

# RSA NetWitness Logs

## Event Source Log Configuration Guide



## Symantec Brightmail

Last Modified: Monday, July 24, 2017

### Event Source Product Information:

**Vendor:** [Symantec](#)

**Event Source:** Symantec Brightmail

**Versions:** 9.5.3, 10.6.x

### RSA Product Information:

**Supported On:** NetWitness Suite 10.0 and later

**Event Source Log Parser:** symantecbrightmail

**Collection Method:** Syslog

**Event Source Class.Subclass:** Security.Application Firewall

To configure the Symantec Brightmail event source, you must:

- I. Configure Syslog Output on Symantec Brightmail
- II. Configure NetWitness Suite for Syslog Collection

## Configure Syslog Output on Symantec Brightmail

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### To configure Symantec Brightmail:

1. In the Control Center, click **Administration > Settings > Logs**.
2. Click the **Remote** tab.
3. Click **Enable Syslog for the following host** and click a host to send log data from that host to a remote syslog server.
4. In the **Host** field, specify the address of the RSA NetWitness Suite Log Decoder or Remote Log Collector.
5. In the **Port** field, specify 514
6. In the **Protocol** field, specify the syslog protocol: UDP .
7. Under **Component Remote Log Levels**, specify the logging level and facility for each component.
8. Click **Enable message logs** to send message logs to the remote syslog.
9. Click a **Message log facility**.
10. To apply the settings to all hosts, click **Apply these Remote Logging settings to all hosts**.
11. Click **Save** to save your changes.

**Note:** Log components may need to be restarted.

## Configure NetWitness Suite

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Perform the following steps in RSA NetWitness Suite:

- Ensure the required parser is enabled
- Configure Syslog Collection

### Ensure the Required Parser is Enabled

If you do not see your parser in the list while performing this procedure, you need to download it in RSA NetWitness Suite Live.

#### Ensure that the parser for your event source is enabled:

1. In the **NetWitness** menu, select **Administration > Services**.
2. In the Services grid, select a Log Decoder, and from the Actions menu, choose **View > Config**.
3. In the Service Parsers Configuration panel, search for your event source, and ensure that the **Config Value** field for your event source is selected.

**Note:** The required parser is **symantecbrightmail**.



### Configure Syslog Collection

**Note:** You only need to configure Syslog collection the first time that you set up an event source that uses Syslog to send its output to NetWitness.

You should configure either the Log Decoder or the Remote Log Collector for Syslog. You do not need to configure both.

#### To configure the Log Decoder for Syslog collection:

1. In the **NetWitness** menu, select **Administration > Services**.
2. In the Services grid, select a Log Decoder, and from the Actions menu, choose **View > System**.
3. Depending on the icon you see, do one of the following:

- If you see  **Start Capture**, click the icon to start capturing Syslog.
- If you see  **Stop Capture**, you do not need to do anything; this Log Decoder is already capturing Syslog.

### To configure the Remote Log Collector for Syslog collection:

1. In the **NetWitness** menu, select **Administration > Services**.
2. In the Services grid, select a Remote Log Collector, and from the Actions menu, choose **View > Config > Event Sources**.
3. Select **Syslog/Config** from the drop-down menu.  
The Event Categories panel displays the Syslog event sources that are configured, if any.
4. In the Event Categories panel toolbar, click **+**.  
The Available Event Source Types dialog is displayed.
5. Select either **syslog-tcp** or **syslog-udp**. You can set up either or both, depending on the needs of your organization.
6. Select the new type in the Event Categories panel and click **+** in the Sources panel toolbar.  
The Add Source dialog is displayed.
7. Enter **514** for the port, and select **Enabled**. Optionally, configure any of the Advanced parameters as necessary.  
Click **OK** to accept your changes and close the dialog box.

Once you configure one or both syslog types, the Log Decoder or Remote Log Collector collects those types of messages from all available event sources. So, you can continue to add Syslog event sources to your system without needing to do any further configuration in NetWitness.

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