

RSA Archer GRC Suite

RSA Archer Business Continuity Management 4

Revision 1
May 2013

Introduction

This document introduces the RSA Archer Business Continuity Management 4 solution. Read this document before installing the software. This document contains the following sections:

- [RSA Archer Business Continuity Management 4](#)
- [What's New in This Release](#)
- [Known Issues](#)
- [RSA Archer Business Continuity Management 4 Installation Files](#)
- [RSA Archer eGRC Suite Documentation Set](#)
- [RSA Archer Business Continuity Management 4 Documentation Set](#)
- [Special Instructions](#)
- [Support and Service](#)

These *Release Notes* may be updated. The most current version can be found on the Documents page of the Archer Community at https://community.emc.com/community/connect/grc_ecosystem/rsa_archer.

Release Notes Revision History

Revision 1	5/14/2013	RSA has added a new mail merge template for the RSA Archer Business Continuity Management 4 solution.
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RSA Archer Business Continuity Management 4

The RSA Archer Business Continuity Management 4 solution allows you to assess the criticality of your business processes and supporting technologies. You can then develop detailed recovery plans using an automated workflow for plan testing and approval. The solution is made up of subsolutions and applications that help you manage plan execution and communication in crisis situations to minimize harm to your employees, customers, reputation, and business operations. The RSA Archer Business Continuity Management 4 solution can help you:

- Centrally manage your business continuity program.
- Perform business impact and risk analysis.
- Test your plan and facilitate periodic reviews.
- Track crisis events in real time.
- Rapidly implement business recovery plans.
- Report on your business continuity program.

What's New in This Release

RSA has added a new mail merge template for the BC/DR Plans of the RSA Archer Business Continuity Management 4 solution. The latest version of the mail merge template, **RSA BCM template for BC/DR 1.0.docx**, can be found on the Archer Community at <https://community.emc.com/docs/DOC-24173>.

For special instructions on installing the mail merge template, see [Special Instructions](#). For more information about how to use the mail merge template with the RSA Archer Business Continuity Management solution, see "Add a Template for Record Exports" and "Mail Merge Templates" in the Management Reporting section of the *RSA Archer eGRC Platform Administrator Guide* portfolio.

RSA previously made the following updates to the RSA Archer Business Continuity Management 4 solution:

Feature	Update Description
BCM Risk Register application	RSA has added the BCM Risk Register application as part of the Risk and Impact Analysis subsolution.
BC/DR Plans application	The Business Continuity Plans application has been renamed to BC/DR Plans application as part of the BC/DR Planning subsolution.
Requirements application	RSA has added the Requirements application as part of the BC/DR Planning subsolution.
Roles and Responsibilities application	RSA has added the Roles and Responsibilities application as part of the BC/DR Planning subsolution.
Testing/Exercise application	The BC/DR Tests application has been renamed to BC/DR Plans application as part of the BC/DR Planning subsolution.
Activated Plans application	RSA has added the Activated Plans application as part of the Crisis Management subsolution.
Notification History application	RSA has added the Notification History application as part of the Crisis Management subsolution.

Known Issues

For more information about known mail merge issues in the RSA Archer Platform that affect the RSA Archer Business Continuity Management solution, see the release notes for the version of the RSA Archer Platform that you are using.

RSA Archer Business Continuity Management Files

The RSA Archer Business Continuity Management file, **RSA_Archer_Business_Continuity_Management_4.zip**, includes the following files:

- Solution installation package, **RSA_Archer_Business_Continuity_Management_4_Install_Package.zip**.
- **BCM_Data_Feeds.zip**, which includes the following data feeds:

- [BCM_Test_Exercise_Activate_Plans.dfx5](#).
- [BCM_Crisis_Activate_Plans.dfx5](#).

RSA Archer GRC Platform Documentation Set

For information about the RSA Archer GRC Platform 5.3, see the following documentation:

Guide	Description
Administrator Guide	Provides administrators with a system overview, guidelines for navigating, and detailed instructions for key tasks.
Control Panel Guide	Provides administrators with instructions for completing tasks in the release.
Installation Guide	Provides administrators the details of the steps required to plan for, prepare, install, configure, grant access to, and test the release.
Release Notes	Provides administrators a detailed listing of new features, fixed issues, and known issues at the time of the current release.
User Guide	Provides end users with guidelines for navigating, detailed instructions for key tasks, and information about using communication tools.
Web Services API Reference Guide	Provides IT managers and programmers a list of the available web services for programmatically interfacing with the release. This guide provides formatting guidelines for field results, field inputs, and search inputs, and provides sample code for searching, adding and updating users, and updating assets.

Access the documentation from the Documents page on the RSA Archer Community at https://community.emc.com/community/connect/grc_ecosystem/rsa_archer.

RSA Archer Business Continuity Management Documentation Set

For information about the RSA Archer Business Continuity Management solution, see the following documentation:

Guide	Description
Release Notes	Introduces the RSA Archer Business Continuity Management solution, lists the documentation available, and provides information for obtaining support and service.
Overview Guide	Introduces the RSA Archer Business Continuity Management solution and provides information about the solution, any subsolutions, and the applications.
Installation Guide	Provides administrators with instructions to install the solution.
Practitioner Guide	Provides design information about the solution and a use case highlighting how the solution works.

You can access the RSA Archer Business Continuity Management documentation from the Documents page on the RSA Archer Exchange at https://community.emc.com/community/connect/grc_ecosystem/rsa_archer_exchange.

Special Instructions

To properly install the mail merge template for the RSA Archer RSA Archer Business Continuity Management solution, follow these steps:

Procedure

1. Click **Administration > Integration > Manage Applications**.
2. Select one of the following applications:
 - Requirements
 - Recovery Tasks
 - Recovery Strategy
3. Depending on the application, in the **Attachments** field name, change the alias name as follows:

Application	New Name
Requirements	Attachments_Requirements
Recovery Tasks	Attachments_Tasks
Recovery Strategy	Attachments_Strategy

4. Click **Save**.
5. Repeat steps 2 to 4 for each application that is listed in step 2.

Support and Service

Customer Support Information	http://www.emc.com/support/rsa/contact/phone-numbers.htm
Customer Support E-mail	archersupport@rsa.com
RSA Archer Community	https://community.emc.com/community/connect/grc_ecosystem/rsa_archer
RSA Archer Exchange	https://community.emc.com/community/connect/grc_ecosystem/rsa_archer_exchange

The Community enables collaboration among GRC clients, partners, and product experts. Members actively share ideas, vote for product enhancements, and discuss trends that help guide the RSA Archer product roadmap.

The Exchange is an online marketplace dedicated to supporting GRC initiatives. The Exchange brings together on-demand applications along with service, content, and integration providers to fuel the success of RSA Archer clients.

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