

Project Name:	RSA Authentication Manager 8.4 WCAG Overview
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Table 1 Supporting Feature definitions

Supports	From the results of representative sample testing the product fully meets the letter and intent of the Checkpoint.
Supports with Exceptions	From the results of representative sample testing the product does not fully meet the letter and intent of the Checkpoint, but provides some level of access relative to the Checkpoint.
Does not Support	From the results of representative sample testing the product does not meet the letter or intent of the Checkpoint.
Not Applicable	From the results of representative sample testing the checkpoint does not apply to the product.

Priority 1 Checkpoints

Table 2 Web Content Accessibility Guidelines 1.0 – Priority 1

Criteria	Supporting Features	Remarks and explanations
1.1 Provide a text equivalent for every non-text element (e.g., via "alt", "longdesc", or in element content).	Does not support	<p>The application contains images without text alternatives that are important for the understanding and use of the application.</p> <p>Examples: Images that represent or convey information about the identity and state of form controls do not have text alternatives providing this information.</p>
4.1 Clearly identify changes in the natural language of a document's text and any text equivalents (e.g., captions).	Not Applicable	The application does not contain changes in the natural language.
2.1 Ensure that all information conveyed with color is also available without color, for example from context or markup.	Supports	Color coding alone is not used to convey information.
6.1 Organize documents so they may be read without style sheets. For example, when an HTML document is rendered without associated style sheets, it must still be possible to read the document.	Supports with Exceptions	<p>The application interface is usable when style sheets are disabled.</p> <p>Exceptions: The temporary status indicator is displayed in the wrong context when style sheets are disabled.</p> <p>The non functioning date picker controls are displayed at the bottom of each screen when style sheets are disabled.</p>

		The Dashboard modules are incorrectly displayed when style sheets are displayed.
6.2 Ensure that equivalents for dynamic content are updated when the dynamic content changes	Supports with Exceptions	In most cases equivalents are updated when the user interface updates. Exceptions: Icons indicating sort order in sortable tables do not change to reflect the current sort state.
7.1 Until user agents allow users to control flickering, avoid causing the screen to flicker.	Supports with Exceptions	The application does not contain interface elements that cause the screen to flicker. Exceptions: Search pages have flicker when selecting Identity Source.
14.1 Use the clearest and simplest language appropriate for a site's content.	Supports	
1.2 Provide redundant text links for each active region of a server-side image map.	Not applicable	Server side image maps are not used.
9.1 Provide client-side image maps instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	Client-side image maps are not used.
5.1 For data tables, identify row and column headers.	Supports with Exceptions	Row and column headers in data tables are identified. Exceptions: The date picker control and some help pages contain data tables with unidentified headers.
5.2 For data tables that have two or more logical levels of row	Not Applicable	The application does not contain

or column headers, use markup to associate data cells and header cells.		complex data tables.
12.1 Title each frame to facilitate frame identification and navigation.	Does not Support	None of the frames in the application have titles. Examples: The iframe elements containing the date picker controls.
6.3 Ensure that pages are usable when scripts, applets, or other programmatic objects are turned off or not supported. If this is not possible, provide equivalent information on an alternative accessible page.	Does not Support	The application requires the use of a JavaScript enabled web browser.
1.3 Until user agents can automatically read aloud the text equivalent of a visual track, provide an auditory description of the important information of the visual track of a multimedia presentation.	Not applicable	The application does not contain multimedia.
1.4 For any time-based multimedia presentation (e.g., a movie or animation), synchronize equivalent alternatives (e.g., captions or auditory descriptions of the visual track) with the presentation.	Not applicable	The application does not contain multimedia.
8.1 Make programmatic elements such as scripts and applets directly accessible or compatible with assistive technologies	Does not support	The application contains a significant amount of information and functionality that cannot be accessed or easily accessed by people using assistive technology. Examples: Lack of or insufficient

		programmatic association between controls and a text labels. Lack of programmatic association between controls and error messages.
11.4 If, after best efforts, you cannot create an accessible page, provide a link to an alternative page that uses W3C technologies, is accessible, has equivalent information (or functionality), and is updated as often as the inaccessible (original) page.	Not Applicable	Compliance can be accomplished.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports with Exceptions	The application allows administrators to set a customized timeout length if the user requests. Exceptions: The user is not alerted before the application times out.

Priority 2 Checkpoints

Table 3 Web Content Accessibility Guidelines 1.0 – Priority 2

Criteria	Supporting Features	Remarks and explanations
2.2 Ensure that foreground and background color combinations provide sufficient contrast when viewed by someone having color deficits or when viewed on a black and white screen.	Supports with Exceptions	The foreground and background colors used in the application generally provide sufficient contrast. However, the text and background colors for steps in the process wizards do not provide sufficient contrast.

3.1 When an appropriate markup language exists, use markup rather than images to convey information.	Supports	The application does not use images of text unnecessarily.
3.2 Create documents that validate to published formal grammars.	Does not support	The application does not contain any documents that validate according to their published formal grammars.
3.3 Use style sheets to control layout and presentation.	Supports with Exceptions	Style sheets are used to control layout and presentation. However , HTML table structures and invisible images are used throughout the application for positioning and presentational purposes.
3.4 Use relative rather than absolute units in markup language attribute values and style sheet property values.	Supports with Exceptions	Some text sizes are set using relative units.
3.5 Use header elements to convey document structure and use them according to specification.	Does not Support	Heading elements are not use to mark up heading content.
3.6 Mark up lists and list items properly.	Supports with Exceptions	Some lists within the application are marked up correctly. However , some menus and navigation links that are visually organized as lists are not semantically identified as lists using HTML.
3.7 Mark up quotations. Do not use quotation markup for formatting effects such as indentation	Not applicable	
6.5 Ensure that dynamic content is accessible or provide an alternative presentation or page.	Does not Support	Content contained within the frames, the date picker widget, is not accessible.

7.2 Until user agents allow users to control blinking, avoid causing content to blink (i.e., change presentation at a regular rate, such as turning on and off).	Supports	No blinking content is used in the application.
7.4 Until user agents provide the ability to stop the refresh, do not create periodically auto-refreshing pages.	Supports	The application does not contain periodically auto-refreshing pages.
7.5 Until user agents provide the ability to stop auto-redirect, do not use markup to redirect pages automatically. Instead, configure the server to perform redirects.	Supports	The application does not contain auto-redirects.
10.1 Until user agents allow users to turn off spawned windows, do not cause pop-ups or other windows to appear and do not change the current window without informing the user	Supports with exceptions	Online Help and Activity Monitors use pop-ups.
11.1 Use W3C technologies when they are available and appropriate for a task and use the latest versions when supported.	Supports	The application user interface is implemented using HTML and CSS.
11.2 Avoid deprecated features of W3C technologies.	Supports with exceptions	The application does not contain multimedia.
12.3 Divide large blocks of information into more manageable groups where natural and appropriate.	Does not support	<p>In most cases the application interface has not been developed using semantic HTML structures.</p> <p>Examples: Headings, form structures such as fieldsets and lists.</p>

13.1 Clearly identify the target of each link.	Supports	
13.2 Provide metadata to add semantic information to pages and sites.	Not Applicable	This is a web application not a web site.
13.3 Provide information about the general layout of a site (e.g., a site map or table of contents).	Not Applicable	This is a web application not a web site.
13.4 Use navigation mechanisms in a consistent manner.	Supports	Navigation mechanisms are consistent throughout the application.
5.3 Do not use tables for layout unless the table makes sense when linearized. Otherwise, if the table does not make sense, provide an alternative equivalent (which may be a linearized version).	Supports with exceptions	Content in layout tables make sense when linearized. Exceptions: Operations Console has few pages that use Tables as layout.
5.4 If a table is used for layout, do not use any structural markup for the purpose of visual formatting.	Does not Supports	Certain list tables are used for formatting.
12.2 Describe the purpose of frames and how frames relate to each other if it is not obvious by frame titles alone.	Does not support	Frames are used in online help.
10.2 Until user agents support explicit associations between labels and form controls, for all form controls with implicitly associated labels, ensure that the label is properly positioned.	Supports with exceptions	Certain advanced controls do not associate the entire control with their label.
12.4 Associate labels explicitly with their controls.	Does not Support	A significant number of form controls do not have explicitly associated text labels.
6.4 For scripts and applets,	Does not Support	Interface elements integral to

ensure that event handlers are input device-independent.		the successful use of the application cannot be operated without the use of a mouse.
7.3 Until user agents allow users to freeze moving content, avoid movement in pages.	Supports	The application allows moving content to be paused.
9.2 Ensure that any element that has its own interface can be operated in a device-independent manner.	Not Applicable	The application does not contain any embedded user interfaces.
9.3 For scripts, specify logical event handlers rather than device-dependent event handlers.	Does not Support	Interface elements integral to the successful use of the application cannot be operated without the use of a mouse.