

RSA

RSA[®] Archer

Version 6.9 SP1

What's New Guide

Contact Information

RSA Link at <https://community.rsa.com> contains a knowledgebase that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

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RSA Archer Documentation

You can access RSA Archer documentation on the Archer Customer/Partner Community on RSA Link at: <https://community.rsa.com/community/products/archer-grc/archer-customer-partnercommunity/documentation>

The following table describes each document.

Document	Description
Release Notes	A list of issues fixed in the release and a list of issues known at the time of the release. Available in a Microsoft Excel workbook.
What's New Guide	An overview of the new, updated, and retired features in the current release. Available in PDF format.
Installation and Upgrade Guide	Instructions for installing and upgrading to the latest RSA Archer release. Available in PDF format.
Online Documentation	Information for using RSA Archer including how to set up and maintain the Platform, how to use the Platform features, how to use the RESTful, Web and Content APIs, security configuration information, and how to install and use the solution use cases. Available from within the product in HTML5 format using context-sensitive links, as well as in a ZIP format for local installation.
Archer Control Panel (ACP) Help	Information for using the RSA Archer Control Panel module to manage the internal settings of the Platform, such as license keys, global paths and settings. Available from within the ACP module and in a ZIP format for local installation.
Planning Guide	Information about how to plan for your new RSA Archer installation. This document is intended for system administrators who are responsible for installing and managing RSA Archer. Available in PDF format.
Qualified and Supported Environments	Information on the required software platforms for running RSA Archer. This document is available on the RSA Archer Community on RSA Link at: https://community.rsa.com/docs/DOC-102657 .
Security Configuration Guide	Information about security configuration settings available in the RSA Archer Platform and security best practices for using those settings to help ensure secure operation of RSA Archer. Available in PDF format.

Chapter 1: Platform Updates

The following updates were made to the RSA Archer Platform.

Copying Applications and Questionnaires includes Advanced Workflows

When administrators copy applications or questionnaires, the new application or questionnaire includes a copy of the original advanced workflow process.

For more information, see "Adding Applications" or "Adding a Questionnaire" in the RSA Archer Online Documentation.

Data Feed with BCS Enabled Respects DFM Key within a Batch

With the BatchContentSave token enabled, RSA Archer data feeds now prevent duplicate key data creation and effectively use the batch content save functionality while still honoring the defined data feed key field.

For more information, see "Data Feed Tokens" in the RSA Archer Online Documentation.

Microsoft Silverlight Removal

Microsoft Silverlight has been removed from the following Administration pages:

- Manage Access Roles
- Access Control Reports

Removing Microsoft Silverlight from these pages has no impact on the end user.

Name in Global Header

The Global Header now displays the logged in user's first name.

For more information, see "Getting to Know the User Interface" in the RSA Archer Online Documentation.

Restrict API Response Access in the Access-Control-Allow-Origin Header

RSA Archer now allows you to restrict access to API responses sent from RSA Archer to the request origin host. You can set this restriction in the web.config file.

For more information on configuring this parameter, contact RSA Archer Customer Support.

Chapter 2: SaaS Updates

The following updates were made to RSA Archer SaaS environments in December 2020.

Advanced Workflow Actions by Email

RSA Archer SaaS environments have been updated to support Actions by Email for Advanced Workflow. The feature works the same for SaaS and on-premises environments, with the following exceptions:

- Actions by Email is not supported for SaaS environments in the APJ region. This feature relies on native services provided by Amazon Web Services (AWS) which are not currently available in APJ. RSA is monitoring the availability of the required services as AWS continues to expand regional feature support.
- You must configure your email client to use the TLS encryption protocol. The AWS email service that enables Actions by Email for SaaS environments enforces TLS encryption for all incoming and outgoing messages.
- The AWS email service includes out-of-the-box antivirus and antispam filtering. This benefit is enabled automatically for all SaaS environments and does not require configuration or management.
- Functionality is being rolled out using a phased approach. Expect additional communication.

For more information, see "Advanced Workflow" in the RSA Archer Online Documentation.

Enhanced Attachment Storage

RSA Archer SaaS environments have been updated to support a native Amazon Web Services (AWS) data storage system that offers industry-leading scalability, data availability, security, and performance. This system replaces the existing file repository for storing attachments, images, videos, company files, etc. No additional configuration or management is required for this update, and the RSA Archer user experience remains unchanged. RSA will conduct a phased migration to move existing repository files to the new system for SaaS and hosted environments. You will be notified in advance of any migration activity.

Chapter 3: General Announcements

RSA Archer Security Configuration Guide Layout Updates

The new layout of the RSA Archer Security Configuration Guide reflects the specific security categories that each feature of the product falls under. This allows users to easily isolate different features of the product to the specific categories for the purposes of configuration and troubleshooting.

Retired Offerings

Discussion Forums

The Discussion Forum is being retired effective April 2021. To facilitate a smooth transition, features will continue to function in Release 6.9 SP1, with support limited to production-critical issues.

Deep Sight Transport

Data Feed Manager Deep Sight 2.0 and 4.0 transports types are being retired effective April 2021. To facilitate a smooth transition, features will continue to function in Release 6.9 SP1, with support limited to production-critical issues.

For more information, see the "RSA Archer Platform Modernization: Retirement of Discussion Forum and Data Feed Deep Sight Transports Features" blog post on RSA Link at <https://community.rsa.com/community/products/archer-grc/archer-customer-partner-community/blog/2020/07/09/rsa-archer-platform-modernization-retirement-of-discussion-forum-and-data-feed-deep-sight-transports-features>.