

RSA IDENTITY MANAGEMENT AND GOVERNANCE

Platform Support Matrix for Version 6.9.1

This document describes the officially supported platforms for the RSA Identity Management & Governance (IMG) Version 6.9.1 solution for on-premise implementations. RSA IMG is also available as a service in the cloud, which is covered outside the scope of this document.

The RSA IMG 6.9.1 Solution is available in the following form factors for on-premise implementations:

- Hardware Appliance
- Soft Appliance
- Software Only

For further information, the official RSA IMG 6.9.1 Product, Installation and Upgrade Documentation is located on the RSA SecurCare Online website at the following URL address: <https://knowledge.rsasecurity.com/scolcms/set.aspx?id=10647>

Hardware Appliance

The RSA IMG 6.9.1 Hardware Appliance is supplied by RSA with all the components (operating system, application server, database and RSA IMG Application) pre-installed.

Soft-Appliance

The RSA IMG 6.9.1 Soft Appliance includes the application server, database and RSA IMG Application. This option does not include any hardware, the operating system or ship as a virtual appliance. This option can be configured using a local database (supplied by RSA) or a remote database (supplied by the customer). The Soft Appliance is installed on customer provided hardware or in a virtualized environment.

Software Only

RSA IMG 6.9.1 is also available in a Software-Only form factor where the RSA IMG solution (application only) is deployed in customer environment where the customer supplies and licenses the operating system, the application server (WebLogic or WebSphere) and the Oracle database components. The Software Only solution is installed on customer provided hardware or in a virtualized environment.



RSA IMG 6.9.1 – Platform Support Matrix

	RSA Provided Database Options		Customer Supplied Database Options		
Deployment Options	RSA Hardware Appliance	Soft-Appliance with RSA Database	RSA IMG Software Only		Soft-Appliance for Customer Supplied Database
Operating Systems			WebLogic	WebSphere	
SUSE (SLES 11 SP3)	✓ ⁽¹⁾	✓			✓
Red Hat (RHEL 5.8)	✓	✓			✓
Red Hat (RHEL 5.10)	✗	✓			✓
Red Hat (RHEL 5.11+)	✓ ⁽²⁾	✓ ⁽³⁾	✓ ⁽⁴⁾	✓ ⁽⁴⁾	✓ ⁽³⁾
Red Hat (RHEL 6.0 – 6.5)	✗	✓			✓
Red Hat (RHEL 6u6+)	✗	✓ ⁽³⁾			✓ ⁽³⁾
Other Operating Systems	✗	✗			✗
Application Server Clustering	✗	✗	✓	✓	✗
Application Server Version	Included with Hardware Appliance JBoss 4.2.2	Included with Soft Appliance JBoss 4.2.2	v10.3.6 ✓	v7u19 ✓ v8.5.0.2 ✓ v8.5.5.2 ✓	Included with Soft Appliance JBoss 4.2.2
Database					
Oracle 11.2.0.3	✓	✓	✓	✓	✓
Oracle 11.2.0.4	✗	✗	✓	✓	✓
Oracle 12.1.0.2	✗	✗	✓	✓	✓
Oracle ASM Supported	✓	✗	✓ ⁽⁵⁾	✓ ⁽⁵⁾	✓ ⁽⁵⁾
Client Browsers					
Microsoft IE v6			✗		
Microsoft IE v7 -v11			✓ ⁽⁶⁾		
Mozilla Firefox v30+			✓		
Google Chrome v31+			✓		
Apple Safari v8.x			✓		

Any categorizations outside of the solutions shown above are considered "not supported" at the time of this publication.

Legend:

Supported	✓
Not Supported	✗

Notes:

1. Hardware Appliances ship with SUSE SLES 11 SP3 as the Operating System, existing appliances can retain their existing Red Hat OS.
2. Using the RSA IMG Appliance Updater as available on SCOL (as of 6.9.1 P03), the existing appliance Red Hat OS can be updated.
3. Refer to the RSA Support Knowledge Base Article Number: 000030131 on SCOL for additional information.
4. Customers can implement a 64-bit OS that is supported by the respective application server choice.
5. In customer supplied database deployment models, customers can choose to utilize Oracle ASM in their Oracle deployment.
6. IE browsers running in compatibility mode are not supported and may limit product functionality / availability.

RSA IMG 6.9.1 Platform Support Matrix

Depending on your RSA IMG deployment, the following list of additional components and their supported software platforms may apply.

Virtual Environment Support

Customers can choose to deploy the IMG Soft Appliance or Software Only solution in a virtualized infrastructure. The following virtualization platforms are currently supported:

Virtualization Platform	Version
VMware vSphere	4.x, 5.x and 6.x

AFX Server

The AFX Server follows the same platform support matrix as the RSA IMG Platform. For further information and details on the installation requirements for your AFX server, refer to the RSA IMG Installation Guide located on the RSA SecurCare Online website.

RSA IMG Remote Agent

The RSA IMG Remote Agent follows the same platform support matrix as the RSA IMG Platform, and also supports installation on a Windows platform. Additional details can be found in the base product installation documentation.

Data Access Governance (DAG) Server

The most recent DAG server installation guide and requirements documentation can be found on RSA SecurCare Online website.

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