Overview

Information Security – for any organization – requires a holistic approach that involves and affects every part of the organization. One “open door” is all that is required for an attacker to be successful. It doesn’t matter if that open door belongs to the CEO or the mail room clerk. All are potentially vulnerable and all are equally important to include in protection tactics.

Effective protection involves not only products, processes and services – it involves awareness of potential threats and everyday actions that can be taken by every organization member to protect valuable resources and information.

RSA’s Security Awareness program offers ways to test and measure vulnerability, then provide essential education to fill any gaps. Our Security Awareness training can target virtually every level of an organization – raising awareness and offering concrete steps to effect change, thus helping to prevent attackers from gaining a foothold through unsuspecting targets.

Service Highlights

Risk Assessment

One of the key components of RSA’s offerings is the ability to assess the risk that an organization’s members pose through lack of knowledge or by unwarily opening an email attachment or browsing to a web site.

RSA’s services can assess users’ knowledge, target specific users or groups, and simulate attacks to appraise and measure response. With such powerful information, appropriate training can be identified and disseminated to users, which helps close the gap between ignorance and intelligence in the realm of information security.

Reporting and Metrics

RSA Security Awareness services allow Security Management to benchmark, track, and trend user compliance, assessment, training activity, and ultimately, improvement. Reports help show who has been assessed, who has participated in training, score reports - where appropriate, and overall metrics for the organization.

Reports can be compiled in a number of ways to show trends by organization segment, geographic region, subject area, and more. In the case where scoring is used – such as in quizzes or surveys – information can be linked through SCORM-compliant data to an organization’s own learning management system.

Delivery Options

Much of the training delivered to end users is in the form of eLearning, which allows a high degree of flexibility and acceptance by participants. Some technical subjects may also be delivered as instructor-led sessions.

Hosting of eLearning material can be arranged by RSA or can be delivered from an organization’s own learning portal.
Why Security Awareness programs are so important

Security Awareness needs to be an integral and ongoing part of an organization’s operations. Minimal compliance training imparted to employees on an irregular or occasional basis are insufficient to arm a workforce with the acuity and knowledge that they need to recognize potential attacks. Successful attacks, in turn, can do expensive and sometimes irreparable harm to an organization. It is far better to thwart an attack than to remediate it after the fact. Security Awareness services help you evaluate risks through phishing, social engineering and other attack methods – allowing you to manage and educate employees proactively before a breach can occur.

RSA’s services take a multi-tiered approach to not only inform an organization’s members of effective security practices but to offer measurements and simulated attack vectors to continuously evaluate your organization’s ability to recognize and repel threats.

Organizations today are often faced with resource constraints that limit the amount of internal education that can be directed toward information security. RSA’s services offer a near turn-key solution to help solve these constraints. RSA’s services can be delivered in multiple ways, can be customized for an organization, and can be targeted to specific learning styles and languages of members throughout an organization. Learning modules range from very targeted technical topics through gamification of learning material. All are designed to help engage and capture the attention of individuals so that they can better support an organization’s security posture.

Training to fit all organizational segments

General Staff
Security Awareness training for general employee populations include a variety of eLearning modules covering such subjects as Password security, Phishing and Malware awareness, and Email and Mobile Device security. Modules can be combined into an effective, comprehensive program for the entire organization.

IT Staff
Role-based Security Awareness training for IT staff targets topics of particular interest and relevance to IT professionals who can build a security mindset into their daily tasks and toils. Whether involved with networking, systems management, or database administration, RSA’s training programs address the security considerations that can make a difference in these day-to-day operations.

Development Staff
Role-based Security Awareness training for Development Staff is designed to help build security controls and protection into development projects on a variety of platforms. Participants learn the common programming flaws and how to test projects from a security standpoint. In today’s environment, applications secured at the design and development level are essential to minimize the expense and logistics of distributing security patches and to help prevent product denigration through vulnerabilities.

Customized to your organization’s needs

In addition to the variety of subject matter available, RSA’s services can be customized to include your organization’s design elements – such as corporate branding, can include specific information that relates to your organization’s policies and procedures, and offerings are available in a number of languages. Pricing may vary based on customization so please contact your RSA Education Sales person for specific details and options.

ABOUT RSA

RSA, The Security Division of EMC, is the premier provider of security, risk and compliance management solutions for business acceleration. RSA helps the world’s leading organizations succeed by solving their most complex and sensitive security challenges. These challenges include managing organizational risk, safeguarding mobile access and collaboration, proving compliance, and securing virtual and cloud environments.

Combining business-critical controls in identity assurance, encryption & key management, SIEM, Data Loss Prevention and Fraud Protection with industry leading eGRC capabilities and robust consulting services, RSA brings visibility and trust to millions of user identities, the transactions that they perform and the data that is generated. For more information, please visit www.RSA.com and www.EMC.com