

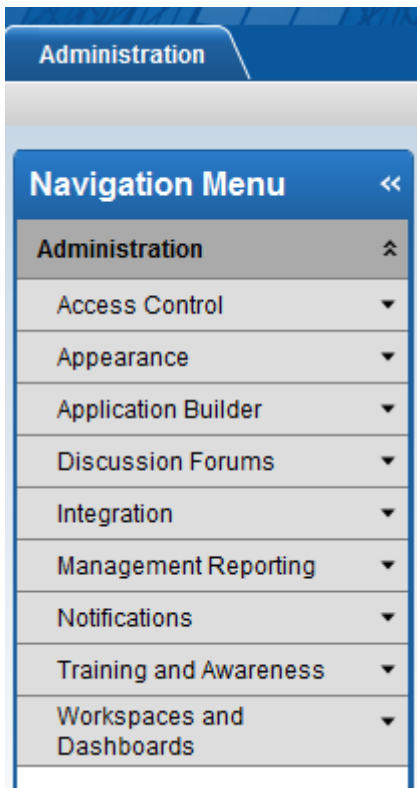


# RSA Archer Free Friday Tech Huddle

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# Navigating the Administration Workspace

# Training Agenda

- Provide a brief overview of what the Administration workspace is
- Give a detailed description of what each component is used for
  - Access Control
  - Appearance
  - Application Builder
  - Discussion Forums
  - Integration
  - Management Reporting
  - Notifications
  - Training and Awareness
  - Workspaces and Dashboards
- Demo Time

# What is the Administration Workspace?

At its core, the Administration Workspace is the controller of all things UI within Archer. It is the design center for your Archer implementation. You are able to perform the following functions from this workspace:

- Grant and restrict access to individual applications
- Configure integrations with external data sources via data feeds
- Customize the look and feel of the core applications, as well as creating your own custom on-demand applications and questionnaires
- Create and run administrative reports against any of the existing applications/questionnaires
- Create and customize notification templates to line up with your corporate look and feel
- Manipulate the appearance of your instance with custom banners and colors
- And much more...

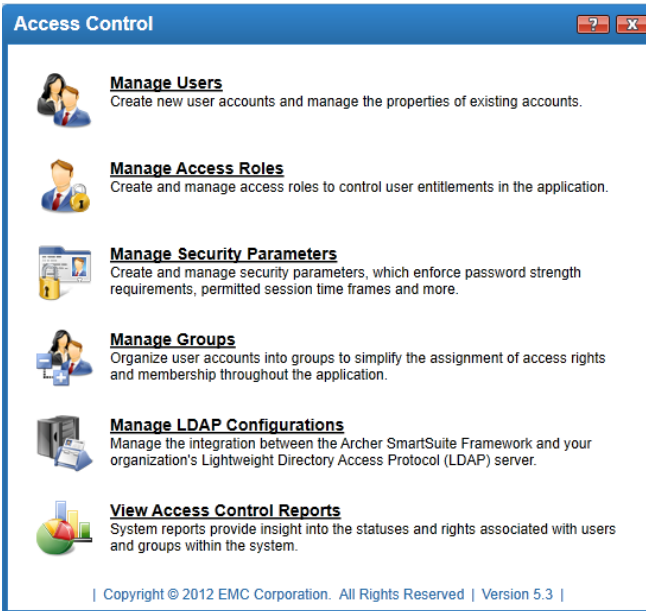
# What are the components of the workspace?

There are nine distinct nodes that reside within the Administration workspace.

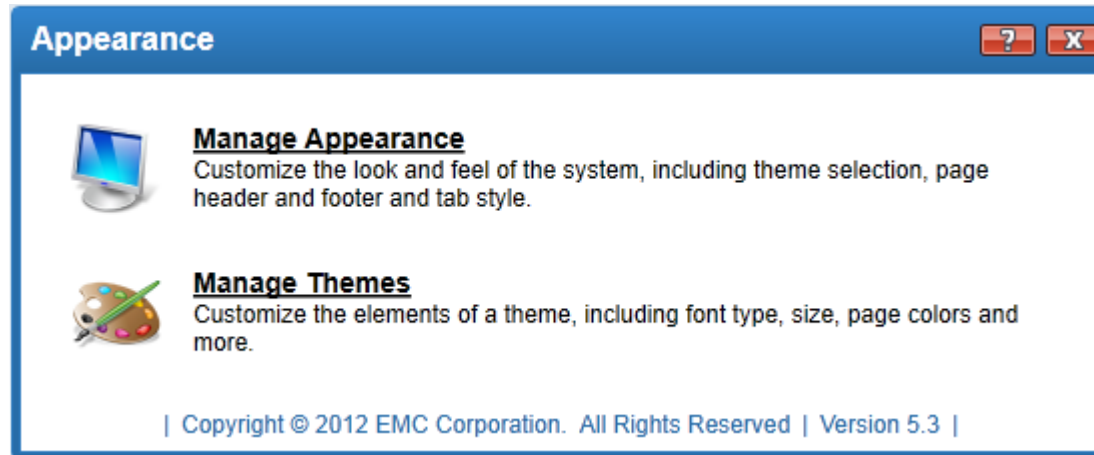
Starting with...

# Access Control

- Create, modify, and delete individual user accounts
- Distribute access to individual applications, granting end user and administrative access
- Regulate end user login restrictions through the use of Security Parameters
- Create a group hierarchy to logically group users and ease the role assignment process
- Create LDAP configurations to enable mass creation of user accounts on a scheduled or ad-hoc basis
- Run reports to monitor distribution of user rights as well as visibility into individual security events through pre-configured reports



# Appearance



- Create a custom banner, complete with company logos
- Alter the look and feel of the environment through custom color schemes and fonts

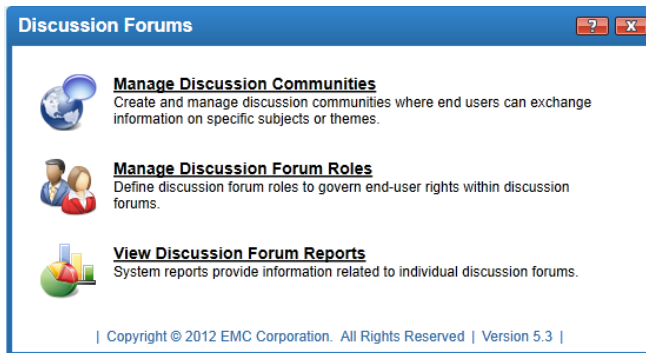
# Application Builder



- Create and/or modify solutions to logically group related applications
- Create/update/delete applications
  - Add fields
  - Add Calculations
  - Add DDEs
- Manipulate system-wide global values lists
- Leverage packaging to move applications/questionnaires from one environment to another
- Run reports to aggregate information specific to individual components of your applications
  - Calculation Summary
  - DDE Summary
  - Record Permission Summary
  - etc

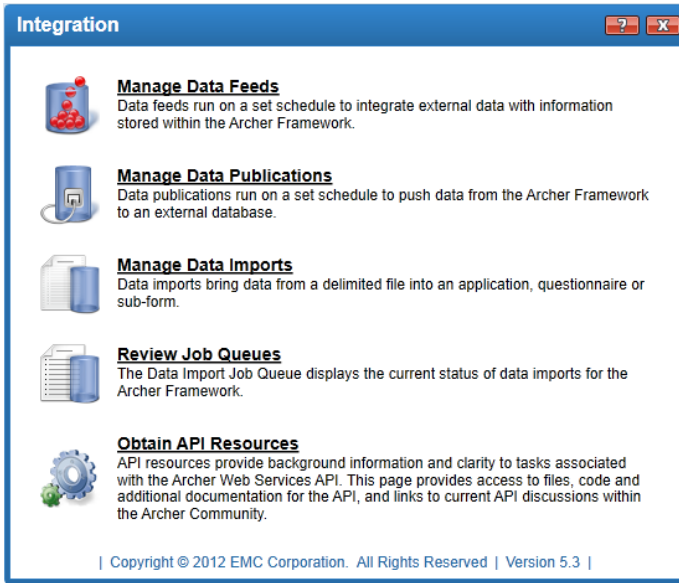


# Discussion Forums



- Create logical forums to distribute information and document running conversations in a threaded design
- Configure individual or group-based access to forums
- Run administrative reports to pull high level data about each of the forums or forums that you are a member of

# Integration



- Create and manipulate data feeds that integrate with external sources to supply data to applications within the platform
  - Archer to Archer feeds
  - Vulnerability feeds
  - File, FTP, HTTP Transporters
- Configure Data Publication to push solution-based record data into an external database
- Configure single-run imports to update content with flat file data
- Review history of imports
- Download documentation to assist with the creation of API-based apps to interface with the environment

# Management Reporting



- Create, modify, delete, and view all global and personal reports that you have access to
- Configure templates to be used for printing and exporting capabilities
  - RTF/PDF Templates
  - Excel Templates
  - HTML Templates
- Create custom templates leveraging mail merge functionality

# Notifications



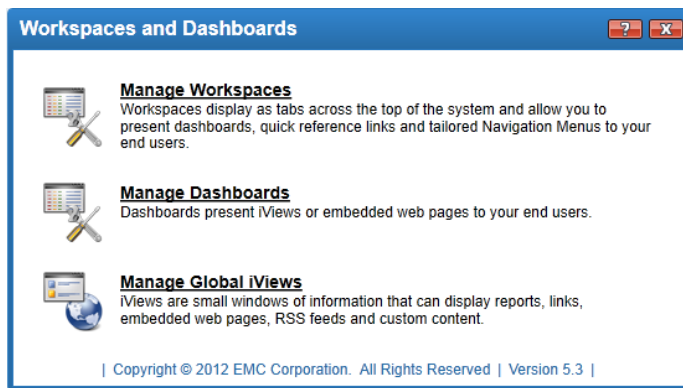
- Configure custom letterhead templates that can be used throughout the environment regardless of application
- Set default values to make notification configuration more seamless
- Configure read receipts
- Create various notification types:
  - Subscription notifications (instant, digest, reminder)
  - Scheduled report generation that can leverage any of the export types
  - On Demand template creation accessible from the email icon within record content
  - XML notifications to be delivered for use with external systems or Mail Monitor-type feeds
- System reports to aggregate notification-specific data

# Training and Awareness



- Configure events to be presented to end users upon login to the system
  - Presentation – Deliver essential information in the form of a prompt on login (can also be delivered as an email)
  - Acceptance – Ability to acknowledge the information presented (skips can be allowed)
  - Quiz – Prompt the user to answer a series of questions that are scored and recorded
- System reports that aggregate the Training and Awareness specific information
  - Response detail
  - Quiz results
  - etc

# Workspaces and Dashboards



- Central location to configure Workspace, Dashboard, and iView access and design
  - Configure what solutions are shown in the Navigation menu and whether the menu is shown at all
  - Create Quick Reference Links
  - Create Dashboards to logically group iViews within a single location
  - Create/modify iView content to tailor the information presented in each workspace

# DEMO TIME



# Demo Steps

- Create the following:
  - Solution
  - Application
  - Fields
  - User
  - Group
  - Access Role
- Modify Workspace Navigation Menu Settings
- Log in with newly-created user and create record content
- Install an application via packaging
- Modify Access Role Permissions
- Perform a Data Import into installed application
- Create a global statistical report
- Create a Dashboard
- Configure a workspace



# Questions?

# Contacting Support

- Email:

[archersupport@rsa.com](mailto:archersupport@rsa.com)

- Phone:

USA: 1-800-995-5095 (option 5 for Archer)

Global numbers:

<http://www.emc.com/support/rsa/contact/phone-numbers.htm>

# Resources for You



- Archer Community – private community for your use: discussion forums, blog, events, Archer downloads, on-demand videos and more
- Archer Exchange – search and download on-demand bus application for your GRC platform, download content, get tools for systems integrations
- Monthly Customer Newsletter – emailed to you
- SCOL - locate and search a support knowledgebase, download current patches and bug fixes, sign up for advisory notifications, manage cases and more

Overview (customize) All Content (6,198) Discussions (2,622) Documents (679) Blog Polls Events Ideas Reports Videos Tags

ANNOUNCEMENT: TOP EXECUTIVES SAY GRC PROGRAMS MUST BETTER ALIGN TO STRATEGIC PRIORITIES [Show Details](#) [1](#) [2](#) [3](#) [4](#)

COMMUNITIES

- GRC Ecosystem
- RSA Archer Community
- RSA Archer Exchange
- RSA Product Communities

Search RSA Archer

RECENT BLOG POSTS

- Cloud Security and Compliance – Where the heck can you start? in RSA Archer
- Gray Areas in RSA Archer
- Q2-2012 Additions to the RSA Archer eGRC Content Library in RSA Archer
- Knowing the Past, Teaching the Future: GRC Process Maturity in RSA Archer

[More >](#)

DOUBLE AD TAGS

## RSA Archer Community NEWSLETTER

Read the latest edition



The RSA Archer eGRC Community enables collaboration among RSA Archer GRC clients, partners and product experts. Members actively share ideas, vote for product enhancements, and discuss trends that help guide the RSA Archer product roadmap.

Downloads



Access an array of Archer training materials, help and reference guides, product overviews and solution content.

Discussions



Share opinions, ask questions, and exchange best practices about Archer product use and configuration.

Ideas



Submit and discuss enhancement requests. Members may cast votes for ideas that would fuel their organization's success.

Blog



Get news on industry issues and a variety of topics, ranging from product enhancements to upcoming events.

- [RSA Breaking News](#)
- [SecurCare Online](#)
- [Summit Videos](#)
- [Summit Presentations](#)
- [Customer Testimonials](#)
- [RSA Webcasts](#)
- [Solution Demo Videos](#)
- [Customer Support](#)
- [Training](#)
- [Have Questions?](#)

ACTIONS

- [Start a discussion](#)
- [Create a document](#)
- [Write a blog post](#)

# GRC Roadshows are coming to city near you

- Join your colleagues for the 'free, full-day' GRC Roadshows within various city locations within the US and Europe. The events provide a unique networking forum that foster engagement with fellow risk and compliance professionals to discuss GRC trends, challenges and opportunities.

CITY	DATE	LOCATION
Chicago	Oct. 29	Aon
Minneapolis	Oct. 30	US Bank
Toronto	Oct. 31	The Herjavec Group
Vancouver	Nov. 6	Bell
Seattle	Nov. 7	KPMG
Atlanta	Nov. 8	Equifax
Los Angeles	Nov. 8	KPMG
Charlotte	Nov. 15	Deloitte
Washington, D.C.	Nov. 28	CSC
Boston	Nov. 29	Genzyme
Dallas	Dec. 3	American Airlines
Houston	Dec. 4	KPMG
Denver	Dec. 11	Accuvant
New York City	Dec. 12	Time Inc.
Philadelphia	Dec. 13	Deloitte
San Francisco	Dec. 14	eBay
Kansas City	TBD	Fishnet



# Resources (continued)

- Weekly Webcasts on the core Solutions, use cases, best practices: every Thursday 2:00EDT
- Weekly Friday's Free Customer Training with Customer Support: every Friday at 12:00EDT

**RSA Archer Administrative training:** Basic and Advanced. Instructor-led, at your office or ours, online virtual, video learning and more.

**RSA Archer Certification:** exam, testing centers, cost, study and preparation

<http://www.emc.com/training/rsa-education-services/certification.htm>

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## RSA SECURITY TRAINING AND CERTIFICATION



OVERVIEW



**COURSES AND REGISTRATION**

ONSITE TRAINING

TRAINING CREDITS



CERTIFICATION

PAYMENT AND CANCELLATION

CONTACT INFORMATION

FAQ

### Courses and Registration

RSA Education Services provides training for core RSA products as well as RSA Archer and RSA NetWitness offerings. Various media are available to meet customer schedules and budgets as well as to accommodate individual learning styles.

#### Training Options

- **Instructor-led** — Classroom-based training delivered globally by experienced training professionals.  
[View courses and register.\\*](#)
- **Online Virtual** — A live instructor with students logging into their training session remotely. Lecture, demos, student materials, and lab exercises are included just like a traditional classroom experience.  
[View courses and register.\\*](#)
- **Video ILT** — Provides the student with instructor-led video learning that is packaged in a convenient self-paced CD format with an intuitive navigation menu. Lecture content, lab exercises, and student materials are identical to classroom training.  
[View courses and register.\\*](#)
- **eLearning** — Offers students the ability to start and stop their learning at will and participate at a pace that suits their schedules. RSA's eLearning offerings are interspersed with lecture segments as well as practical simulations.  
[View courses and register.\\*](#)



THANK YOU

