

## RSA® MFA Agent 1.0 for macOS Release Notes

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This document describes the RSA® MFA Agent 1.0 for macOS release. Read this document before installing the software. This document contains the following sections:

- [Product Overview](#)
- [Installing This Product](#)
- [Documentation](#)
- [Support and Service](#)

These *Release Notes* may be updated. The most current version can be found on RSA Link at <https://community.rsa.com/community/products/securid/mfa-agent-macos>.

### Product Overview

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RSA MFA Agent for macOS works with the RSA SecurID Access Cloud Authentication Service to require users to perform additional authentication when accessing macOS computers. A user enters the username and password and then can be prompted for additional authentication (for example, by approving a request in the RSA SecurID Authenticate app). If the user credentials are correct, the user gains access to the computer.

The Authentication Agent is installed on macOS computers. When users try to sign into or unlock computers, the Authentication Agent communicates with the Cloud Authentication Service to manage authentication.

Key features of this release include:

- Support for the Approve, RSA SecurID Authenticate Tokencode, and SecurID Token methods for online authentication
- No fail-open offline authentication with Authenticate Tokencode
- Agent customization using the RSA Agent Control Center
- Online Emergency Access using the Emergency Tokencode authentication method

### Installing This Product

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You can install RSA MFA Agent for macOS on macOS computers running the following operating systems:

- macOS Catalina (10.15.4 or later)
- macOS Mojave (10.14.6 or later)

For installation and upgrade instructions, see Chapter 3, "Installing RSA MFA Agent" in the *Installation and Administration Guide*.

## Documentation

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The following product documentation is available on RSA Link:

<https://community.rsa.com/community/products/secuid/mfa-agent-macos>

Title	Filename
<i>RSA MFA Agent 1.0 for macOS Installation and Administration Guide</i>	<a href="#">rsa_mfa_agent_macOS_1.0_installation_administration_guide.pdf</a>
RSA SecurID Access User Help	Available from within the RSA SecurID Authenticate app

## Support and Service

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You can access community and support information on RSA Link at <https://community.rsa.com>. RSA Link contains a knowledgebase that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

The RSA Ready Partner Program website at [www.rsaready.com](http://www.rsaready.com) provides information about third-party hardware and software products that have been certified to work with RSA products. The website includes Implementation Guides with step-by-step instructions and other information on how RSA products work with third-party products.

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