

Archer Operational Risk Management

With the increasing number, complexity and velocity of risks, ad hoc approaches to risk management create inefficiencies that leave risk management teams overwhelmed with their workload and the business scrambling to make informed business decisions. Risks can get lost “in the cracks” between risk functions, leaving the business to struggle to identify business priorities and assign accountability to known risks and controls. The result is reactive rather than proactive risk management, leaving the business to scramble to react when incidents occur.

Unfortunately, many organizations have not taken a proactive, comprehensive approach to managing risk. By managing many different types of risks in different business silos and assessing risks using separate methodologies and measurements, there is no way to provide management with an accurate and aggregated view of risk across the business. Without this aggregate view, risk cannot be consistently managed within the organization’s risk appetite.

Your executive team and board of directors need assurance that your organization’s internal control framework is adequately designed and operating to ensure that risk is being effectively managed. Without this visibility, risk cannot be consistently prioritized and managed within the organization’s limits and there is no way to provide your executive team and board with an accurate, aggregated and timely view of risk across the business.

Take charge of Risk Management

Establishing a central repository for risk- and control-related data is the first step in ensuring you have an accurate and comprehensive view of risk that can be readily conveyed to your executive team and board. Engaging your business units (the first line of defense) in risk management practices extends your ability to gain greater insight into known and emerging risks. The engagement across your lines of defense strengthens the effectiveness of your risk management program by assuring your risk data is accurate and complete and your business unit managers are taking appropriate responsibility for their risks and internal controls.

Efficiencies gained by streamlined processes free up your risk management team to focus on more important issues than program administration. The ultimate goal is to reduce the likelihood and impact of negative events, lost opportunities, and surprises and increase the probability that your objectives will be met, in order to maximize the performance of your business.

The Archer Operational Risk advantage

Archer Operational Risk Management provides a clear and consolidated view of risk that allows you to prioritize risks, efficiently deploy resources to address the most critical problems and elevate risk management as a new source of competitive advantage.

Engage business units as the first line of defense

Operational risk management is not solely the responsibility of the risk specialist team. Your business units must be more directly involved with day-to-day risk management. Business unit managers know which risks are changing, which risks are emerging, which risk treatments are being implemented and which ones are operating.

Archer Operational Risk Management helps enforce accountability for risk and internal controls. You can partner with the first line of defense to engage business teams to be actively involved in understanding and assessing risks within their complex operations. This allows risk managers to more easily consume new risk information into existing risk management processes and expand their risk programs to uncover emerging risks, including those emerging from business changes.

Address risk consistently across the business

Many businesses experience loss events and incidents that are not identified, assessed, treated and monitored consistently across all business units. When business units talk about risk in a different “language” with different measurements, controls and reporting, everyone has a different view and evaluation of the risks to the business.

Archer Operational Risk Management enables you to standardize the risk management process across your enterprise. You can establish a common risk language, measurement approach, and rating scales and explicitly articulate individual responsibility for business activities, risks, controls, policies and procedures. This enables you to quickly prioritize risk, clearly inform all stakeholders, and evaluate and manage risk consistently. When incidents or gaps do occur, you can then escalate risk decisions in accordance with the significance of each risk and the authority to accept risk that has been delegated to managers.

Improve risk visibility

For effective operational risk management, you need to be able to understand the complex relationship between business processes and risks and controls, and quickly report and respond to risks that impede your organizational objectives as they emerge. Without a centralized approach that provides critical business context, it is difficult to get a complete view of the state of your organization’s risk without spending weeks sifting through data. Your executive team and board require an accurate, real-time picture of risk in order to properly allocate resources and make better business decisions.

The robust reporting and risk management architecture available in Archer Operational Risk Management allows you to report and respond to risks that challenge your organizational objectives as they emerge. Loss events and key risk indicators provide insight into current risks and allow you to keep track as warnings emerge, perform risk analyses and quickly explore the entire risk management framework deeply in real time to understand risk drivers.

Archer Operational Risk Management

Archer Operational Risk Management makes it easy to engage your first line of defense to identify and assess risk; evaluate, approve and respond to loss events; oversee key risk indicators; and manage day-to-day tasks, issues, and remediation plans. Serving as an aggregation point for your organization’s operational risk management program, Archer brings together data often found in siloed risk repositories to identify, assess, evaluate, treat and monitor risks consistently across your organization. With the ability to better understand, prioritize and manage known risks, you can expand your

program to include additional business units and risks, or redeploy risk management resources freed up as a result of more efficient program management.

Archer Operational Risk Management provides several use cases to meet your specific business needs and risk management program maturity journey, including:

- **Archer Issues Management** allows you to capture and consolidate risks that exceed acceptable levels and need to be addressed; failed or deficient internal controls; key indicators outside boundaries; and loss events requiring remedial actions.
- **Archer Risk Catalog** provides the foundation to record and track risks across your enterprise and establish accountability by business unit and named first line of defense manager. Inherent and residual risk can be assessed utilizing a top-down, qualitative approach, with assessed values rolling up to the associated business unit and enterprise risks.
- **Archer Top-Down Risk Assessment** builds upon the Risk Catalog and enables practitioners to document risk and control procedures. Risks can be associated with business processes and assessed on an inherent and residual basis, both qualitatively and across multiple risk categories using monetary values.
- **Archer Loss Event Management** allows you to capture and inventory actual loss events, near misses and external loss events that may be relevant to your business and industry. Loss event root cause analysis can be performed for the purpose of taking appropriate actions to reduce the likelihood and impact of similar losses occurring in the future.
- **Archer Key Indicator Management** provides a means to establish and monitor metrics related to risks, controls, strategies and objectives. With configuration, metrics can also be associated with other elements of an integrated risk management framework, such as products, services and business processes, to monitor quality assurance and performance.
- **Archer Bottom-Up Risk Assessment** enables you to engage in targeted project risk assessments. Projects can be documented and questionnaires can be created with custom questions and questions derived from Archer's extensive library of thousands of out-of-the-box questions. When risks are deemed too high, risk treatments and remediation plans can be documented and tracked.
- **Archer Operational Risk Management** use case combines multiple elements of risk management activities, including risk and control registers, loss events, root cause analysis, and workflow review and approval; risk hierarchy roll-up and risk library; key indicator management; Top-Down Risk Assessments; Bottom-Up Risk Assessments; Issues Management; and risk self-assessment campaigns (control self-assessments [CSAs], risk and control self-assessments [RCSAs], and process, risk and control self-assessments [pRCSAs]).

Archer Operational Risk Management serves as an aggregation point for your organization's operational risk management program, enabling you to visually understand, prioritize and manage known risks and then expand your program. Your organization can harness risk intelligence to reduce the likelihood and impact of negative events, lost opportunities, and surprises and increase the likelihood of achieving your objectives in order to maximize performance.

Operational Risk Management

Quick Links Search Risks Add a Risk Add a Loss Event Add a Metric Metrics - All Reports

EXECUTIVE MANAGEMENT

Total High Privacy Risks

1

Catastrophic & High Risks

10

Failed KRIs

156

CRO Top-Down Risk Assessment

CRO - Residual Likelihood vs. Residual Impact Heat Map

Catastrophic							
High			3	4	1		
Medium High			3	3	2	2	
Medium			5	2	2	1	
Medium Low			8	5	4	1	
Low			3	1	2		
Not Rated			1				
(No Selection)							

Risk Approval Assessments

Risk Approval Assessments - Awaiting Review

Risk Approval ID	Related Risk	Overall Status	Business Unit Manager	CEO	CFO	Controller
RAA-8		●				
RAA-10	Body injury due to slips and falls	●	BusinessUnitManager: Denise	Vanstone, Carol	Vanstone, Clay	Controller: Mike
RAA-11	Breach of Physical Security	●	BusinessUnitManager: Denise	Vanstone, Carol	Vanstone, Clay	Controller: Mandy

Risk Metrics Management

Metrics by Current Status

Loss Events

Loss Events by Business Unit (Summary)

Risk Inventory and Top Down Risk Assessment

RSA ARCHER SUITE Version 6.7

About Archer

Archer, an RSA company, is a leader in providing integrated risk management solutions that enable customers to improve strategic decision making and operational resiliency. As true pioneers in GRC software, Archer remains solely dedicated to helping customers understand risk holistically by engaging stakeholders, leveraging a modern platform that spans key domains of risk and supports analysis driven by both business and IT impacts. The Archer customer base represents one of the largest pure risk management communities globally, with over 1,500 deployments including more than 90 of the Fortune 100. For more information, go to rsa.com.