

Lieberman Software

Account Reset Console



Partner Brief

About Lieberman Software

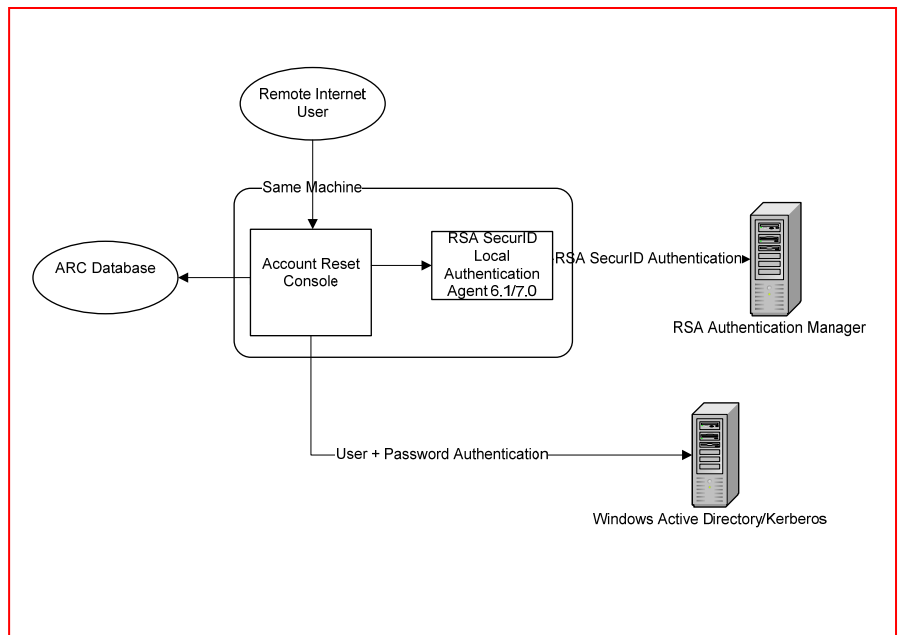
Lieberman Software Corporation's privileged account password management and configuration management solutions reduce the cost and complexity of administering the cross-platform enterprise. These solutions deliver greater control over the IT infrastructure, thereby improving manageability and security for the entire organization. By providing mass management solutions that automate critical IT administration processes, Lieberman Software ensures that corporate, education, and government enterprises remain managed, secure, and compliant.

Business Challenge

The number of passwords required to securely access systems, applications, and other IT assets continues to escalate. IT groups managing large enterprises are constantly barraged with Help Desk requests to reset forgotten or expired passwords. Organizations suffer from the reduced productivity of employees who are frequently locked out of critical systems, while IT is forced to dedicate resources to manually reset user accounts. Without effective password management controls, organizations can suffer from failed regulatory compliance audits, security breaches, reduced productivity, and increased IT costs.

Solution Description

Account Reset Console resolves one of the most common problems encountered by IT groups in large organizations — users losing access to systems because of forgotten or expired passwords. With Account Reset Console users can reset or unlock their own Windows accounts in a secure, audited, and delegated manner. Passwords can be changed via a user's own Windows logon screen or through any web browser. Users confirm their identities against a set of relational databases, and then reset their passwords without administrator involvement. RSA SecurID authentication allows web access to the application to be securely controlled. RSA SecurID logons can be tracked for audit purposes.





Key Features & Solution Benefits

- Users can reset or unlock their own accounts without Help Desk interaction.
- Help Desk can reset or unlock user accounts without administrator involvement.
- IT controls which users have web access to the application.
- Users validate their identities against relational database prior to resetting accounts.
- Users and administrators are notified about passwords set to expire.
- IT can automatically locate and disable inactive accounts.
- Users can be required to reset changed passwords at their next logon.
- A full audit trail of password changes can be examined by date or user.
- IT can ensure full participation among users by reporting on who has not yet enrolled.
- Users can change passwords via a secure website or through the Windows logon page.
- Different verification questions can be used for every reset incident.

About RSA

RSA, the Security Division of EMC, is the premier provider of security solutions for business acceleration, helping the world's leading organizations succeed by solving their most complex and sensitive security challenges. RSA's information-centric approach to security guards the integrity and confidentiality of information throughout its lifecycle - no matter where it moves, who accesses it or how it is used.

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ABBREVIATED NAME / PB / 4-DIGIT DATE