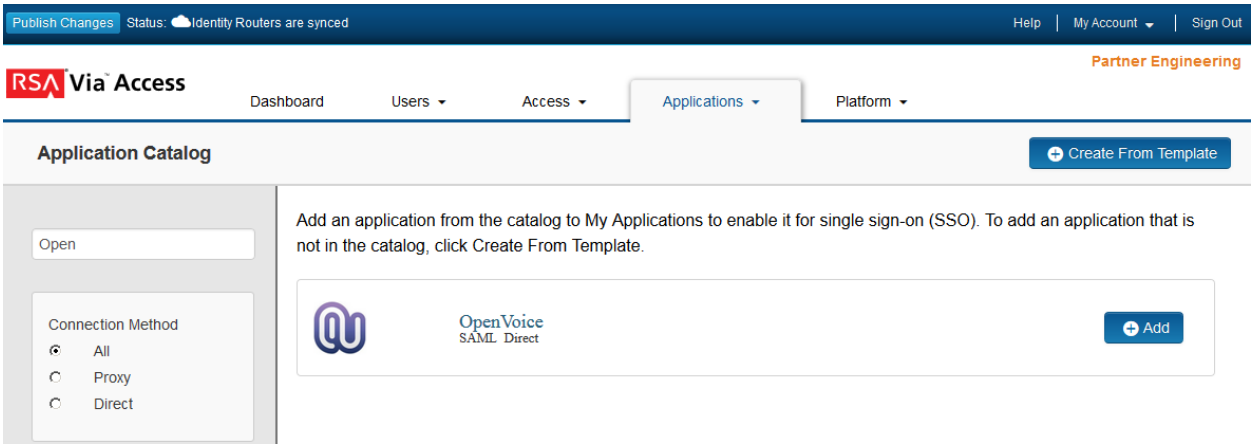
1. Add the Application in RSA SecurID Access
2. Configure OpenVoice to Use RSA SecurID Access as an Identity Provider

Add the Application in RSA SecurID Access

Procedure

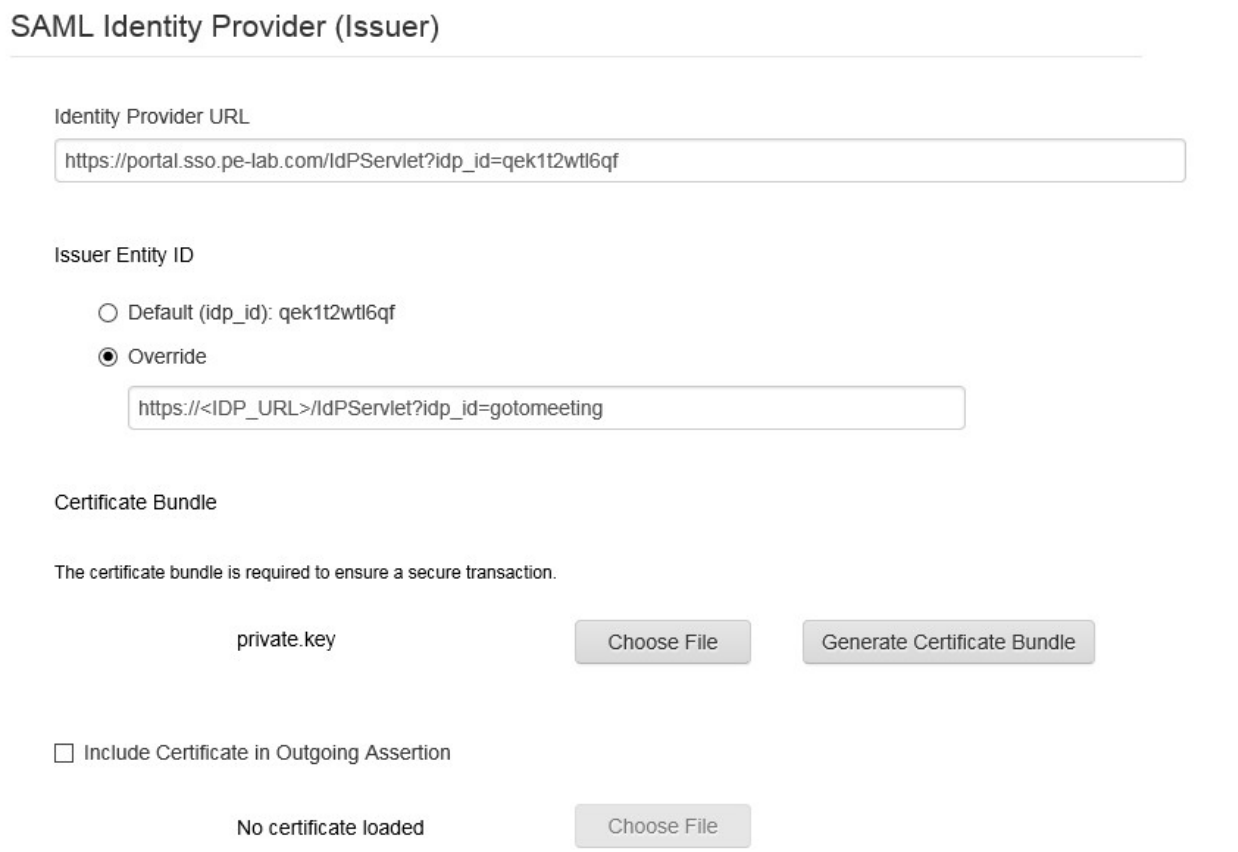
1. In the RSA SecurID Access Administration Console, click **Applications > Application Catalog**.
2. From the list of applications, search for **OpenVoice** and click **+Add**.

> **Note: Refer to GoToMeeting if you want a single application in the portal to access all the Citrix Online features.**



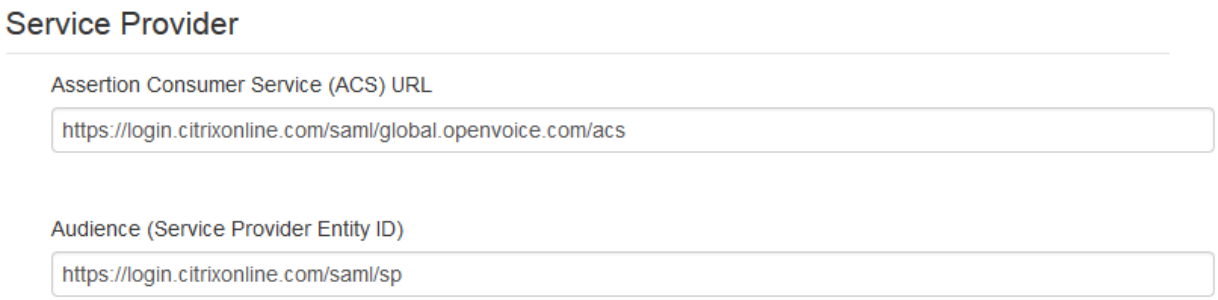
3. On the Basic Information page, specify the application name and click **Next Step**.
4. On the Connection Profile page, select **IDP-initiated**.

5. Scroll down to the **SAML Identity Provider (Issuer)** section.



   a. Select **Override** under Issuer Entity ID and replace the **<IDP_URL>** with your Identity Provider hostname. In this example, **portal.sso.pe-lab.com** is the hostname. https://portal.sso.pe-lab.com/IdPServlet?idp_id=gotomeeting
   b. Select **Choose File** and upload the private key.

6. Scroll down to the **Service Provider** section.

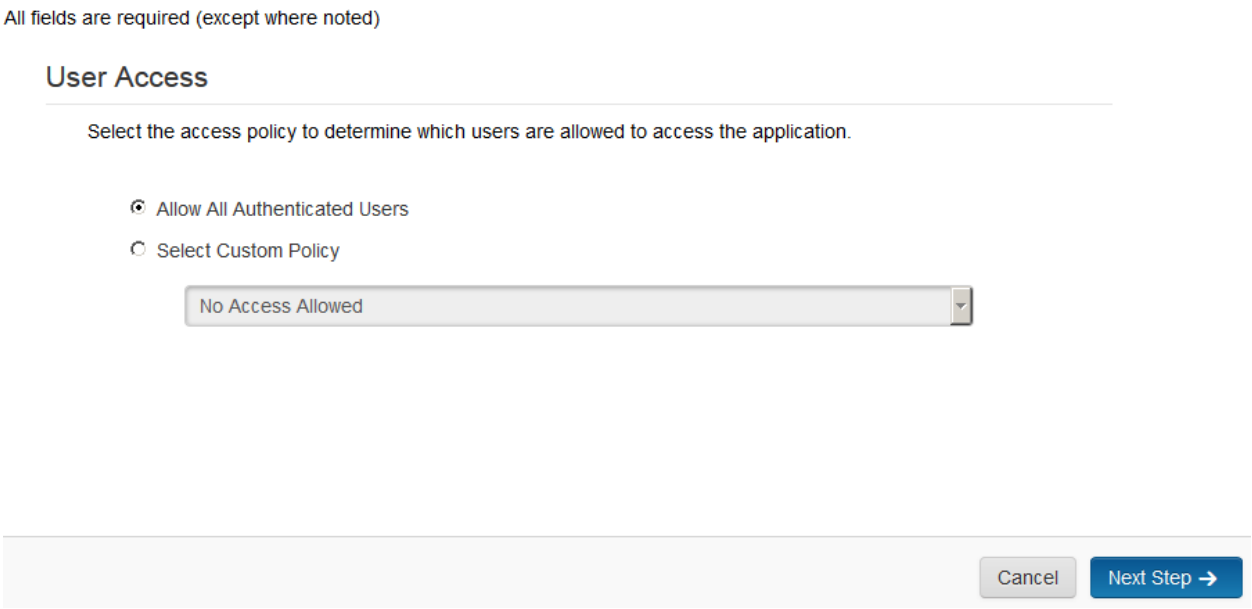


   a. In the **Assertion Consumer Service (ACS) URL** field, enter the following URL https://login.citrixonline.com/saml/global.openvoice.com/acs
   b. In the **Audience (Service Provider Entity ID)** field, enter the following URL https://login.citrixonline.com/saml/sp

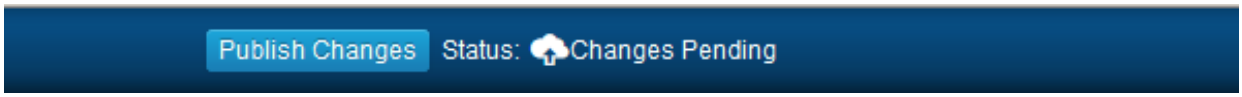
7. Scroll down to **User Identity** section. Set the Identifier Type to **Email** and Property to **mail**.

8. Click **Next Step**.

9. On the **User Access** page, select the desired user policy from the drop down list.



10. Click **Next Step**.
11. On the **Portal Display** page, select **Display in Portal**.
12. Click **Save and Finish**.
13. Click **Publish Changes**. Your application is now enabled for SSO.



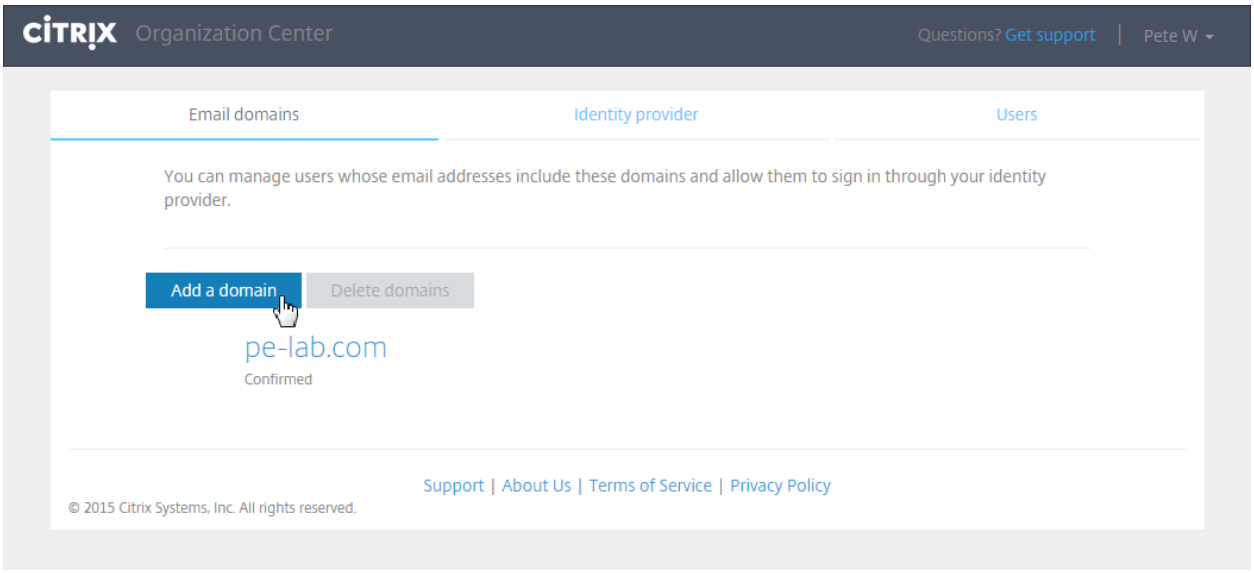
Next Steps

[Configure OpenVoice to Use RSA SecurID Access as an Identity Provider]

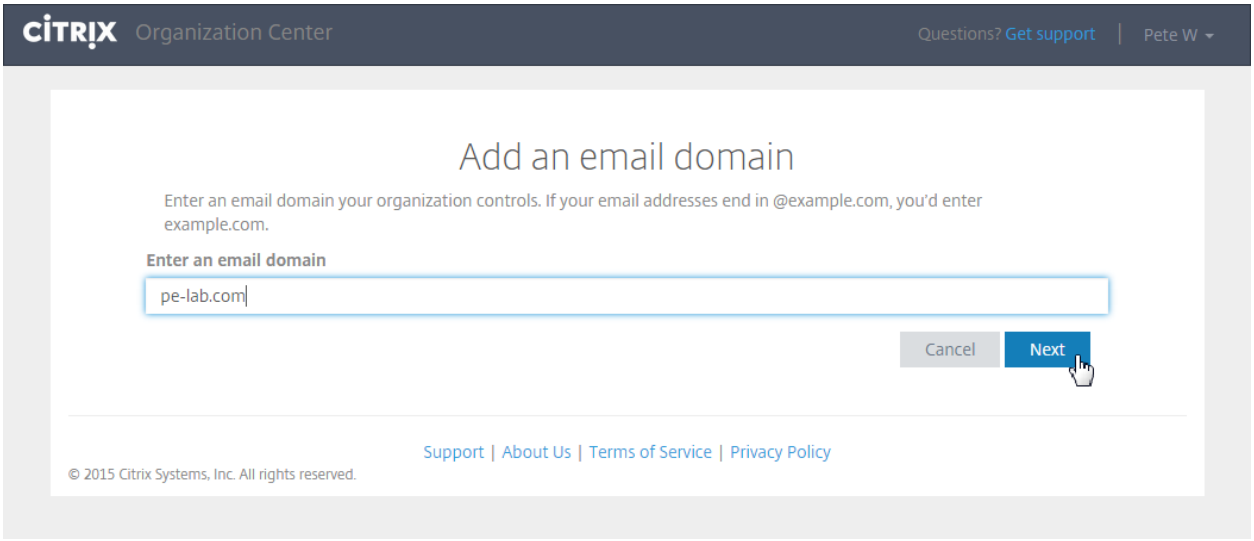
Configure OpenVoice to Use RSA SecurID Access as an Identity Provider

Procedure

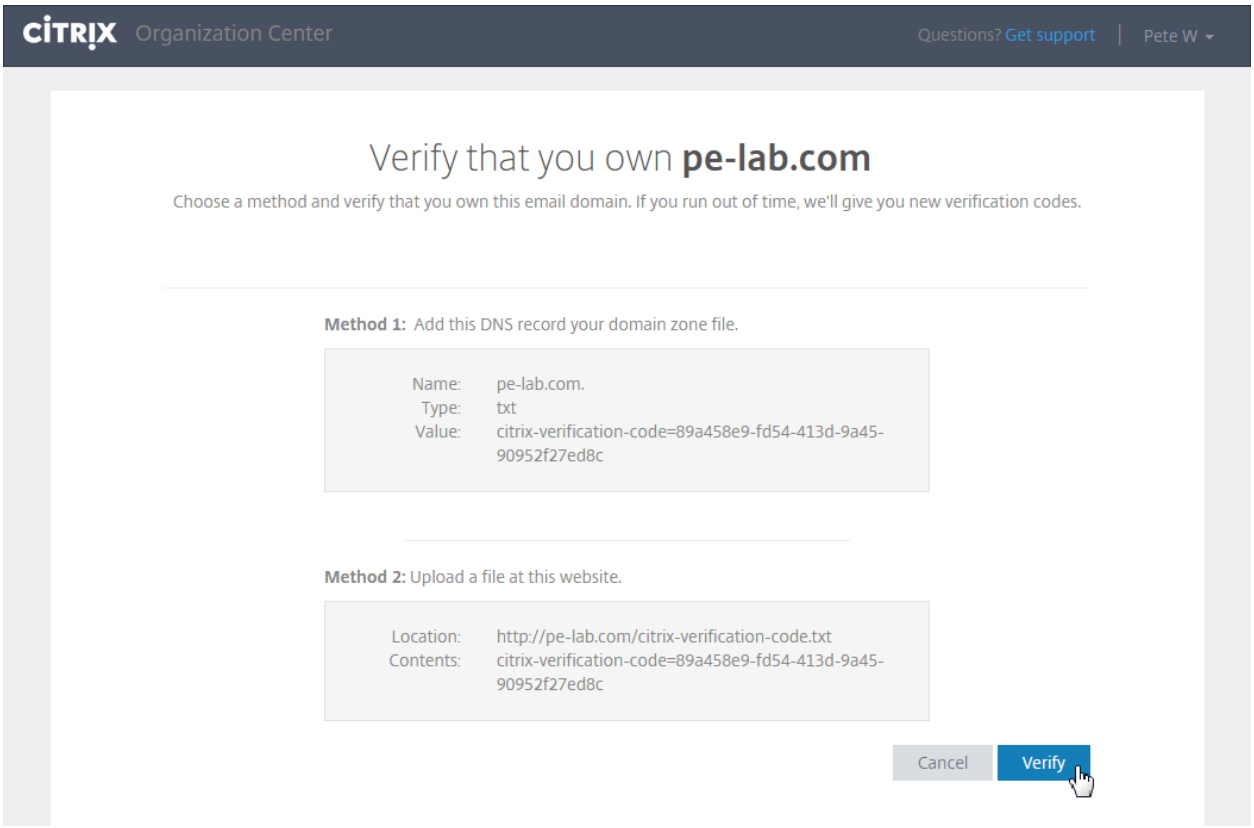
1. Login into the Citrix Organization Center.
2. From the Email domains tab, click to **Add a domain**.



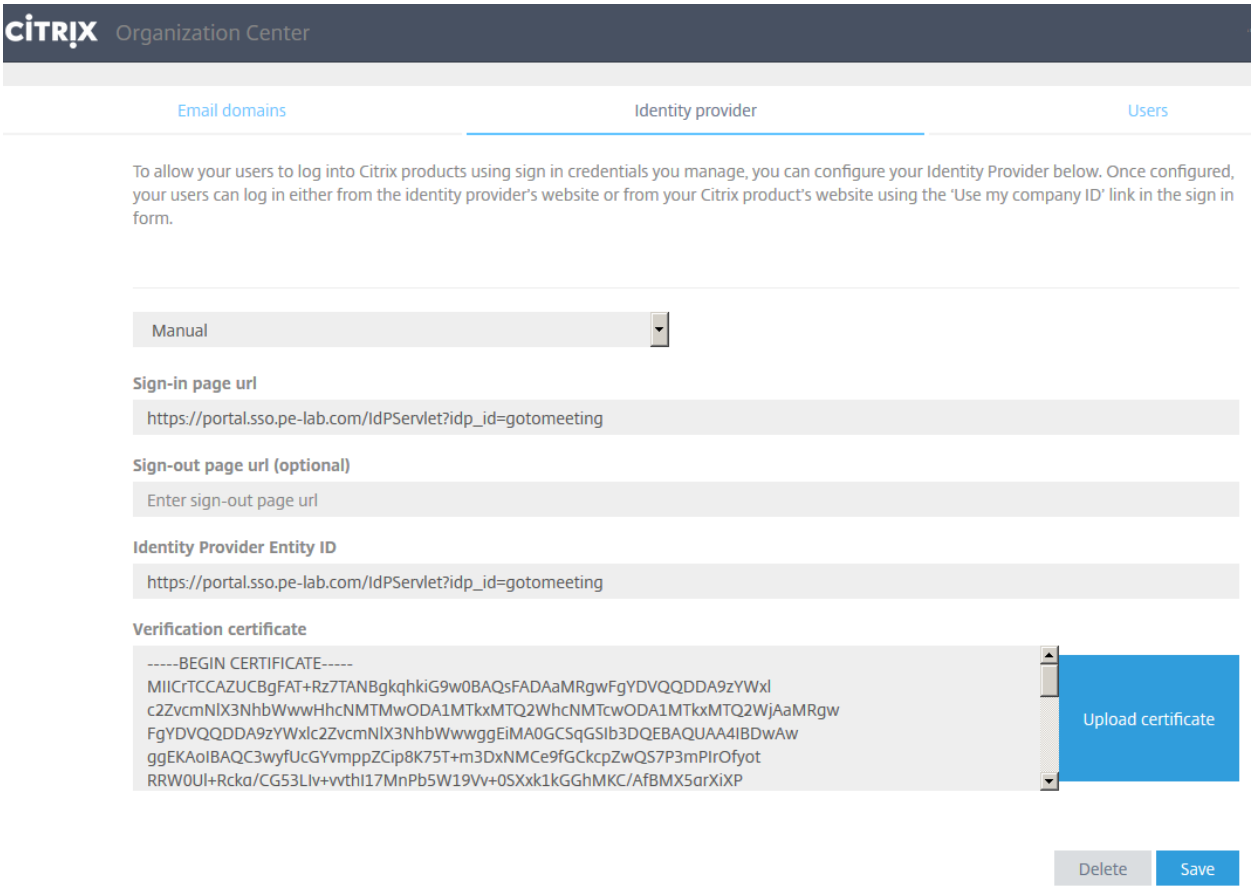
3. Enter the **email domain** for which you are enabling SSO with RSA SecurID Access and click **Next**.



4. Complete the verification instructions and click **Verify**.

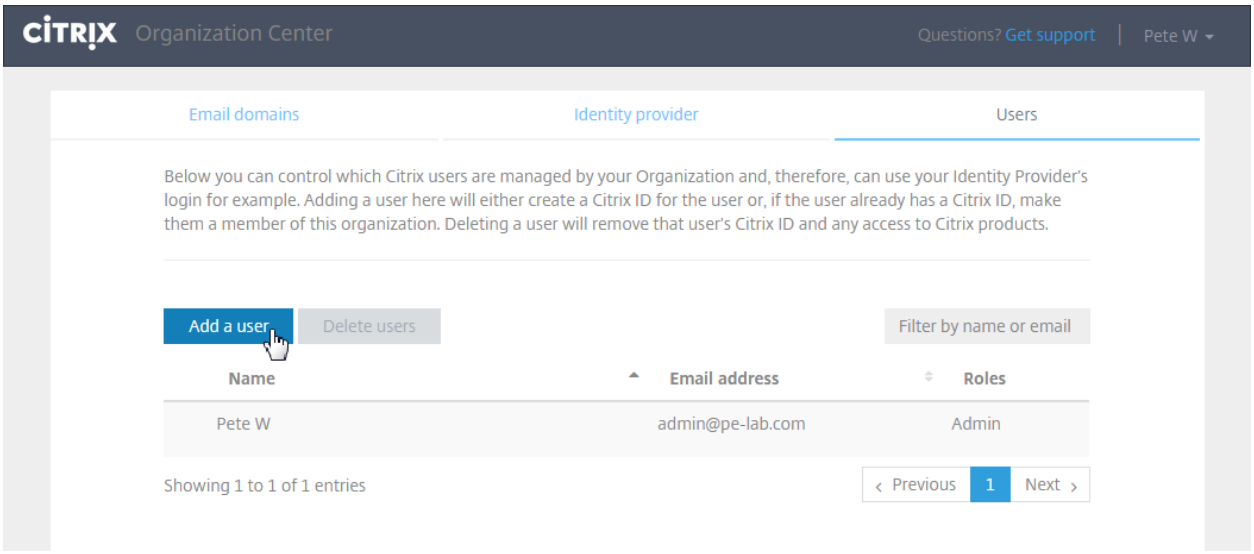


5. Open the **Identity provider** tab, select **Manual** from the drop-down menu, enter the identity provider settings and click **Save**.

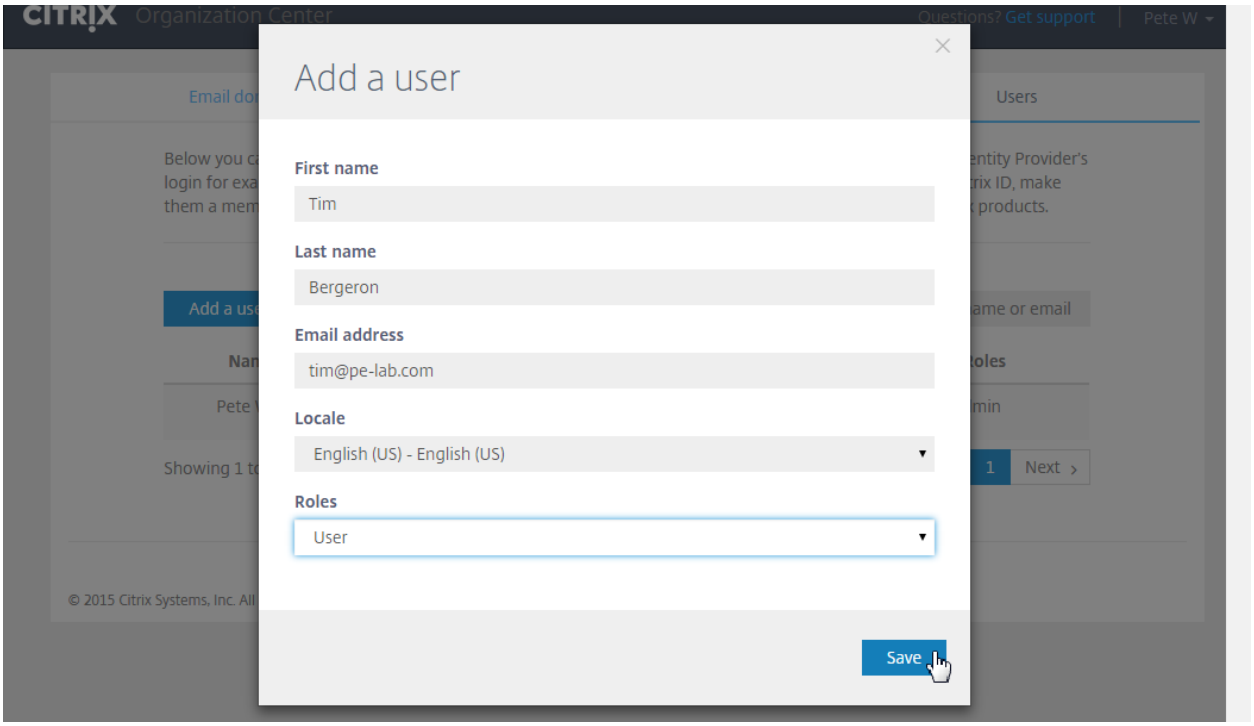


- The Sign-in page url is the Identity Provider URL from the SAML Identity Provider section of the RSA SecurID Access Application page.
- The Identity Provider Entity ID is the Issuer Entity ID from the SAML Identity Provider section of the RSA SecurID Access Application page
- Upload or copy/paste the public certificate.

6. Open the **Users** tab and click **Add a user**.



7. Configure the user settings and click **Save**.



GLS