Cisco Wireless LAN Controller

Last Modified: Monday, March 19, 2018

Event Source Product Information:

Vendor: Cisco
Event Source: Wireless LAN Controller (WLC) - 2100 Series and 4400 Series
Versions: 5.2.157.0, 6.0.188, 7.0.98.0, 8.x

Note: RSA is qualifying support for the major version. In case of any configuration changes or logs not parsing in a minor version, please open a case and we will add support for it.

RSA Product Information:

Supported On: NetWitness Suite 10.0 and later
Event Source Log Parser: ciscowlc
Collection Method: Syslog, SNMP
Event Source Class.Subclass: Network.Wireless Devices
To configure Cisco Wireless LAN Controller to work with RSA NetWitness Suite, you must complete the following tasks:

I. Configure Cisco Wireless LAN Controller for Syslog
II. Configure Cisco Wireless LAN Controller for SNMP

**Configure Cisco Wireless LAN Controller for Syslog**

To configure Syslog collection for the Cisco Wireless LAN Controller you must:

I. Ensure the Required Parser is Enabled
II. Configure RSA NetWitness Suite for Syslog Collection
III. Configure Cisco Wireless LAN Controller for Syslog

**Ensure the Required Parser is Enabled**

If you do not see your parser in the list while performing this procedure, you need to download it in RSA NetWitness Suite Live.

**Ensure that the parser for your event source is enabled:**

1. In the NetWitness menu, select Administration > Services.
2. In the Services grid, select a Log Decoder, and from the Actions menu, choose View > Config.
3. In the Service Parsers Configuration panel, search for your event source, and ensure that the **Config Value** field for your event source is selected.

*Note:* The required parser is **ciscowlc**.

**Configure RSA NetWitness Suite for Syslog Collection**

*Note:* You only need to configure Syslog collection the first time that you set up an event source that uses Syslog to send its output to NetWitness.

You should configure either the Log Decoder or the Remote Log Collector for Syslog. You do not need to configure both.
To configure the Log Decoder for Syslog collection:

1. In the NetWitness menu, select **Administration > Services**.

2. In the Services grid, select a Log Decoder, and from the Actions menu, choose **View > System**.

3. Depending on the icon you see, do one of the following:
   - If you see ![Start Capture](image), click the icon to start capturing Syslog.
   - If you see ![Stop Capture](image), you do not need to do anything; this Log Decoder is already capturing Syslog.

To configure the Remote Log Collector for Syslog collection:

1. In the NetWitness menu, select **Administration > Services**.

2. In the Services grid, select a Remote Log Collector, and from the Actions menu, choose **View > Config > Event Sources**.

3. Select **Syslog/Config** from the drop-down menu.
   - The Event Categories panel displays the Syslog event sources that are configured, if any.

4. In the Event Categories panel toolbar, click ![+] (add symbol).
   - The Available Event Source Types dialog is displayed.

5. Select either **syslog-tcp** or **syslog-udp**. You can set up either or both, depending on the needs of your organization.

6. Select the new type in the Event Categories panel and click ![+] in the Sources panel toolbar.
   - The Add Source dialog is displayed.

7. Enter **514** for the port, and select **Enabled**. Optionally, configure any of the Advanced parameters as necessary.
   - Click **OK** to accept your changes and close the dialog box.

Once you configure one or both syslog types, the Log Decoder or Remote Log Collector collects those types of messages from all available event sources. So, you can continue to add Syslog event sources to your system without needing to do any further configuration in NetWitness.
Configure Cisco Wireless LAN Controller for Syslog

To configure the Cisco Wireless LAN Controller to collect syslog messages, do one of the following:

- Configure Cisco Wireless LAN Controller using the Web Interface
- Configure Cisco Wireless LAN Controller using the Command Line Interface

Configure Cisco Wireless LAN Controller Using the Web Interface

To configure the Cisco Wireless LAN Controller using the web interface:

1. Log on to the Cisco WLC web interface.
2. On the top menu, click Management.
3. On the navigation pane, click Logs > Config.
4. In the Syslog Configuration section of the window, complete the fields as follows.

<table>
<thead>
<tr>
<th>Field</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Syslog Server IP Address</td>
<td>Enter the IP address of the RSA NetWitness Log Decoder or Remote Log Collector.</td>
</tr>
<tr>
<td>Syslog Level</td>
<td>From the drop-down list, select Informational.</td>
</tr>
<tr>
<td>Syslog Facility</td>
<td>From the drop-down list, select Syslog.</td>
</tr>
</tbody>
</table>

5. Click Apply.
6. Click Save Configuration, and click OK.

Configure Cisco Wireless LAN Controller Using the Command Line Interface

To configure the Cisco Wireless LAN Controller using the command line interface:

1. Open the Cisco WLC command line interface.
2. Enter the following commands:
config logging syslog host ip-address-of-NetWitness Suite
config logging syslog facility syslog
config logging syslog level informational
save config
Y

where ip-address-of-NetWitness Suite is the IP address of the RSA NetWitness Log Decoder or Remote Log Collector.
Configure Cisco Wireless LAN Controller for SNMP

This section describes how to configure Cisco Wireless LAN to send virus details, in SNMP format, to the RSA NetWitness Suite.

I. Configure Cisco Wireless LAN Controller for SNMP

II. Configure SNMP Event Sources on the RSA NetWitness Suite:
   i. Add the SNMP Event Source Type
   ii. Configure SNMP v3 Users

Configure Cisco Wireless LAN Controller for SNMP

To configure Cisco WLC to collect SNMP logs:

1. Log on to the Cisco Wireless LAN Controller with administrative credentials.
2. Click Management.
3. In the SNMP section of the navigation pane, click Trap Receivers.
4. To add an SNMP trap receiver, follow these steps:
   a. Click New.
   b. Complete the fields as follows:
   
<table>
<thead>
<tr>
<th>Field</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trap Receiver Name</td>
<td>Enter a name.</td>
</tr>
<tr>
<td>IP Address</td>
<td>Enter the IP address of the RSA NetWitness Log Decoder or Remote Log Collector</td>
</tr>
<tr>
<td>Status</td>
<td>From the drop-down list, select Enable.</td>
</tr>
</tbody>
</table>
   
   c. Click Apply.
5. Click Save Configuration.
Add the SNMP Event Source Type

**Note:** If you have previously added the `snmptrap` type, you cannot add it again. You can edit it, or manage users.

**Add the SNMP Event Source Type:**

1. In the RSA NetWitness Suite menu, select Administration > Services.
2. In the Services grid, select a Log Collector service.
3. Click under Actions and select View > Config.
4. In the Log Collector Event Sources tab, select SNMP/Config from the drop-down menu.
   The Sources panel is displayed with the existing sources, if any.
5. Click + to open the Available Event Source Types dialog.

6. Select `snmptrap` from the Available Event Source Types dialog and click OK.
7. Select `snmptrap` in the Event Categories panel.
8. Select `snmptrap` in the Sources panel and then click the Edit icon to edit the...
parameters.

![Edit Source dialog](image)

9. Update any of the parameters that you need to change.

(Optional) Configure SNMP Users

If you are using SNMPv3, follow this procedure to update and maintain the SNMP v3 users.

Configure SNMP v3 Users

1. In the RSA NetWitness Suite menu, select Administration > Services.

2. In the Services grid, select a Log Collector service.

3. Click under Actions and select View > Config.

4. In the Log Collector Event Sources tab, select SNMP/SNMP v3 User Manager from the drop-down menu.

   The SNMP v3 User panel is displayed with the existing users, if any.

5. Click + to open the Add SNMP User dialog.
6. Fill in the dialog with the necessary parameters. The available parameters are described below.

**SNMP User Parameters**

The following table describes the parameters that you need to enter when you create an SNMP v3 user.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Username</strong></td>
<td>User name (or more accurately in SNMP terminology, security name). RSA NetWitness Suite uses this parameter and the <strong>Engine ID</strong> parameter to create a user entry in the SNMP engine of the collection service. The <strong>Username</strong> and <strong>Engine ID</strong> combination must be unique (for example, <code>logcollector</code>).</td>
</tr>
<tr>
<td><strong>Engine ID</strong></td>
<td>(Optional) Engine ID of the event source. For all event sources sending SNMP v3 traps to this collection service, you must add the username and engine id of the sending event source. For all event sources sending SNMPv3 informs, you must add just the username with a blank engine id.</td>
</tr>
</tbody>
</table>
| **Authentication Type** | (Optional) Authentication protocol. Valid values are as follows:  
  - **None** (default) - only security level of `noAuthNoPriv` can be used for traps sent to this service  
  - **SHA** - Secure Hash Algorithm |
### Parameter Description

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authentication</td>
<td>Optional if you do not have the <strong>Authentication Type</strong> set. Authentication passphrase.</td>
</tr>
<tr>
<td>Passphrase</td>
<td></td>
</tr>
<tr>
<td>Privacy Type</td>
<td>(Optional) Privacy protocol. You can only set this parameter if Authentication Type parameter is set. Valid values are as follows:</td>
</tr>
<tr>
<td></td>
<td>- <strong>None</strong> (default)</td>
</tr>
<tr>
<td></td>
<td>- <strong>AES</strong> - Advanced Encryption Standard</td>
</tr>
<tr>
<td></td>
<td>- <strong>DES</strong> - Data Encryption Standard</td>
</tr>
<tr>
<td>Privacy</td>
<td>Optional if you do not have the <strong>Privacy Type</strong> set. Privacy passphrase.</td>
</tr>
<tr>
<td>Passphrase</td>
<td></td>
</tr>
<tr>
<td>Close</td>
<td>Closes the dialog without adding the SNMP v3 user or saving modifications to the parameters.</td>
</tr>
<tr>
<td>Save</td>
<td>Adds the SNMP v3 user parameters or saves modifications to the parameters.</td>
</tr>
</tbody>
</table>

---

**Trademarks**

For a list of RSA trademarks, go to [www.emc.com/legal/emc-corporation-trademarks.htm#rsa](http://www.emc.com/legal/emc-corporation-trademarks.htm#rsa).