



# Archer<sup>®</sup> Suite

Version 6.9 and Later

## Release Notes



## Contact Information

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Revised: May 2021

## Fixed Issues in Release 6.9.0.3

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Security	ARCHER-112382	Please see CVE-2021-23358 in RSA-2021-08.

## Known Issues in Release 6.9.0.3

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
ACP, Documentation, Globalization and Localization	ARCHER-97310	The Archer Control Panel Help for the Japanese language does not launch from within the Archer Control Panel. The Italian version opens instead of the Japanese version. <b>Workaround:</b> Download the Archer 6.9 Control Panel Help for the Japanese language from RSA Link.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
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Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
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Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
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		<p>If you are an existing Corporate Obligations Management or IT Regulatory Management use case customer and using the latest 6.8 version of change request application through Issues Management, Policy Management or Financial Controls Management use cases, then you need to fix the below items in Regulatory Intelligence Review application.</p> <p>1) Update the [Number of Policy Changes Under Review] calculation field formula like as below.</p>
Compliance Solution	ARCHERSOL-8522	<p>COUNTIF(REF([Policy Change Recommendation],[Status]),VALUEOF(REF([Policy Change Recommendation],[Status]), "Awaiting Review"))+ COUNTIF (REF([Policy Change Recommendation],[Status]),VALUEOF(REF([Policy Change Recommendation],[Status]), "Approved and Pending Changes"))</p> <p>2) Update the report "Policy Change Recommendations (In Process)" by removing Status field filter criteria values 'Policy Change Initiated', 'Recommendations Documented' and 'Content Owner Contacted' and retain only 'Approved and Pending Changes'.</p>
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	<p>When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error.</p> <p><b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.</p>
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Gateway	ARCHER-85815	<p>Connections must be deleted prior to deleting the associated target.</p> <p><b>Workaround:</b> Delete connections first, then the associated target.</p>
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Data Publications	ARCHER-87767	In the Data Publication UI, users can select and delete multiple job history rows together, using a master check box. However, if a filter has been applied to the list of job executions, users cannot select or delete multiple job executions at once.
Data Publications	ARCHER-88621	<p>In the Data Publication UI, users can select and delete multiple job history rows together, using the select all master check box. However, if a filter has been applied to the list of job executions and users uncheck the select all check box, the job history page disappears.</p> <p><b>Workaround:</b> Apply the filters before using the select all check box. Alternatively, users can individually select the rows in the grid and delete them, rather than using the select all check box.</p>
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-88273	The Data Feed Tokens topic in the Online Documentation does not state that the BatchContentSave data feed token ignores key field definitions and may create duplicate records.
Documentation	ARCHER-96107	In the Archer Online Documentation, the topic "Configuring RSA Archer for the RSA Archer Mobile App" incorrectly lists Cross-Reference/Related Record and Attachments as Read-Only fields rather than Update Fields.
Documentation	ARCHERSOL-8605	The navigation menus for Solutions use cases no longer sort applications and questionnaires separately. All applications and questionnaires of a given use case now appear in one list and in alphabetical order. An exception has been made to sort Applications and Discussion Forums.

Documentation	ARCHERSOL-8606	The Archer 6.8 UI removes the New button from a Search Results page and moves the function to a New Record option in the ellipses menu.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
GPES, UI	ARCHER-87917	In a smaller screen, the rich text editor tool bar displays controls through ellipses extension. Once it is opened, doesn't disappear when user scrolls the page.
Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.  The correct topics can be found by searching in the Archer Online Documentation.
Help System	ARCHER-96802	In Mail Merge Templates, clicking the Help icon brings the user to the incorrect help page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mail Merge	ARCHER-95831	When users select the Public radio button option within the Edit mode of a selected Mail Merge Template with Private Access, the items from the Selected section disappear. When users select the Private radio button option, they can see the selected items list.
Mail Merge	ARCHER-96348	Users with create and read-only access (but no configuration privileges on the related application) will get an exception when they try to create a new mail merge template.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Nav Menu	ARCHER-96567	Archer allows a user to view their recent activities. However, after a system update, activities done before the update are not displayed in the list of Recent Activities; only the ones after the update are visible. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.

Offline Access	ARCHER-91314	<p>After upgrading Archer, the offline sync is unsuccessful.</p> <p><b>Workaround:</b></p> <ol style="list-style-type: none"> <li>1. In the Archer Control Panel, disable the Offline Access checkbox for the instance.</li> <li>2. Save the changes.</li> <li>3. Enable the Offline Access checkbox for the same instance.</li> </ol>
Offline Audit	ARCHER-96983	<p>When users create records in core applications that include a History Log field and then sync those records, an error occurs upon launch of client, but the error does not affect the functionality of the instance.</p> <p><b>Workaround:</b></p> <ol style="list-style-type: none"> <li>1. Close the error message.</li> <li>2. Delete the History Log field from the core application in question.</li> </ol>
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b></p> <p>Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example:  Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following:  C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Questionnaires	ARCHER-43967	<p>If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.</p>
Questionnaires	ARCHER-55683	<p>In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.</p>
Questionnaires	ARCHER-70906	<p>When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.</p>
React	ARCHER-81851	<p>In Google Chrome, grid tool tips can overlap the header when scrolling.</p>
React	ARCHER-87807	<p>The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.</p>
React Common Component(s)	ARCHER-90744	<p>Some grids in Back Office do not display tool tips for column headers with truncated text, due to grid size.</p>
React Common Component(s)	ARCHER-96349	<p>In a dual pane selector, when an Archer Administrator adds items from the Available section to the Selected section, and then searches for a value, the order of the items in the Selected section can sometimes re-shuffle. This creates no functionality issue or data loss.</p>
React Common Component(s)	ARCHER-96544	<p>In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.</p>
Record Page	ARCHER-41877	<p>When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.</p>
Record Page	ARCHER-51604	<p>The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.</p>

Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page	ARCHER-90466	If the Date field is selected, users cannot select cross-reference records in the Record Lookup.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. <b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results	ARCHER-102245	Users cannot clear the Values field in the Values List filter once the report is saved.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-98564	The screen reader does not narrate the name and state (Expanded/Collapsed) for the workspace options menu list box that is present in the search results header.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
UI	ARCHER-87923	In some instances, if the user navigates to another page from the Rich Text editor without first closing it, the Rich Text toolbar does not disappear. To avoid this, click the ellipsis icon to close the popup window, before navigating away from the page.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive. <b>Workaround:</b> Right-click inside the text area, then click Paste.

Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards, and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. <b>Workaround:</b> Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.
Workspaces, Dashboards, and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.

## **Fixed Issues in Release 6.9.0.2 Hotfix 1**

This section lists issues that are fixed in the Archer 6.9.0.2 Hotfix 1 release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Jobs	ARCHER-100399	Scheduled jobs run repeatedly.

## Fixed Issues in Release 6.9.0.2

This section lists issues that are fixed in the Archer 6.9.0.2 release.

Component	Issue	Description
Access Control, API (Web, Rest, other), Rest API Suite, Web API Suite	ARCHER-99400	Removing a user from a group using the API fails when the Advanced Workflow Actions by Email option is activated for that user.
Access Control, Packaging	ARCHER-98366	When users install access roles from a package using the Merge Permissions option, the package installs the access roles using the Override Permission option instead.
Appearance	ARCHER-101544	The color picker drop-down is not completely visible in the Appearance settings.
Authentication	ARCHER-100816	Users cannot log into an Archer application in which Redis caching is activated.
Automation	ARCHER-99937	The Search Results page displays the Workflow Process Version as null, but the record page displays the Workflow Process Version with the correct value.
Calculations, Record Page	ARCHER-101439	The GetUsers() formula for a recalculation in an empty Record Permission field throws a NullReferenceException error.
Charts and Graphs, Reports, Workspaces, Dashboards and iViews	ARCHER-101306	When users hover the mouse over the chart data in a Statistical Report, the pointer does not change to a cursor hand icon.
Data Feeds	ARCHER-95876	When the content ID map table contains records with duplicate content IDs, users receive an error.
Data Publications	ARCHER-99870	Data Publication Service creates duplicate jobs.
Database, IIS Web Server	ARCHER-99486	The IIS web server runs out of memory while fetching a large History Log.
Export	ARCHER-96227	When users export a record using the French locale in either the CSV or Excel format, users receive an unexpected error.
Globalization and Localization	ARCHER-93944	Certain content on the Task-Driven landing page is not translated to the user locale.
Globalization and Localization, Login Home Page, Workspaces, Dashboards and iViews	ARCHER-99926	Workspace and Dashboard names on the Home Page are not translated to the user locale.
HTML Sanitizer	ARCHER-97139	The Unicode decimal format does not display properly in emails.
Install/Upgrade	ARCHER-101271	The Programs and Features section in the Windows Control Panel shows the incorrect installed Archer version number.
keyboard_nav, Record Page, Section 508, UI, WCAG 2.1	ARCHER-83929	The keyboard focus does not move to the Standards Grouped by Domain table column headers.
keyboard_nav, Record Page, Section 508, UI, WCAG 2.1	ARCHER-83931	Users cannot navigate through the interactive elements present in tiles.
Licensing, Notifications, System Reports	ARCHER-98145	The Notification Report Filter Criteria displays unlicensed notification templates.
Master Report Listing, Reports	ARCHER-99603	If one application includes a relationship to another application and no fields are selected to display using the Advanced Search Page, users receive an error when saving the report.
Questionnaires	ARCHER-103127	When users search or switch between pages in the Question Library, the page remains on the loading icon, and users cannot proceed.
Record Page	ARCHER-100619	When a layout includes an MRDC field and users save the record, the value in the Cross-Reference field disappears.
Record Page	ARCHER-101654	Users cannot open any user profiles through the Record Lookup page.
Record Permissions, Workflow (AWF)	ARCHER-100050	When users delete a record permission used in an Advanced Workflow user action transition, they receive an error when editing the permissions of that user action transition.
Reports	ARCHER-99821	The Workflow Current Node field values in search reports are empty.
Search and Search Results	ARCHER-99303	When users activate the Record Count - Limit To option in Reports without any records, users receive an error.

Search and Search Results	ARCHER-102352	When users perform an Advanced Search and filter on Cross-Reference fields, lookup fails when using the ellipses to open a list of values.
Section 508	ARCHER-93229	The screen reader narrates hidden information for controls in a collapsed state.
Section 508, UI, WCAG 2.1	ARCHER-83959	The screen reader focus does not move to the Microsoft Standards and Access control(Ac)-Requirements by Standards controls when users navigate using the down arrow key.
Section 508, UI, WCAG 2.1	ARCHER-83965	Users cannot access the Browse for an Image button using the JAWS cursor mode.
Section 508, WCAG 2.0 2.1.1(A)	ARCHER-95663	The screen reader does not announce the full set of steps for Cross-Reference and Values List fields lookup.
Security	ARCHER-93953	Archer now allows you to restrict access to API responses sent from Archer to the request origin host. You can set this restriction in the web.config file. For more information on configuring this parameter, contact Archer Customer Support.

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Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	<p>When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error.</p> <p><b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.</p>
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Gateway	ARCHER-85815	<p>Connections must be deleted prior to deleting the associated target.</p> <p><b>Workaround:</b> Delete connections first, then the associated target.</p>
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Data Publications	ARCHER-87767	In the Data Publication UI, users can select and delete multiple job history rows together, using a master check box. However, if a filter has been applied to the list of job executions, users cannot select or delete multiple job executions at once.
Data Publications	ARCHER-88621	<p>In the Data Publication UI, users can select and delete multiple job history rows together, using the select all master check box. However, if a filter has been applied to the list of job executions and users uncheck the select all check box, the job history page disappears.</p> <p><b>Workaround:</b> Apply the filters before using the select all check box. Alternatively, users can individually select the rows in the grid and delete them, rather than using the select all check box.</p>
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-88273	The Data Feed Tokens topic in the Online Documentation does not state that the BatchContentSave data feed token ignores key field definitions and may create duplicate records.
Documentation	ARCHER-96107	In the Archer Online Documentation, the topic "Configuring RSA Archer for the RSA Archer Mobile App" incorrectly lists Cross-Reference/Related Record and Attachments as Read-Only fields rather than Update Fields.
Documentation	ARCHERSOL-8605	The navigation menus for Solutions use cases no longer sort applications and questionnaires separately. All applications and questionnaires of a given use case now appear in one list and in alphabetical order. An exception has been made to sort Applications and Discussion Forums.

Documentation	ARCHERSOL-8606	The Archer 6.8 UI removes the New button from a Search Results page and moves the function to a New Record option in the ellipses menu.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
GPES, UI	ARCHER-87917	In a smaller screen, the rich text editor tool bar displays controls through ellipses extension. Once it is opened, doesn't disappear when user scrolls the page.
Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.  The correct topics can be found by searching in the Archer Online Documentation.
Help System	ARCHER-96802	In Mail Merge Templates, clicking the Help icon brings the user to the incorrect help page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mail Merge	ARCHER-95831	When users select the Public radio button option within the Edit mode of a selected Mail Merge Template with Private Access, the items from the Selected section disappear. When users select the Private radio button option, they can see the selected items list.
Mail Merge	ARCHER-96348	Users with create and read-only access (but no configuration privileges on the related application) will get an exception when they try to create a new mail merge template.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Nav Menu	ARCHER-96567	Archer allows a user to view their recent activities. However, after a system update, activities done before the update are not displayed in the list of Recent Activities; only the ones after the update are visible. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.

Offline Access	ARCHER-91314	<p>After upgrading Archer, the offline sync is unsuccessful.</p> <p>Workaround:</p> <ol style="list-style-type: none"> <li>1. In the Archer Control Panel, disable the Offline Access checkbox for the instance.</li> <li>2. Save the changes.</li> <li>3. Enable the Offline Access checkbox for the same instance.</li> </ol>
Offline Audit	ARCHER-96983	<p>When users create records in core applications that include a History Log field and then sync those records, an error occurs upon launch of client, but the error does not affect the functionality of the instance.</p> <p>Workaround:</p> <ol style="list-style-type: none"> <li>1. Close the error message.</li> <li>2. Delete the History Log field from the core application in question.</li> </ol>
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b></p> <p>Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example:  Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following:  C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Questionnaires	ARCHER-43967	<p>If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.</p>
Questionnaires	ARCHER-55683	<p>In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.</p>
Questionnaires	ARCHER-70906	<p>When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.</p>
React	ARCHER-81851	<p>In Google Chrome, grid tool tips can overlap the header when scrolling.</p>
React	ARCHER-87807	<p>The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.</p>
React Common Component(s)	ARCHER-90744	<p>Some grids in Back Office do not display tool tips for column headers with truncated text, due to grid size.</p>
React Common Component(s)	ARCHER-96349	<p>In a dual pane selector, when an Archer Administrator adds items from the Available section to the Selected section, and then searches for a value, the order of the items in the Selected section can sometimes re-shuffle. This creates no functionality issue or data loss.</p>
React Common Component(s)	ARCHER-96544	<p>In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.</p>
Record Page	ARCHER-41877	<p>When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.</p>
Record Page	ARCHER-51604	<p>The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.</p>

Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page	ARCHER-90466	If the Date field is selected, users cannot select cross-reference records in the Record Lookup.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. <b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results	ARCHER-102245	Users cannot clear the Values field in the Values List filter once the report is saved.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-98564	The screen reader does not narrate the name and state (Expanded/Collapsed) for the workspace options menu list box that is present in the search results header.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
UI	ARCHER-87923	In some instances, if the user navigates to another page from the Rich Text editor without first closing it, the Rich Text toolbar does not disappear. To avoid this, click the ellipsis icon to close the popup window, before navigating away from the page.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive. <b>Workaround:</b> Right-click inside the text area, then click Paste.

Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards, and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. <b>Workaround:</b> Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.
Workspaces, Dashboards, and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.

# Fixed Issues in Release 6.9.0.1

This section lists issues that are fixed in the Archer 6.9.0.1 release.

Component	Issue	Description
Access Control	ARCHER-97767	When users delete security parameters, the Warning pop up does not display the user dependencies whom the security parameters are assigned to.
Access Control, API (Web, Rest, other), Database, Rest API Suite	ARCHER-96685	When creating or updating a user contact, an unhandled exception occurs if an invalid ContactType or ContactSubType is passed.
Access Control, API (Web, Rest, other), Database, Rest API Suite, Security	ARCHER-96687	While Archer creates more than 1000 users with similar last names using REST API, Archer throws an unhandled exception.
Access Control, Reports	ARCHER-95097	The Access Control Rights by Role report does not correctly display ODA Permissions.
Access Control, Rest API Suite	ARCHER-96771	Unexpected error when incorrect Access Role Id is passed to Create User REST API. When an incorrect Access Role ID is passed to the Create User REST API call, the response throws an unexpected error.
ACP, Job Framework	ARCHER-97965	Missing job filters from job servers cause the ACP to throw an exception under the condition when the job filter is selected in the Job Engine Manager.
Application Builder	ARCHER-97845	When Global Values Lists are deleted, the Warning pop up does not display the Application dependencies where the Global Values Lists are used.
Appearance	ARCHER-96139	After making changes to the Manage Appearance page and saving the changes, the new changes are applied; however, after making a second set of changes and selecting Save again, the Manage Appearance page is blank.
Appearance, Web Browser	ARCHER-91815	When users change the default font of the browser, the font of warning messages in Archer also changes.
Caching, Job Framework	ARCHER-100151	Remoting between JobFramework.Job and JobFramework.Cache fails when Redis Caching is activated. This issue is validated by 'JobProcessor' entries present in the tblClientMonitor database table.
Calculated Cross References, Record Page	ARCHER-96838	When there are multiple MRDC fields on an application layout that point to Calculated Cross-Reference and Calculated Related Record fields, users receive an unexpected error when they create and save a record.
Charts and Graphs	ARCHER-94754	The legend and color of a Stacked Horizontal Bar Report display in the same order when it is based on a report with two Group By fields.
Charts and Graphs, Search and Search Results	ARCHER-94426	When users drill down in a Statistics Report set to a Chart to the record level that contains three Group By fields, the report displays data for all three Group By fields instead of focusing on data from one Group By field.
Database, Install/upgrade, Notifications	ARCHER-99918	The migration of the DDE to generate notifications to subscription notifications fails when there is a pending module deletion and that pending deletion causes an invalid data condition.
Data Import	ARCHER-95935, ARCHER-99446	When a Cross-Reference field to a leveled application is marked as required, users cannot import data into the application.
Database, Global Search	ARCHER-98091	Archer content that is associated with more than one Advanced Workflow job does not return any results through Global Search.
Database, Job Framework, Jobs	ARCHER-94836	The DeleteLevelContentMetadataWorkflow job fails with a NullReferenceException.
Export, Record Page	ARCHER-96533	If an application has a Cross Reference field with display control as GRID. In the Display Fields section of the CR field, we have added a Related Record Field which also has display control as GRID. There is data in both CR and RR fields. While exporting that record, User gets error 'Missing Data Member'.
Export, Reports	ARCHER-97021	When users export a record, the record shows the reference ID of the record instead of the Numeric Key Field.

Export, Reports, Search and Search Results	ARCHER-95185	Reports configured with Row Display cause duplicate key fields to be displayed.
Globalization and Localization, Reports	ARCHER-94390	The Hide No Selection option in a Report displays in the Portuguese language when the Language is set to Spanish.
Install/Upgrade	ARCHER-94990	After upgrading to Archer 6.8.0.2, icon files are missing.
Job Framework	ARCHER-99206	Data feed jobs do not run if any Job Types are selected in the Job Engine Manager of the ACP.
Nav Menu	ARCHER-97922	The Nav Menu Dashboard drop-down displays both the lists of active and inactive dashboards.
Nav Menu	ARCHER-90404	The navigation menu loads very slowly.
Nav Menu	ARCHER-98510	Archer allows users to view their recent activities. However, after a system update, activities completed before the update are not displayed in the list of Recent Activities, but only the activities completed after the update are visible. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Navigate Away, Reports; Workspaces, Dashboards and iViews	ARCHER-96302	When users modify the search criteria for a Statistical Report, they receive an unexpected error. This happens when the search criteria has 2 group by and 1 aggregate and search returns no records.
Offline Access	ARCHER-94383	Offline Archer Sync fails to sync attachments in records.
Offline Access, Offline Audit	ARCHER-97655	When users create records in core applications that include a History Log field and then sync those records, an error occurs upon launch of client, but the error does not affect the functionality of the instance. <b>Workaround:</b> 1. Close the error message. 2. Delete the History Log field from the core application in question.
Ops Risk Views, Workflow (AWF)	ARCHER-93822	Publishing Self-Assessments times out when there are a large number of Risks and business processes.
Permissions Architecture	ARCHER-96590	Users have incorrect permissions for applications. For example, if a user is both a Content Administrator and a read-only role of App A and additionally, a read-only role for App B, the user still has CRUD rights to App B.
Print and Export, Search and Search Results	ARCHER-85304	Key fields that contain both a comma and semicolon cause exported CSV files to produce an output with multiple consecutive double quotes, which misaligns data in the CSV file.
Record Page	ARCHER-95937	The maximum selections validation for the User/Group List field fires before clicking Save, if the maximum selection is set to 1.
Record Page	ARCHER-94283	When users open records in Edit mode, links in external links fields do not open.
Record Page	ARCHER-98998	When users enter a value in the Values List field and save the record, an unexpected error occurs.
Record Page, Report Object	ARCHER-95220	The report object does not load in a collapsed section layout.
Search and Search Results	ARCHER-91929	The search results do not span the height of the screen when using the Display Option to Fix Headers.
Search and Search Results	ARCHER-97474	The sorting option is disabled on History Log fields in the search results page.
Search and Search Results	ARCHER-98250	When users modify the search criteria for a Statistical Report, they receive an unexpected error.
Search and Search Results, Web Browser	ARCHER-97607	In Google Chrome, when users filter by a Values List field in Advanced Search, and click X to deselect a value, the Values selection box closes.
Section 508	ARCHER-98564	The screen reader does not narrate the name and state (Expanded/Collapsed) for the workspace options menu list box that is present in the search results header.
Section 508	ARCHER-98639	The screen reader does not narrate the Role and State for the +/- expandable/collapsible tree view and the report name under the Global/Personal reports.
Section 508	ARCHER-98646	The screen reader does not narrate the Role and State for the +/- expandable/collapsible tree view.
Section 508	ARCHER-93230	The screen reader does not narrate the name and state (Expanded / Collapsed) for the General Information section on the User Profile page.
Section 508, WCAG 2.0 2.1.1(A)	ARCHER-95664	The screen reader does not read the warning dialogue when users attempt to save a record without completing required fields.

Section 508, WCAG 2.0 2.1.1(A)	ARCHER-95810	When users select a date using the date picker, the keyboard focus does not remain on the date picker and goes to the top of the page.
Section 508, WCAG 2.0 2.1.1(A)	ARCHER-95811	When a user attempts to open and tab to the Help icon pop up, the screen reader does not guide the user on how to launch the help message dialogue, but instead, reads the content for the close button.
System Reports	ARCHER-95476	The Date filter behaves inconsistently between Access Control Reports and Notification Reports.
Tableau Web Data Connector	ARCHER-97036	Archer WDC does not import all records from an application into Tableau.
Tableau Web Data Connector	ARCHER-97034	Date and time field values imported into Tableau are null.
Task-driven landing screen	ARCHER-94346	Archived Task Links do not redirect to the Archived Task Records.
Workspaces, Dashboards and iViews	ARCHER-98427	The iView pop up for a Report iView on a dashboard continuously reloads.

## Known Issues in Release 6.9.0.1

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
ACP, Documentation, Globalization and Localization	ARCHER-97310	The Archer Control Panel Help for the Japanese language does not launch from within the Archer Control Panel. The Italian version opens instead of the Japanese version. <b>Workaround:</b> Download the Archer 6.9 Control Panel Help for the Japanese language from RSA Link.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Application Builder, Documentation	ARCHER-93083	The Archer Online Documentation incorrectly refers to the TRUC function as TRUNC in "Functions and Operators for Calculated Field Formulas."
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. <b>Workaround:</b> Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.

		<p>If you are an existing Corporate Obligations Management or IT Regulatory Management use case customer and using the latest 6.8 version of change request application through Issues Management, Policy Management or Financial Controls Management use cases, then you need to fix the below items in Regulatory Intelligence Review application.</p> <p>1) Update the [Number of Policy Changes Under Review] calculation field formula like as below.</p>
Compliance Solution	ARCHERSOL-8522	<p>COUNTIF(REF([Policy Change Recommendation],[Status]),VALUEOF(REF([Policy Change Recommendation],[Status]), "Awaiting Review"))+ COUNTIF (REF([Policy Change Recommendation],[Status]),VALUEOF(REF([Policy Change Recommendation],[Status]), "Approved and Pending Changes"))</p> <p>2) Update the report "Policy Change Recommendations (In Process)" by removing Status field filter criteria values 'Policy Change Initiated', 'Recommendations Documented' and 'Content Owner Contacted' and retain only 'Approved and Pending Changes'.</p>
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	<p>When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error.</p> <p><b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.</p>
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Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
GPES, UI	ARCHER-87917	In a smaller screen, the rich text editor tool bar displays controls through ellipses extension. Once it is opened, doesn't disappear when user scrolls the page.
Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.  The correct topics can be found by searching in the Archer Online Documentation.
Help System	ARCHER-96802	In Mail Merge Templates, clicking the Help icon brings the user to the incorrect help page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mail Merge	ARCHER-95831	When users select the Public radio button option within the Edit mode of a selected Mail Merge Template with Private Access, the items from the Selected section disappear. When users select the Private radio button option, they can see the selected items list.
Mail Merge	ARCHER-96348	Users with create and read-only access (but no configuration privileges on the related application) will get an exception when they try to create a new mail merge template.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Nav Menu	ARCHER-96567	Archer allows a user to view their recent activities. However, after a system update, activities done before the update are not displayed in the list of Recent Activities; only the ones after the update are visible. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.

Offline Access	ARCHER-91314	<p>After upgrading Archer, the offline sync is unsuccessful.</p> <p><b>Workaround:</b></p> <ol style="list-style-type: none"> <li>1. In the Archer Control Panel, disable the Offline Access checkbox for the instance.</li> <li>2. Save the changes.</li> <li>3. Enable the Offline Access checkbox for the same instance.</li> </ol>
Offline Audit	ARCHER-96983	<p>When users create records in core applications that include a History Log field and then sync those records, an error occurs upon launch of client, but the error does not affect the functionality of the instance.</p> <p><b>Workaround:</b></p> <ol style="list-style-type: none"> <li>1. Close the error message.</li> <li>2. Delete the History Log field from the core application in question.</li> </ol>
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b></p> <p>Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example:  Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following:  C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Questionnaires	ARCHER-43967	<p>If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.</p>
Questionnaires	ARCHER-55683	<p>In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.</p>
Questionnaires	ARCHER-70906	<p>When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.</p>
React	ARCHER-81851	<p>In Google Chrome, grid tool tips can overlap the header when scrolling.</p>
React	ARCHER-87807	<p>The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.</p>
React Common Component(s)	ARCHER-90744	<p>Some grids in Back Office do not display tool tips for column headers with truncated text, due to grid size.</p>
React Common Component(s)	ARCHER-96349	<p>In a dual pane selector, when an Archer Administrator adds items from the Available section to the Selected section, and then searches for a value, the order of the items in the Selected section can sometimes re-shuffle. This creates no functionality issue or data loss.</p>
React Common Component(s)	ARCHER-96544	<p>In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.</p>
Record Page	ARCHER-41877	<p>When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.</p>
Record Page	ARCHER-51604	<p>The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.</p>

Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page	ARCHER-90466	If the Date field is selected, users cannot select cross-reference records in the Record Lookup.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. <b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
UI	ARCHER-87923	In some instances, if the user navigates to another page from the Rich Text editor without first closing it, the Rich Text toolbar does not disappear. To avoid this, click the ellipsis icon to close the popup window, before navigating away from the page.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive. <b>Workaround:</b> Right-click inside the text area, then click Paste.

Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards, and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. <b>Workaround:</b> Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

## Fixed Issues in Release 6.9

This section lists issues that are fixed in the Archer 6.9 release, including all fixes incorporated since the last non-patch or service pack release, Archer 6.8.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-78599	The Access Control administrator cannot set the default dashboard for a user account.
Access Control	ARCHER-79262	Filtering list of Groups/Roles and deleting causes all Groups/Roles to get deleted.
Access Control	ARCHER-80322	Administrator fails to bypass password validation rules, like Password History, when it tries to change password for a general user.
Access Control	ARCHER-87669	The drop-down hides before sliding down for animation. Since there is no delay in hiding the drop-down before performing the animation, it appears as if the widget loads twice.
Access Control, Common ExtJs components, Grid	ARCHER-88755	Grouping by a display field in the Manage Users listing and collapsing the first grouping results in user management actions applied to unintended users.
Access Control, Master Report Listing, Mgmt & System Reports, System Reports	ARCHER-83282	The Access Control Rights by Role Report does not show access roles for deprecated modules.
Access Control, Mgmt & System Reports, System Reports	ARCHER-78990	There is no way to distinguish between Active and Deleted users in the Group Membership report.
Access Control, Packaging	ARCHER-89450	When users install packages that contain Access Roles, the assigned default dashboard homepage is cleared in the target instance.
Access Control, System Reports	ARCHER-80324	System Reports page shows invalid Report Names and Descriptions.
Access Control, User Admin and Preferences	ARCHER-83600	The User Reassignment window lacks a scrollbar in the Configuration section.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
ACP	ARCHER-78396	Turkey time zone does not show as GMT+3.
ACP	ARCHER-79506	The logging path gets truncated in the ACP instance information.
ACP, Documentation, Help System	ARCHER-91226	When using the Archer Control Panel in locales other than English, the help icon launches the English version of the Archer Control Panel Help.
ACP, Job Framework	ARCHER-93186	After users save filtered Job Types in the Job Engine Manager, the Job Type Filter count is incorrect.
API (Web, Rest, other)	ARCHER-76751, ARCHER-82225	Bracket Use on Non Silverlight Data Import Page fails for end user Field Loading on Sub Form Fields for Data Import. In addition, bracket usage to represent array argument within REST API calls is not RFC-3986 compliant.
API (Web, Rest, Other)	ARCHER-88854	Users cannot open an application record page from the Android app when the unsupported mobile field of DDE is configured in the Archer Back Office.
API (Web, Rest, other), Appearance, Core API suite, Globalization and Localization	ARCHER-83243	If Language is set to French, the Appearance settings cannot be saved due to a thrown exception.
API (Web, Rest, other), Core API suite, Master Report Listing	ARCHER-82174	Reports do not load and cannot display for the Master Report listing.
API (Web, Rest, other), User Admin and	ARCHER-80993	The Obtain API Resource page will not load.

Appearance, Charts and Graphs, Record Page	ARCHER-72230	More than one trending chart on display misaligns the fields.
Appearance, Record Page	ARCHER-76783	<p>Buttons created as custom objects appear disabled, but function normally. The color scheme in Archer 6.7 automatically applies a lighter color scheme to custom objects. Administrators can edit the custom object color settings to improve appearance.</p> <p>Workaround: Change the color of the custom object button.</p> <ol style="list-style-type: none"> <li>1. Go to the custom object. <ol style="list-style-type: none"> <li>a. From the menu bar, click the Admin menu.</li> <li>b. Under Application Builder, click Applications, Questionnaires, or Sub-Forms.</li> <li>c. Select the application, questionnaire, or sub-form.</li> <li>d. Click the Layout tab.</li> </ol> </li> <li>2. Select the custom object and click Edit.</li> <li>3. In the Object Properties, edit the code.</li> <li>4. Replace the #DDDDDD hex code with the new hex color code.</li> </ol> <p>Note: The Archer color code used in previous releases is #176DC2.</p>
Application Builder	ARCHER-73156	A Related Record or Cross-Reference field associated with a restricted inherited Record Permission field cannot be set to an inactive status.
Application Builder	ARCHER-74212	Sort order of available values for selection is not maintained for nested values lists.
Application Builder	ARCHER-76796	Applied Conditional Layout hiding calculated fields shows error state in UI, but not field name.
Application Builder	ARCHER-77088	Wrong images are referenced in the Values List for the Progress Status field of the Risk Assessment questionnaire.
Application Builder	ARCHER-84892	The display text is not aligned with the Field Name when previewing Questionnaires where Archer provides the Advanced Field Display Options to create questions.
Application Builder	ARCHER-86316	If a child value is inactive and a user creates a new record, the parent value is not displayed.
Application Builder	ARCHER-89173	All applications that use a Values List are not visible in the Manage Global Values List page.
Application Builder	ARCHER-95063	Global Values Lists associated with the ASO status of Locked or Static change the list definition type to Custom Values List on save.
Application Builder, Packaging	ARCHER-79423	When a Values List item has been removed from Archer, packages install with an error.
Application Builder, Questionnaires	ARCHER-76590	Inherited Record Permission fields are set to Restricted after copying a questionnaire.
Application Builder, Record Page	ARCHER-85482	After selecting values, the Values List field does not display a warning about the maximum number of selections allowed with the Display Control set to Values Popup.
Application Builder, Record Page	ARCHER-91614	When users export records that include apostrophes in the record name, the apostrophes are displayed as HTML code (& rsquo;) in the Export Options window.
Application Builder, Record Permissions	ARCHER-91505	Users are unable to add more than one field in an Inherited Record Permissions field.
Application Builder, Reports	ARCHER-72587	When Inline Edit is enabled for the Values List field, the Values List gets cut off at the bottom when multiple values are present.
Application Builder, Solutions	ARCHER-82381	The sub-form field options tab throws an error if a value list in the sub-form has no values.
Application Builder, View Mode (Record)	ARCHER-72037	An inline edit on a text field does not wrap text correctly.
Application Builder, Workflow (AWF)	ARCHER-73939	Advanced Workflow keeps going to an error status randomly.
Application Builder, Workflow (AWF)	ARCHER-77379	If Advanced Workflow is enabled for a module and a change is made to a layout, users cannot make further changes after clicking Apply.

Application Builder, Workflow (AWF)	ARCHER-78469	Advanced Workflow randomly goes to an error status when there are a large number of nodes. While going through the job troubleshooting page, you may see multiple selected nodes for the job.
Attachments	ARCHER-85573	When File Creation Restrictions are enabled in the Archer Control Panel for either a blacklist or whitelist, a file upload to an attachment field fails for empty files.
Attachments, Record Page	ARCHER-79159	Tasks/Activities fail to display attachments from a related closed task record.
Authentication, Login Home Page	ARCHER-93178	SSO Authenticated Users are redirected to the Archer Logout page after they click the Logout button.
Bulk Operations, Reports	ARCHER-77990	Select All/Select None drop-down for bulk update is hidden behind the results in the advanced search results page.
Bulk Operations, Search and Search Results	ARCHER-92120, ARCHER-92597	When using fixed headers with Bulk Update, the date and time pickers are not displayed correctly. <b>Workaround:</b> Disable the Fixed Headers Option under the Advanced Search Results Page.
Business Resiliency	ARCHERSOL-9001	The Question Library is not displayed in the Crisis Management workspace menu.
Calc Engine	ARCHER-77403	Archer jobs run for long periods of time without any database activity.
Calc Engine	ARCHER-80302	When a calculation is in the error state and the formula refers to itself, it causes a Null Reference Exception.
Calc Engine	ARCHER-82362	The NORMDIST function does not return the correct value when the text field Cumulative is equal to TRUE.
Calc Engine	ARCHER-86595	Calculation Jobs associated with content that is missing metadata hang for days with no active database activity.
Calculated Cross References	ARCHER-74696	Calculated Cross-Reference field takes two saves to attach a file.
Calculated Cross References	ARCHER-77777	The Calculated Cross-Reference does not link records when the text field contains values with superscripts.
Calculated Cross References, Content Save and Delete, Record Page	ARCHER-96510	When Multiple Reference Display Control (MRDC) and Calculated Cross-Reference/Related Records fields are on a layout at the same time, users receive an unexpected error when they save the record.
Calculated Cross References, Packaging	ARCHER-75378	A package containing a Sub-Form with a Calculated Cross-Reference field fails to install.
Charts and Graphs	ARCHER-81592	Value labels are jumbled on stacked bar charts.
Charts and Graphs	ARCHER-81780	Axis titles do not change automatically if the search criteria is modified or when charts drill down to lower levels of data.
Charts and Graphs	ARCHER-86583	The value label on Vertical Stacked Bar charts do not have a horizontal orientation.
Charts and Graphs	ARCHER-88537	In the Chinese locale, the Logarithmic string is not translated when users select the chart variation option from the toolbar for the following chart types: Vertical Bar, Horizontal Bar, and Line.
Charts and Graphs	ARCHER-90316	Bubble charts show incorrect data in tooltips when searches are built on 2 Group By fields and 1 Aggregate field.
Charts and Graphs	ARCHER-94720	<p>The default behavior for statistics search for charts is as follows:</p> <ul style="list-style-type: none"> <li>• If the search criteria contains more than 4 Group By field and 1 Aggregate field, and the aggregate field is positive, the default chart type is a Treemap. If the Aggregate field is negative, the chart type is only the data view.</li> <li>• If the search criteria contains more than 2 Group By fields but less than 5 Group By fields and 1 Aggregate field, the default chart type is Vertical Bar - Drill Down. If the aggregate field contains a positive value, then chart types such as Sunburst, Pie, Donut, and Treemap are supported.</li> <li>• If a user searches using a positive value and modifies the search with a negative value, and if the criteria does not support the earlier selected chart, the default view is Vertical Bar - Drill Down.</li> <li>• If the search criteria contains only 1 Group By field and 1 Aggregate field, then the default chart is Vertical Bar - Standard.</li> </ul>

Charts and Graphs, Packaging	ARCHER-80401	Packaging Reports with the ColorType 16 value in the chart palette data fails with an exception error.
Common ExtJs components, UI	ARCHER-90174	For all ExtJS pages in the French locale, the Save button text is visible in the form of ellipses.
Common ExtJs components, UI	ARCHER-90176	For all ExtJS pages in the Portugal locale, the Report button text is visible in the form of ellipses.
Content API	ARCHER-93451	An increasing skip level for content retrieval causes the Content API performance to degrade.
Content API	ARCHER-95416	500 error codes may occur when the contentAPI is called in parallel by the same user.
Content Save and Delete	ARCHER-76661	Clicking Save on a record does not have an effect when Inline Edit is enabled for a Cross-Reference grid in a hidden tab within the layout.
Content Save and Delete, Navigate Away, Record Page	ARCHER-81794	The navigate away prompt does not appear properly for Text Area Fields.
Content Save and Delete, Record Page	ARCHER-76599	Saving a record containing nested Cross-Reference fields with Calculated fields results in an error.
Custom Interface Objects, Solutions	ARCHER-77353	In an Operational Risk Management custom object, the comments timestamp is in UTC and covers the name.
Data Driven Events	ARCHER-69798	Data Driven Event rule condition with Changed operator incorrectly evaluates to true.
Data Driven Events	ARCHER-77308	The Set Value DDE appends an additional value to the previously selected value in Values List Fields that only have 1 selectable value.
Data Driven Events	ARCHER-79623	When a values list is filtered before setting the values list, setting the values list appends values to the value list during the same DDE event.
Data Driven Events, Install/Upgrade	ARCHER-81494	ACL DDEs used to hide Layout Objects with Spanned Columns are displayed incorrectly.
Data Driven Events, Record Page	ARCHER-89350	If the server and client timezones differ, then the DDE rules, including the Date field, are evaluated incorrectly.
Data Feed	ARCHERSOL-7097	In the Assessment & Authorization use case 6.4 SP1, the Bulk Inheritance data feed does not apply updates correctly and Allocated Control records are not updated.  In Assessment & Authorization use case 6.6 P2, the Public_Sector_Bulk_Inherit_Controls data feed update fixes this issue.
Data Feeds	ARCHER-70367	Archer Logs show that the deadlock retry warnings are reported as successful, but then immediately fail with the transaction error.
Data Feeds	ARCHER-76317	Added an index to tblDataFeedHistory in order to improve the performance of the stored procedure usp_get_datafeed_job_convoy.
Data Feeds	ARCHER-78130	The A2A Data Feed fails with an error message when either the attachment or image field is tracked in the History Log.
Data Feeds	ARCHER-81330	A warning message is not shown when source files are not found for processing in the wild card file path for the File Transport data feed.
Data Feeds	ARCHER-82027	The Schedule column in the Data Feed Manager displays neither the date nor the time if the scheduled date or time are in the past.
Data Feeds	ARCHER-82623	The final column values of the source input data from a CSV file are not populated correctly in a Data Feed.
Data Feeds	ARCHER-84162	The recurrence of the Data Feed is scheduled with the incorrect month when the option Execute On is set to Last and the option Every is set to 3.
Data Feeds	ARCHER-87223	The Data Filter section in Data Feeds displays the ordered number listing incorrectly after adding more than nine data filters.
Data Feeds	ARCHER-92435	The Outgoing IP Whitelist feature in the Archer Control Panel now only applies to connections for LDAP synchronization. The Outgoing IP Whitelist no longer affects Data Feed connections, and the associated functionality is now deprecated.

Data Feeds, SSL	ARCHER-84000	FTP Data Feeds that use SSL fail after an upgrade due to an unexpected error.
Data Feeds, Workflow (AWF)	ARCHER-77181	Advanced Workflow job fails to enroll randomly with the following error: createFromProcess() and WP_PROCI_SCRIPT row error: Violation of PRIMARY KEY constraint errors
Data Gateway	ARCHER-88124	Content Sensitive Help is not working on data gateway pages. Use the search functions in the Archer Online Documentation to find the appropriate pages.
Data Import	ARCHER-42715, ARCHER-92249	The Data Import Locale selection does not display any language-specific locales.
Data Import, Navigation	ARCHER-80335	If the column name present in the data import file matches that of the application name, then the data import page fails to load.
Data Publications	ARCHER-89217	When users copy existing data publications, users should not be able to see the copied profile Alias or modify the profile Alias. The field is disabled and empty. Once the user saves the copied data publication, then the user has the choice to modify or edit the Alias field.
Database	ARCHER-81505	The truncate operation against the schema tables fails when the user permissioned by the Least Privileges script executes that operation.
Database	ARCHER-86172	A Database error is thrown when upgrading from Archer 6.7 to Archer 6.8.
Database, Globalization and Localization	ARCHER-85386	When a date or time in a character string is converted for some date formats, the upgrade fails.
Database, Globalization and Localization, Licensing, Nav Menu	ARCHER-74428	Multiple default languages for resource translations cause the Licensing Information window to not display results.
Database, Job Framework, Performance	ARCHER-78991	Selecting a distinct field_id from tblIVFieldHistory causes a 1.5 billion row index scan and the Field History Cleanup job to fail with a database timeout error.
Database, Jobs	ARCHER-88484	The stored procedure usp_delete_unused_repository_files shows an improved performance.
Database, Master Report Listing	ARCHER-85915	The Master Report listing does not populate data.
Database, Questionnaires	ARCHER-85002, ARCHER-80578	A scheduled questionnaire campaign does not save and produces an error.
Data Publications	ARCHER-87382	The Archer documentation incorrectly states in the topic "Clearing the Data Publication Job History" that users can clear the Data Publication job history by clicking the trash can icon on an individual row. Currently, users can only delete rows by selecting them, and clicking the trash can icon in the top right corner of the window.
Documentation	ARCHER-66143	The Adding Standard File Data Feeds topic in the Online Documentation has incomplete information.  In Task 9: Set rules for archiving and updating records, in step 3 under Set Value, the text should be: When you select this option, you also select the Values List field in the target application or questionnaire and the value that you want to set in that field. This set value does not trigger normal content save behaviors, such as changing the last updated date or triggering calculations and notifications, it only sets the specified value in the Values List field.
Documentation	ARCHER-76835	Provided clarification to advanced workflow indicating that deleted rules and permissions cannot be rolled back. Clarifications include a list of actions that delete rules and permissions.  This is available in the English only version of the documentation on RSA Link: <a href="https://community.rsa.com/docs/DOC-102721">https://community.rsa.com/docs/DOC-102721</a> .
Documentation	ARCHER-87578	The Archer Online Documentation does not include the following file path in Task 23 of Creating a Data Gateway Connector: [web root directory]\MobileApi\bin\DatasourcePlugins.

Documentation	ARCHER-87812	The Archer Online Documentation does not include the mandatory fields to populate when configuring and testing a connection in Data Gateway. To configure a connection, you must populate all fields on the Connection page. To test a connection for the Flexible SQL Connector, you must populate the following fields: Data Gateway Connector, dbProviderType, and connectionString.
Documentation	ARCHER-89022	"Sending a Record Link Through Email" in the Archer Online Documentation incorrectly shows how to email a record link. As of Archer 6.8, you must click the Share icon to access the Email options.
Documentation	ARCHER-89023	"Personalizing Your User Interface" in the Archer Online Documentation incorrectly states that you can reorder workspaces from the menu bar. As of Archer 6.7, you can only reorder workspaces from the Personalize Workspace Display page.
Documentation	ARCHER-89025	"Getting to Know the User Interface" in the Archer Online Documentation incorrectly states that clicking the Tasks button takes you to the Task-Driven Landing Screen. As of Archer 6.8, tasks display in a drop-down list, allowing you to view tasks without navigating away from the page.
Documentation	ARCHER-89027	"Getting to Know the User Interface" in the Archer Online Documentation incorrectly states that quick links are available in the Workspace Menu. As of Archer 6.7, quick links are available on the workspace dashboard.
Documentation	ARCHER-89388	Archer recommends that you use TLS 1.2 to secure the HTTP communication between Archer web clients and the Archer Web Server. The Online Documentation in all languages and the Security Configuration Guide in all localized versions incorrectly states that both TLS 1.1 and 1.2 are acceptable.
Documentation	ARCHER-91770	The Archer Online Documentation provides information on Primary and Secondary colors. These options do not exist as of Archer 6.7.
Documentation	ARCHER-92322	The Archer Online Documentation incorrectly refers to Configuration Administrators as Sub-Form Owners.
Documentation	ARCHERSOL-8046	The IT Security Vulnerabilities Program use case documentation does not reflect that the Vulnerability Historical Data data feed is only available in the English language.
Documentation	ARCHERSOL-8628	All translated versions of the Archer Third Party Governance documentation include a note in "Measuring Third Party Performance" that references two dashboards that were deprecated in 6.8.
Documentation	ARCHERSOL-8704	In the English language documentation, the Compliance Engagement swim lane diagram in the "Creating Compliance Engagements" topic for both the Controls Assurance and IT Controls Assurance use cases, the last two engagement statuses were fixed to say Wrap-Up and Closed, respectively.
Documentation	ARCHERSOL-8705	The Archer PCI Management use case documentation now includes steps on how to import the PCI 3.2.1 content into PCI Management applications from the Archer 6.8 release.
Documentation, Record Page	ARCHER-65719	The Online Documentation must be updated to address the following: If HTML text is entered directly into a Text Area field, the sanitization process will leave the HTML tags in-place. If it is entered directly into Rich Text Editor HTML Code tool, then the sanitization process will remove the HTML tags entirely.
DPS, Workflow (AWF)	ARCHER-92326	Data Publishing for Archer contents that have associated AWF jobs fails with the error <Message>An item with the same key has already been added.</Message>.
Export; Workspaces, Dashboards and iViews	ARCHER-92952	When dashboards contain multiple iViews, dashboard export fails.
Global Print and Export	ARCHER-84031	Using a Global Print and Export template in landscape mode causes issues when calculating the column width in reports.
Global Print and Export, Mail Merge	ARCHER-94036	Exporting records using Mail Merge with Attachment causes the error Unable to cast object of type 'Aspose.Words.Drawing.GroupShape' to type 'Aspose.Words.Drawing.Shape'.

Global Print and Export, Print and Export	ARCHER-74483	Exporting records in HTML format from Applications that include cross-references to the same Application fail.
Global Search	ARCHER-79573	When users perform a Quick Search, the search suggestions drop-down list is displayed over the search results.
Global Search, Navigate Away, Record Page	ARCHER-84530	After users modify but do not save a record, run a Global Search, and close the Unsaved Changes dialog box, the loading icon persists.
Global Search, UI	ARCHER-83253	Search results from a global search are displayed in a multi column grid.
Globalization	ARCHERSOL-8708	The Financial Controls Monitoring Comments in Sub-Forms.csv have an incorrectly assigned Japanese translation value.
Globalization	ARCHERSOL-8709	Some GUI items do not contain the appropriate Japanese translations.
Globalization	ARCHERSOL-8710	Translation values in LevelLayoutItemTextBox.csv and CustomValuesListValue.csv are blank.
Globalization	ARCHERSOL-8794	An item in ITSVP includes an incorrect Japanese translation value.
Globalization and Localization	ARCHER-80577	The Technology and File Attachment classes are deprecated from the Archer Web Services API. The links to these classes in the WSDL Download page no longer exist.
Globalization and Localization	ARCHER-81303	After exporting Language files from the Manage Languages page, the Administration menu options do not work.
Globalization and Localization	ARCHER-85244	When a user whose language was updated on the Manage Languages page is deleted, that page throws an unexpected error.
Globalization and Localization	ARCHER-90321	The translation for the New Report button is unavailable in the Spanish Language.
Globalization and Localization	ARCHER-94065	The translation for the New Report button is not available in the Spanish Language.
Globalization and Localization	ARCHER-96307	Name and Description fields that exceed the maximum character length do not display a translated string in user accounts set to a certain language (example: Japanese).
Globalization and Localization, Help System	ARCHER-81150	Localized Online Documentation is not available from within the product. The Online Documentation for each language can be downloaded from RSA Link.
Globalization and Localization, Record Page, Web Browser	ARCHER-83011, ARCHER-84777	When using Archer 6.7 on Internet Explorer, the Record Tabs collapse when pressing the keyboard shortcut due to the collapse section keyboard shortcut being identical.
Globalization and Localization, Reports, Search and Search Results	ARCHER-82525	When Global Values lists are used within a filter of a report, they are displayed in the language in which they are created instead of in the language that the user set in their User Profile.
Globalization and Localization, User Profile	ARCHER-79323	When a user disables the Override Language option in the User Profile, the language still changes.
HTML Sanitizer, Reports	ARCHER-78924	The apostrophe (') character comes out as &#39; after saving a Global Report.
Inline Edit	ARCHER-77932	The Save button does not work when Editable Grid Display and Inline Edit are both enabled.
Install/Upgrade	ARCHER-85702	The Archer installer fails to connect with the database for a complex password during an upgrade with an error.
Install/Upgrade, Reports	ARCHER-88529	In Archer 6.7 and 6.7.0.1, Featured Metric reports display in black and white. After upgrading Archer, users can modify and set the Feature Metric report color, as needed.
Install/Upgrade, Reports	ARCHER-88149	Featured Metrics display in black and white in Archer 6.7 and 6.7.0.1. After upgrading, users can edit the Featured Metric color. when they upgrade their environments. Customers can however modify these reports and set the color again as needed.
ITSVP	ARCHERSOL-8757	In the Vulnerability Library application, the Hide Non-Tenable.sc Data action displays the Related Scanner Definitions section.
ITSVP, Packaging	ARCHER-72479	Generating package for the out-of-the-box Vulnerability Library application takes too long and generates error logs.

Job Framework	ARCHER-56114	Jobs with a process_id = 0 do not execute successfully.
Job Framework	ARCHER-74302	The deleted related record module is filtered out during meta data delete and is not deleted properly.
Job Framework, Jobs	ARCHER-88516, ARCHER-87000	Jobs fail to reschedule following exceptions in job executions. The retry logic of the job execution now expands the retry opportunities during the enqueue job functionality.
Job Framework, Notifications	ARCHER-96583	Scheduled report distribution jobs are being sent repeatedly.
Jobs	ARCHER-81197	The Completed Jobs filter in the Job Engine Manager shows terminated and failed jobs.
Jobs	ARCHER-89924	The tblAsyncInstrumentation table grows in size when a large number of jobs are scheduled and running on the system and the System Clean Up job fails to delete data from the table.
Jobs, Questionnaires, Workflow (AWF)	ARCHER-82526	The Assessment campaign fails to generate all self-assessments without any specific error in the log file.
keyboard_nav, Record Page, Section 508, UI, WCAG 2.1	ARCHER-83934	Users cannot access the Advanced Search grid sorting buttons using keyboard navigation.
keyboard_nav, Record Page, UI, WCAG 2.1	ARCHER-83935	Tree view controls are not expandable nor collapsible using the keyboard.
keyboard_nav, Record Page, UI, WCAG 2.1	ARCHER-83940	The Keyboard focus is not clearly visible on the Record Load Data Expand/Collapse link on the Admin Dashboard page.
keyboard_nav, Record Page, UI, WCAG 2.1	ARCHER-88442	Users can access the Change Your Home dialogue box in the Task Driven Landing Page using the keyboard (down arrow/Tab/Enter).
keyboard_nav, Record Page, UI, WCAG 2.1	ARCHER-90161	Users can access the Error dialogue box using the keyboard (Tab).
keyboard_nav, Record Page, UI, WCAG 2.1	ARCHER-90162	Users can access the Apply All and Clear buttons using the keyboard (Enter) in the Search Results page of an application.
keyboard_nav, Record Page, UI, WCAG 2.1	ARCHER-90163	Users can access external links in the Record page using the keyboard (Enter/Space).
LDAP Synchronization	ARCHER-79465	When the Outgoing IP Whitelist is enabled and the DNS lookup for a JavaScript Transport fails, the code does not return to the JavaScript Transport call.
Licensing	ARCHER-79112	Trial messages for applications in development appear in obtrusive pop-ups.
Mail Merge	ARCHER-73350	Exporting images in Mail Merge fails when the text field HTML references an image file in the file repository.
Mail Merge	ARCHER-80242	The Mail Merge Export for a Text Area field with an image is case-sensitive to the Archer Base URL.
Mail Merge	ARCHER-81665	If a text area containing multiple images is exported through mail merge, only the first image is exported successfully.
Mail Merge	ARCHER-88300	The Mail Merge IF statement duplicates the in-build image when the IF condition is set to TRUE.
Mail Merge	ARCHER-93283	If the Mail Merge IF statement evaluates to True, then the statement of the output contains the Mail Merge code instead of data in a Cross-Reference field.
Mail Merge	ARCHER-93834	When using multiple iterations of a Cross-Reference field in a Mail Merge, the output only contains 1 Cross-Reference field.
Mobile Android-App	ARCHER-92984	<p>When upgrading from Archer Platform version 6.7 to Archer Platform versions 6.8 or 6.8.0.1, the Archer Mobile app does not work properly due to missing keys from the Mobile app web.config file.</p> <p><b>Workaround:</b></p> <ol style="list-style-type: none"> <li>1. On the Archer web server, go to C:\inetpub\wwwroot\RSAarcher\mobileapi\.</li> <li>2. Verify that the web.config file exists.</li> <li>3. Open web.config file and add the following lines under the appSettings tag.  <pre>&lt;add key="minimumLosVersion" value="1.1.0"/&gt; &lt;add key="minimumAndroidVersion" value="1.1.0"/&gt;</pre> </li> <li>4. Save the file.</li> </ol>

Mobile Android-App	ARCHER-92986	The Archer Mobile app version 1.1.0 with the corresponding Platform version of Archer 6.8 or above crashes, and users cannot log into the application.
Mobile-Platform	ARCHER-92243	The Archer Mobile feature cannot be configured from the Archer Control Panel. If you try to disable the Mobile feature from the ACP after an upgrade, the feature is not disabled, but the feature is removed from the ACP.
Nav Menu, Packaging	ARCHER-89070	Packaging install filters out applications that are not part of the package from solutions. The same action does not occur in workspaces, which can lead to a mismatch between applications associated with a solution and its corresponding workspace.
Nav Menu, UI	ARCHER-82377	A user that requires accessibility support navigates through the Navigation Menu using either the keyboard, the screen reader, or both, but the Microsoft Insight Tool still reports non-compliance.
Navigate Away, Navigation, Reports	ARCHER-80731	A report URL does not work in Google Chrome.
Navigate Away, Navigation, Workspace Display; Workspaces, Dashboards and iViews	ARCHER-89061	After users close report or record windows from dashboards in workspaces, the Quick Links disappear.
Navigation, Record Page	ARCHER-76332	Multi level applications do not display the navigation arrow on the record pages.
Notifications	ARCHER-79675	The On-Demand notification template that contains a table in HTML format generates malformed output.
Notifications	ARCHER-80548	Scheduled Report Distributions that are scheduled to be sent out monthly are sent out twice a month.
Notifications	ARCHER-82776	If users select No Letterhead in the Notification Template Design, there is an empty space at the top of Notification emails.
Notifications	ARCHER-86311	The On Demand Notification templates do not display the text correctly in an email when the content includes a chart.
Notifications	ARCHER-87592	On-demand email notifications are not sent.
Notifications	ARCHER-89930	When email letterheads using colored backgrounds in the custom header and footer are sent, the colored backgrounds disappear.
Notifications	ARCHER-91104	Users receive an error when they select hyperlinks within Notifications.
Notifications	ARCHER-94295	Subscription notifications are sent to an incorrect email address if a text value in the email address field contains the ampersand (&) character.
Notifications	ARCHER-94400	Subscription Notification email templates display records horizontally instead of vertically.
Notifications	ARCHER-94424	Notifications that utilize the Catalog, Dashboard, and Formal Letter body layouts do not format properly.
Offline Access	ARCHER-91523	Offline Users cannot view a few options such as Import, New Record, Print, and Schedules. To view the New Record, Schedules, and Print options, use the following workarounds. <b>Workaround:</b> New Record and Schedules can be viewed through a Workspace > Application. New Record and Print can be viewed through a Record Page. Open any existing record and both options are available.
Offline Access, Search and Search Results	ARCHER-93192	Offline users cannot view More Options in a Search Results page.
Offline Sync	ARCHER-87742	The Offline Archer Sync fails with the error FK_tblFieldValueExprReference_tblIVContent.
Ops Risk Views, Record Page	ARCHER-89530, ARCHER-91933	After users save a Self-Assessment, the Self-Assessment risk profile does not update during the Re-Assess phase and users receive an error.
Packaging	ARCHER-78470	The custom sort order for the values list in the source package differs from the custom sort order for the values list in the target environment.
Packaging	ARCHER-78600	Package generation fails on a Values List that contains no values.
Packaging	ARCHER-79424	The Package Installation log tab fails with an unexpected error if the package installation contains references from prior to either the 6.1 or 5.x releases.
Packaging, Workflow (AWF)	ARCHER-70895, ARCHER-89237	Enrollments into new AWF jobs fail with a CreateFromProcess error. Additionally, users see the following error: Update failed on table WP_ACTI_SCRIPT: WP_ACTI_SCRIPT row error: Violation of PRIMARY KEY constraint.

Print	ARCHER-51302	In IE11, when users print records and reports that include text area fields with a large amount of text, the text is overlapped.
Print and Export	ARCHER-76283	Values list values do not follow sort order configuration in print/export view.
Print and Export	ARCHER-80243	When exporting a report using any file format, blank rows are added into the exported report.
Print and Export	ARCHER-85026	Non-System Administrator users are unable to export records.
Print and Export	ARCHER-86914	When application contents contain calc field errors, the Export option does not work for a large number of records within the application.
Questionnaires	ARCHER-77057	The Comment button does not work after adding a comment to a question in a questionnaire.
Queuing Service	ARCHER-95643	Misspelling the queuing server name for one instance causes the queuing service to go down in all instances in the environment.
React	ARCHER-86350	For the text area in React pages, the text formatting control toolbar is always visible. The text area toolbar in legacy pages does not change.
Record Page	ARCHER-70420	A nested, numbered list in the Text Area field does not retain formatting when saved.
Record Page	ARCHER-72821	Creating a new sub-form prior to saving the parent record causes the loading indicator to remain on the page.
Record Page	ARCHER-75899	Inactive fields are shown in the history log field during prints and exports.
Record Page	ARCHER-80404	There is a gap on the Record page between the main body and footer.
Record Page	ARCHER-82833	The scroll location is not preserved after populating a Cross-Reference field in an application.
Record Page	ARCHER-83802	The Text Area field does not refocus after clicking or using the scrollbar.
Record Page	ARCHER-84429	When performing a right-click on a Record page, buttons in the right-click menu option appear as a combination of both icons and text, while others appear as only text.
Record Page	ARCHER-84440	When a record is clicked in the Search Results page, the page loading is delayed and a spinner does not appear.
Record Page	ARCHER-87315	The cross-reference for one application does not allow a filter on another cross-reference field to function as expected.
Record Page	ARCHER-88064	The "Fields" and "Entering Data in Records" topics in the Archer Online Documentation do not state to avoid using absolute positioning in HTML content.
Record Page	ARCHER-88244	The Record Lookup does not validate the maximum number of record selections allowed.
Record Page	ARCHER-89140	Record Lookup on new or edited records fail when trying to expand records to select from nested levels if the record's cross-referenced application is a leveled application. <b>Workaround:</b> Click the Expand All checkbox on the right top corner of the Record lookup before expanding the levels.
Record Page	ARCHER-93653	The Values List popup does not open consistently in Google Chrome and Microsoft Edge 83.
Record Page, Section 508	ARCHER-76235	A user cannot toggle the selection state in the Record Permissions/User Group Listbox control using the keyboard. The Values List dropdown control does not use the aria-expanded attribute. The Attachment field upload dialog title does not use the aria-level attribute.
Record Page, Section 508, UI, WCAG 2.1	ARCHER-83968	The JAWS screen reader does not narrate the Checked state for the AM and PM radio buttons in a Time Picker.
Record Page, Security	ARCHER-81180	Administrators can set the Links in Rich Text Fields option in the Archer Control Panel to allow end users to open a URL directly within the instance.
Record Page, UI	ARCHER-85893	The Date picker pop-out moves with the page when scrolling the record page in the both New and Edit views.
Report Object	ARCHER-79862	The Report Object does not display any records with the Report Object Filter Criteria using the Field Values Contain Current Record operator.
Report Object	ARCHER-80951	If a report object is placed in the same section as an image field, the report object does not display correctly.
Reports	ARCHER-76323	An exception error occurs while running a column-flat report for a leveled application where the lower level fields are selected before the higher level fields under Manage Columns.
Reports	ARCHER-77398	If a Statistical Report data set has one parent value, the report shows that value in the Bar chart when set to Chart and Data.

Reports	ARCHER-79320	Updating a Text Area field using Inline Edit removes the HTML tags after saving the changes.
Reports	ARCHER-81101	If a suffix is added to an axis label on a Statistical Report, the suffix repeats itself.
Reports	ARCHER-87775	When users open a Statistical Report that includes an empty chart, it produces an unexpected error.
Reports	ARCHER-87933	An unexpected error occurs when drilling down in reports that use Group By Hourly and the user time zone is set to Istanbul.
Reports	ARCHER-93499	The example Advanced Logic filter displays localized logical operators.
Reports, Search and Search Results	ARCHER-75165	When grouped by Record Permission fields with the Display Zero Values option enabled, statistical reports fail to fetch users that are still part of records but are removed from the group.
Reports, Search and Search Results	ARCHER-79364	Inactive Values List Values are not saved in report filters.
Reports, Search and Search Results	ARCHER-80395	When inline editing on the Search Results page, the Values List drop-down is cut off at the bottom of the list.
Reports, Search and Search Results	ARCHER-84686	When filters are applied to records in leveled applications, the records in the Lookup grid are not displayed correctly.
Reports, Search and Search Results	ARCHER-84888	Statistics Report search results are not consistent with the usage of different kinds of Date Time filter conditions for the same search criteria.
Reports, Search and Search Results	ARCHER-92983	Large numerical values in the Sum Field in reports overlap and do not wrap.
Search and Search Results	ARCHER-58446	When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches. <b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).
Search and Search Results	ARCHER-70910	Advanced search page for modules with a large number of fields takes a long time to load.
Search and Search Results	ARCHER-74361	Selecting two different Workflow Current Node fields in the Advanced Search causes an unexpected error.
Search and Search Results	ARCHER-76236	The Search Results page does not identify itself well enough as Search Results for accessibility purposes.
Search and Search Results	ARCHER-77238	A user cannot perform searches in the Third Party Profile application.
Search and Search Results	ARCHER-80579	Inactive fields show up in the default search page of an application.
Search and Search Results	ARCHER-88729	For internally referenced searches, if the field selected for display is in both the parent and child applications and—in the Sorting section—that same field is selected for evaluation with Grouping enabled, an unexpected error occurs.
Search and Search Results	ARCHER-88771	If there are ties while performing Top N search, the tie resolution message causes other Search Results page menu items to shift.
Search and Search Results	ARCHER-88924	The Search filter does not save the User/Group field selection from the previous search.
Search and Search Results	ARCHER-90265	The search filter for text fields in Record Lookup pages fails for special characters.
Search and Search Results	ARCHER-91398	Users cannot add new fields in the Sorting section of Advanced Search within an application when the find function is used.
Search and Search Results	ARCHER-91802	The Directional Search option does not appear correctly when users perform other actions within the Search page.
Section 508	ARCHER-67970	When using the keyboard to navigate to a workspace or Administration menu, users' icon focus visibility is lost. <b>Workaround:</b> The same functionality can be achieved by using a mouse.
Section 508	ARCHER-83268	When users press Enter on the keyboard on tabs in an Add New Record page, the tabs are not invoked.
Section 508	ARCHER-83269	Users cannot access the Date Range combination box in the Access History page of a record.
Section 508	ARCHER-83286	When users press Enter on the keyboard on the link to Add a New Link within a record, the link is not invoked.
Section 508	ARCHER-83946	Users cannot access the View Access History link on the Incident Details tab of a record using the keyboard.
Section 508, UI, WCAG 2.1	ARCHER-83960	The screen reader does not narrate the proper name, role, and state for controls on the page.
Section 508; Workspaces, Dashboards and iViews	ARCHER-92923	When users navigate to the About option in the ellipses menu in iViews using the keyboard, the menu displays more than one selected option.
Services	ARCHER-78124	New Port Registration scripts are provided to add and remove ACLs for Archer.

Services	ARCHER-79299	For encrypted config properties, values are cached, even if caching is disabled.
Session	ARCHER-82380, ARCHER-87120	The session timeout warning prompt appears sooner than expected.
Training and Awareness	ARCHER-82781, ARCHER-83047	In the Presentation Prompt Event within the Training and Awareness Campaign, the Loading spinner persists even after the page is loaded.
UI	ARCHER-77992	Questionnaire dividers disappear within the layout object tab set.
UI	ARCHER-89726	Users cannot dismiss the warning message dialogue in the Manage Language pages.
UI	ARCHER-92477	The Rich Text editor does not warn the user when the number of characters entered is more than the allowed threshold.
UI, WCAG 2.1	ARCHER-90185	The Luminosity ratio needs to meet the minimum required ratio of 4.5:1 for multiple pieces of text in the Global Search Results Page.
UI, WCAG 2.1	ARCHER-90186	The Luminosity ratio needs to meet the minimum required ratio of 4.5:1 for the Search placeholder in the Global Search header.
User Admin and Preferences	ARCHER-79610	Quick Link to the Manage Users page in the Administrative dashboard redirects to the Silverlight version of the page.
User Admin and Preferences	ARCHER-80580	Under the Roles tab in Manage Users, a line break is missing after each group name.
User Profile	ARCHER-77745	Audit information fields, such as Last Updated and First Published, display a deleted user's information in the search results page.
User Profile	ARCHER-79913	Archer throws an invalid format error for a valid email address in the Manage Users page.
User Profile	ARCHER-93033	Users with CRUD permissions on the User Profile page cannot update contact information.
View Mode (Record)	ARCHER-85924	The time zone of the data in the Workflow Details tracker is different than users' configured time zones.
Workflow (AWF)	ARCHER-66936	AWF does not gracefully handle invalid or inaccessible data source entries from the Workpoint setting file. These issues mostly occur in SaaS/hosted environments with a large number of data source entries.
Workflow (AWF)	ARCHER-70732	Error state of workflow job is not reported back to the record page.
Workflow (AWF)	ARCHER-70875	While enrolling a record into a new workflow, the Advanced Workflow job will either stay in Created state or transition to an error state in a very complex scenario.
Workflow (AWF)	ARCHER-73676	Advanced Workflow job troubleshooting filters do not allow jobs to be filtered by criteria other than the job name.
Workflow (AWF)	ARCHER-75029	In a certain complex scenario, a user is either unable to enroll records into a new workflow or it fails during transition.
Workflow (AWF)	ARCHER-76242	While evaluating a complex Advanced Workflow job, the job fails with errors during the transition, CompleteNodeTransitionCommand.
Workflow (AWF)	ARCHER-84174	When multiple Values List field entries are added to the Update Content Node, the entries fail to show the proper values.
Workflow (AWF)	ARCHER-85363	Advanced Workflow Fails to enroll Archer records into a new workflow. The records stay in the Created status and fail due to an exception.
Workflow (AWF)	ARCHER-86668	The following exception occurs during an upgrade when the database contains any custom Advanced Workflow process created from the Workpoint Architect page: System.Data.SqlClient.SqlException: Cannot insert the value NULL into column 'PROC_SCRIPT_ID', table '65004.dbo.WP_PROC_SCRIPT'; column does not allow nulls. INSERT fails.
Workflow (AWF)	ARCHER-89699	When records reach a user action node without populated reference fields and the records are saved, users receive an error.
Workflow (AWF)	ARCHER-90812	The AWF Update Content Node fails with a timeout error and the WpServiceHost.exe process crashes while executing an AWF job.
Workflow (AWF)	ARCHER-90995	When a Date/Time field is updated by an AWF Update Content node and the current Date/Time stamp was chosen as an option, incorrect History Logs were generated.
Workflow (Legacy)	ARCHER-79572	The Reject button is enabled for records enrolled in Stage 1 of the Legacy Workflow.
Workflow (Legacy)	ARCHER-80729	The Round Robin functionality in the legacy workflow does not assign a user from the list of available users.
Workspaces, Dashboards and iViews	ARCHER-76418	An error occurs when editing a Links List iView.

Workspaces, Dashboards and iViews	ARCHER-79931	The dashboard dropdown menu size width is based on the topmost item instead of the maximum width of any child items.
Workspaces, Dashboards and iViews	ARCHER-84039	When users navigate to the Home dashboard, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-85907	When users attempt to open the configured mailto Quick Reference link, the Dashboard is not accessible.
Workspaces, Dashboards and iViews	ARCHER-86944	The standard icon in a Linked List iView is shown as an X on the dashboard.
Workspaces, Dashboards and iViews	ARCHER-87977	The Landing Page iView link navigates users to the correct workspace but displays the incorrect dashboard.
Workspaces, Dashboards and iViews	ARCHER-89037	When users navigate to the Admin pages from the Landing Page iViews or Quicklinks, the Admin pages do not load.
Workspaces, Dashboards and iViews	ARCHER-91157	The quick link to the Manage Subscriptions to Email Notifications page routes users to a blank page.
Workspaces, Dashboards and iViews	ARCHER-91527	When users are in a Report iView, if users left click and then release the click, the scroll bar continues to follow the mouse pointer.

## Known Issues in Release 6.9

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control	ARCHER-97767	When users delete security parameters, the Warning pop up does not display the user dependencies whom the security parameters are assigned to.
ACP, Documentation, Globalization and Localization	ARCHER-97310	The Archer Control Panel Help for the Japanese language does not launch from within the Archer Control Panel. The Italian version opens instead of the Japanese version. Workaround: Download the Archer 6.9 Control Panel Help for the Japanese language from RSA Link.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder	ARCHER-97845	When Global Values Lists are deleted, the Warning pop up does not display the Application dependencies where the Global Values Lists are used.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Application Builder, Documentation	ARCHER-93083	The Archer Online Documentation incorrectly refers to the TRUC function as TRUNC in "Functions and Operators for Calculated Field Formulas."
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"

Bulk Operations	ARCHER-96461	<p>In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated.</p> <p><b>Workaround:</b> Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.</p>
Compliance Solution	ARCHERSOL-8522	<p>If you are an existing Corporate Obligations Management or IT Regulatory Management use case customer and using the latest 6.8 version of change request application through Issues Management, Policy Management or Financial Controls Management use cases, then you need to fix the below items in Regulatory Intelligence Review application.</p> <p>1) Update the [Number of Policy Changes Under Review] calculation field formula like as below.</p> <p>COUNTIF(REF([Policy Change Recommendation],[Status]),VALUEOF(REF([Policy Change Recommendation],[Status]), "Awaiting Review"))+ COUNTIF (REF([Policy Change Recommendation],[Status]),VALUEOF(REF([Policy Change Recommendation],[Status]), "Approved and Pending Changes"))</p> <p>2) Update the report "Policy Change Recommendations (In Process)" by removing Status field filter criteria values 'Policy Change Initiated', 'Recommendations Documented' and 'Content Owner Contacted' and retain only 'Approved and Pending Changes'.</p>
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	<p>When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error.</p> <p><b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.</p>
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Gateway	ARCHER-85815	<p>Connections must be deleted prior to deleting the associated target.</p> <p><b>Workaround:</b> Delete connections first, then the associated target.</p>
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Data Publications	ARCHER-87767	In the Data Publication UI, users can select and delete multiple job history rows together, using a master check box. However, if a filter has been applied to the list of job executions, users cannot select or delete multiple job executions at once.
Data Publications	ARCHER-88621	<p>In the Data Publication UI, users can select and delete multiple job history rows together, using the select all master check box. However, if a filter has been applied to the list of job executions and users uncheck the select all check box, the job history page disappears.</p> <p><b>Workaround:</b> Apply the filters before using the select all check box. Alternatively, users can individually select the rows in the grid and delete them, rather than using the select all check box.</p>
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-88273	The Data Feed Tokens topic in the Online Documentation does not state that the BatchContentSave data feed token ignores key field definitions and may create duplicate records.

Documentation	ARCHER-96107	In the Archer Online Documentation, the topic "Configuring RSA Archer for the RSA Archer Mobile App" incorrectly lists Cross-Reference/Related Record and Attachments as Read-Only fields rather than Update Fields.
Documentation	ARCHERSOL-8605	The navigation menus for Solutions use cases no longer sort applications and questionnaires separately. All applications and questionnaires of a given use case now appear in one list and in alphabetical order. An exception has been made to sort Applications and Discussion Forums.
Documentation	ARCHERSOL-8606	The Archer 6.8 UI removes the New button from a Search Results page and moves the function to a New Record option in the ellipses menu.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
GPES, UI	ARCHER-87917	In a smaller screen, the rich text editor tool bar displays controls through ellipses extension. Once it is opened, doesn't disappear when user scrolls the page.
Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.  The correct topics can be found by searching in the Archer Online Documentation.
Help System	ARCHER-96802	In Mail Merge Templates, clicking the Help icon brings the user to the incorrect help page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mail Merge	ARCHER-95831	When users select the Public radio button option within the Edit mode of a selected Mail Merge Template with Private Access, the items from the Selected section disappear. When users select the Private radio button option, they can see the selected items list.
Mail Merge	ARCHER-96348	Users with create and read-only access (but no configuration privileges on the related application) will get an exception when they try to create a new mail merge template.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Nav Menu	ARCHER-96567	Archer allows a user to view their recent activities. However, after a system update, activities done before the update are not displayed in the list of Recent Activities; only the ones after the update are visible. There is no workaround at this time, however a fix will be available in an upcoming patch release.

Offline Access	ARCHER-88885	<p>When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable.</p> <p>When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.</p>
Offline Access	ARCHER-91314	<p>After upgrading Archer, the offline sync is unsuccessful.</p> <p><b>Workaround:</b></p> <ol style="list-style-type: none"> <li>1. In the Archer Control Panel, disable the Offline Access checkbox for the instance.</li> <li>2. Save the changes.</li> <li>3. Enable the Offline Access checkbox for the same instance.</li> </ol>
Offline Audit	ARCHER-96983	<p>When users create records in core applications that include a History Log field and then sync those records, an error occurs upon launch of client, but the error does not affect the functionality of the instance.</p> <p><b>Workaround:</b></p> <ol style="list-style-type: none"> <li>1. Close the error message.</li> <li>2. Delete the History Log field from the core application in question.</li> </ol>
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b></p> <p>Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example:  Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following:  C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Questionnaires	ARCHER-43967	<p>If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.</p>
Questionnaires	ARCHER-55683	<p>In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.</p>
Questionnaires	ARCHER-70906	<p>When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.</p>
React	ARCHER-81851	<p>In Google Chrome, grid tool tips can overlap the header when scrolling.</p>
React	ARCHER-87807	<p>The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.</p>
React Common Component(s)	ARCHER-90744	<p>Some grids in Back Office do not display tool tips for column headers with truncated text, due to grid size.</p>
React Common Component(s)	ARCHER-96349	<p>In a dual pane selector, when an Archer Administrator adds items from the Available section to the Selected section, and then searches for a value, the order of the items in the Selected section can sometimes re-shuffle. This creates no functionality issue or data loss.</p>
React Common Component(s)	ARCHER-96544	<p>In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.</p>

Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page	ARCHER-90466	If the Date field is selected, users cannot select cross-reference records in the Record Lookup.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. <b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
UI	ARCHER-87923	In some instances, if the user navigates to another page from the Rich Text editor without first closing it, the Rich Text toolbar does not disappear. To avoid this, click the ellipsis icon to close the popup window, before navigating away from the page.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive. <b>Workaround:</b> Right-click inside the text area, then click Paste.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.

Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards, and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. <b>Workaround:</b> Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.