



RSA® Authentication Agent for Epic Hyperdrive

Release Notes

This document describes the RSA® Authentication Agent 1.1 for Epic Hyperdrive release. Read this document before installing the software. This document contains the following sections:

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These Release Notes may be updated. The most current version can be found on RSA Link at [RSA Authentication Agent for Epic Hyperdrive Documentation page](#).

Product Overview

RSA® Authentication Agent for Epic Hyperdrive works with the RSA Authentication Manager to require users to perform additional authentication when accessing Epic Hyperdrive. A user enters the username and password on Epic Hyperdrive (while attempting to login to Epic Hyperdrive or trying to sign off a workflow or access a resource), then can be prompted for additional authentication using SecurID Authentication workflow (for example supplying a SecurID token for authentication). If the user credentials are correct, the user gains access to the underlying resource or will be able to sign off a workflow that requires a step-up authentication.

The Authentication Agent is installed on Windows computer running Hyperdrive client. When user tries to login or approve a workflow in Epic Hyperdrive, the Authentication Agent communicates with the Authentication Manager in the network to manage authentication.

What's New in This Release

This section lists the new features and enhancements that are introduced in RSA® Authentication Agent 1.1 for Epic Hyperdrive or from here on called Epic Agent 1.1.

Introduction to Epic Hyperdrive

Epic is moving the current primary end user application, Hyperspace, to a web-based framework, Hyperdrive.

Hyperdrive is the new secure client application. RSA has existing integration with Epic Hyperspace with RSA Authentication Manager using RSA Ready platform, details of the old agent can be found [here](#).

RSA has developed a new standard agent to secure new Epic Hyperdrive login and workflows.

Customers need to deploy RSA Authentication Agent for Epic Hyperdrive to secure login and/or workflow that requires step-up authentication.

RSA Authentication Agent 1.1 for Epic Hyperdrive, August 2022

- Release v1.1 allows users to edit or input the user ID in specific workflow requirements that need another user to provide additional authentication.

RSA Authentication Agent 1.0 for Epic Hyperdrive, June 2022

- You can install RSA® Authentication Agent for Epic Hyperdrive on computers running Intel® based processors on the Windows 10, Windows Server 2019, Windows server 2016, Windows Server 2012 r2 operating system.

Language Support

RSA® Authentication Agent for Epic Hyperdrive displays the user interface text strings in a single supported language. The following language is supported:

- English (en-us)

Agent Reporting

In Authentication Manager mode, the agent sends details such as the hostname, agent version, and operating system version to Authentication Manager to help you manage your installed REST protocol agents. You can run reports that include these details using Authentication Manager 8.6 P3.

TLS 1.2 Support

The agent uses the TLS 1.2 encryption protocol for secure communications.

- **Note:** RSA Authentication Agent 1.1 for Epic Hyperdrive requires Authentication Manager 8.6 P3.
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Installing This Product

You can install RSA® Authentication Agent for Epic Hyperdrive on client computer running the following operating systems:

- Windows 10 Operating Systems (32-bit and / or 64-bit versions) with Intel® based processors.
- Windows Server 2019 Operating System with Intel® based processors.
- Windows Server 2016 Operating System with Intel® based processors.
- Windows Server 2012 r2 Operating System with Intel® based processors.

For installation and upgrade instructions, see "Installing RSA Authentication Agent 1.1 for Epic Hyperdrive" in the Installation and Administration Guide.

Documentation

The following product documentation is available on RSA link on the [RSA Authentication Agent for Epic Hyperdrive Documentation page](#).

Issue	Resolution
RSA Authentication Agent v1.1 for Epic Hyperdrive – Installation and Administration Guide	rsa_authentication_agent_1.1_for_epic_hyperdrive_admin_guide.pdf
RSA Authentication Agent v1.1 for Epic Hyperdrive – Group Policy Object Configuration Guide	rsa_authentication_agent_1.1_for_epic_hyperdrive_gpo_template_guide.pdf

Fixed Issues

Epic Agent 1.1, August 2022.

AAFWEH-419: Exception in the WMI watcher Event handler was reported in the logs when multiple updates were performed in GPO.

AAFWEH-454: PIN + Approve timeout did not display any errors on the MFA dialog.

AAFWEH-455: Clean up of the GPO template's help section : SecurID Authentication Agent name.

Support and Service

You can access community and support information on RSA Link at [SecurID Integrations - SecurID Community](#). RSA Link contains a knowledgebase that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

The RSA Ready Partner Program website at <https://community.securid.com> provides information about third-party hardware and software products that have been certified to work with RSA products. The website includes Implementation Guides with step-by-step instructions and other information on how RSA products work with third-party products.

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System Data Collection and Usage Policy

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<https://www.rsa.com/content/dam/en/terms/units-of-measure.pdf>.