

Project Name:	RSA Authentication Manager 8.4 VPAT
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Voluntary Product Accessibility Template

The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility. It is assumed that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: 4/4/2018

Name of Product: RSA Authentication Manager 8.4

Contact for more Information: *vendor to provide*

Table 1 Summary Table Voluntary Product Accessibility Template

Guideline	Applicable	Compliance
1194.21 - Software Applications and Operating Systems	Applicable	Does not Support
1194.22 – Web-based Intranet and Internet Information and Systems	Applicable	Does not Support

1194.23 - Telecommunications Products	Not applicable	-
1194.24 - Video and Multimedia Products	Not applicable	-
1194.25 - Self-Contained, Closed Products	Not applicable	-
1194.26 - Desktop and Portable Computers	Not applicable	-
1194.31 - Functional Performance Criteria	Applicable	Does not Support
1194.41 - Information, Documentation, Support	Applicable	Supports with Exceptions

Table 2 Section 1194.21 Software Applications and Operating Systems – Detail

Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Does not support</p>	<p>Keyboard access to functionality required to understand and operate the application is not provided.</p> <p>Examples: Stacked header and results table menus are not accessible using the keyboard. Contextual and in page help information cannot be accessed using the keyboard</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is</p>	<p>Supports with Exceptions</p>	<p>Supports Sticky Keys, Toggle Keys, Serial Keys, and Filter Keys.</p> <p>Exceptions: Increasing text size in the browser or operating system results in the obscuring of some content.</p>

available to the product developer.		
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Does not support	A well-defined indication of focus is not provided for the majority of focusable elements within the application.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Does not support	Information about user interface elements required by assistive technology users to understand and operate the application is not provided. Examples: Information about the identity, operation and state of, Tab and Tree View controls is not provided.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Icon and image use is consistent within the application.
(f) Textual information shall be provided through	Supports with Exceptions	Textual information is available to assistive

<p>operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>		<p>technology.</p> <p>Exceptions: User Dashboard does not provide textual context.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports</p>	<p>The applications display attributes can be overridden by browser or operating system settings.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not applicable</p>	<p>The application does not make use of animated content.</p>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports</p>	<p>Color coding alone is not used to convey information.</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not applicable</p>	<p>Adjustment of color and contrast is not provided within the application.</p>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	<p>The application does not use flashing or blinking objects.</p>

<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues</p>	<p>Does not support</p>	<p>The application contains a significant amount of information and functionality that cannot be accessed or easily accessed by people using assistive technology.</p> <p>Examples: Lack of or insufficient programmatic association between controls and a text labels. Lack of programmatic association between controls and error messages.</p>
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Table 3 Section 1194.22 Web-based Internet information and applications - Detail

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Does not support	<p>The application contains images without text alternatives that are important for the understanding and use of the application.</p> <p>Examples: Images that represent or convey information about the identity and state of form controls do not have text alternatives providing this information.</p>
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	The application does not use multimedia.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Color coding alone is not used to convey information.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with Exceptions	<p>The application interface is usable when style sheets are disabled.</p> <p>Exceptions: The temporary status indicator is displayed in the wrong context when style sheets are disabled.</p>

		The non functioning date picker controls are displayed at the bottom of each screen when style sheets are disabled. The Dashboard modules are displayed incorrectly when style sheets are disabled.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	Server side image maps are not used.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	Client-side image maps are not used.
(g) Row and column headers shall be identified for data tables.	Supports with Exceptions	Row and column headers in data tables are identified. Exceptions: The date picker control and some help pages contain data tables with unidentified headers. Operations Console has few pages that use Tables as layout.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	The application does not contain complex data tables.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Does not Support	None of the frames in the application have titles. Examples: The iframe elements containing the date picker controls.

<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	<p>The application does not contain interface elements that cause the screen to flicker.</p>
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>Not Applicable</p>	<p>Compliance can be accomplished.</p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Does not Support</p>	<p>Interface elements and content is created by scripting that cannot be accessed by assistive technology.</p> <p>Examples: The popup menus, date pickers and help tooltips created using scripting are not practically readable to assistive technology as the visual position and tab order are not reflected in their actual positions in the code.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through</p>	<p>Not applicable</p>	<p>The application does not require applets or plug-ins.</p>

<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Does not support</p>	<p>The application contains a significant amount of information and functionality that cannot be accessed or easily accessed by people using assistive technology.</p> <p>Examples: Lack of or insufficient programmatic association between controls and a text labels. Lack of programmatic association between controls and error messages.</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Does not support</p>	<p>A method to skip repetitive is not provided.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Supports with Exceptions</p>	<p>The application allows administrators to set a customized timeout length if the user requests.</p> <p>Exceptions: The user is not alerted before the application times out.</p>

Table 4 Section 1194.31 Functional Performance Criteria

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Does not Support	Keyboard access to functionality required to understand and operate the application is not provided.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with Exceptions	Some controls within the application user interface do not receive focus or do not provide programmatic access to the current focus.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	User hearing is not required to use the application.
(d) Where audio information is important for the use of a product, at least one mode of	Not Applicable	User hearing is not required to use the application.

<p>operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>		
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Supports</p>	<p>User speech is not required to use the application.</p>
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Does not Support</p>	<p>Some operations integral to the use of the application require the use of a mouse.</p>

Table 5 Section 1194.41 Information, Documentation and Support.

Criteria	Supporting Features	Remarks and explanations
<p>Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.</p>	<p>Supports</p>	<p>RSA provides electronic versions of all product support documentation. Alternate versions will be provided on request.</p>
<p>Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.</p>	<p>Does not Support</p>	<p>RSA does not provide information on accessibility features in the documentation.</p> <p>RSA provides electronic versions of all product support documentation. Alternate versions will be provided on request.</p>
<p>1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities.</p>	<p>Supports</p>	<p>RSA will provide support services that accommodate the needs of end-users with disabilities.</p>