RSA SecurID Access Delegated Authentication Configuration for Salesforce

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Salesforce is a customer relationship management (CRM) solution for sales.

About Delegated Authentication

- When a user tries to log in, Salesforce validates the username and checks the user's permissions and access settings. If the user is enabled for SSO, a Web services call is made to RSA SecurID Access to validate the username and password. If they are valid, the user proceeds to the application. If they are not valid, the user is informed that his or her username and password combination is invalid.
- Delegated Authentication supports SP-initiated style single sign-on only.
- Delegated Authentication does not allow for step-up authentication.

Before You Begin

- Acquire an administrator account to both RSA SecurID Access and Salesforce.
- Enable the Delegated Authentication feature on your Salesforce instance. You may need to open a help ticket with Salesforce support to enable Delegated Authentication.
- Ensure the RSA SecurID Access Portal is configured with a trusted SSL certificate.
- Verify the RSA SecurID Access user accounts.
- Verify Salesforce users are enabled for SSO.

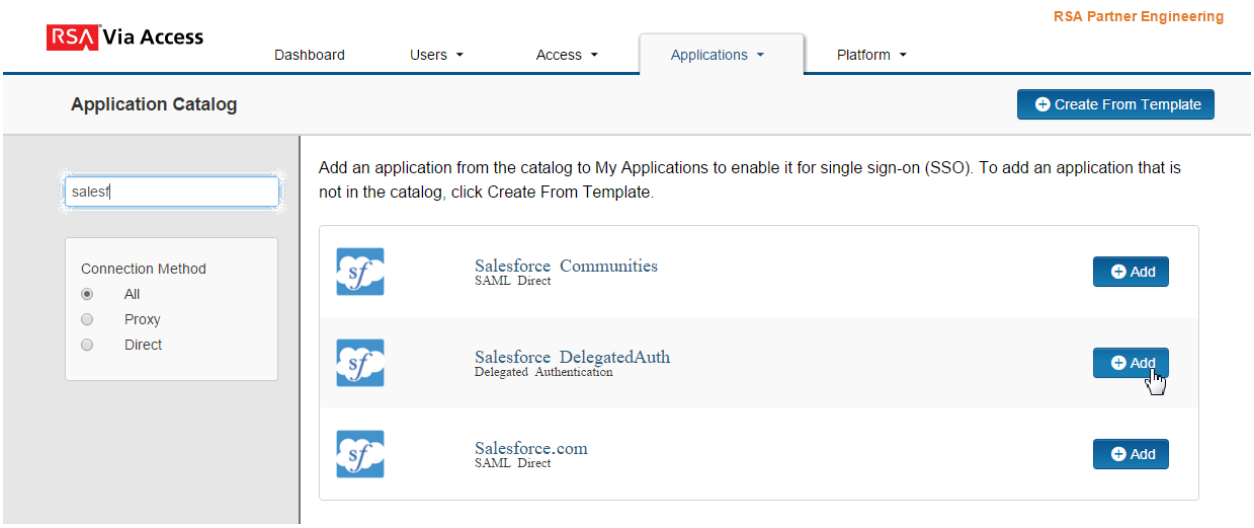
Procedure

1. Add the Application in RSA SecurID Access
2. Configure Salesforce to Use RSA SecurID Access for Delegated Authentication

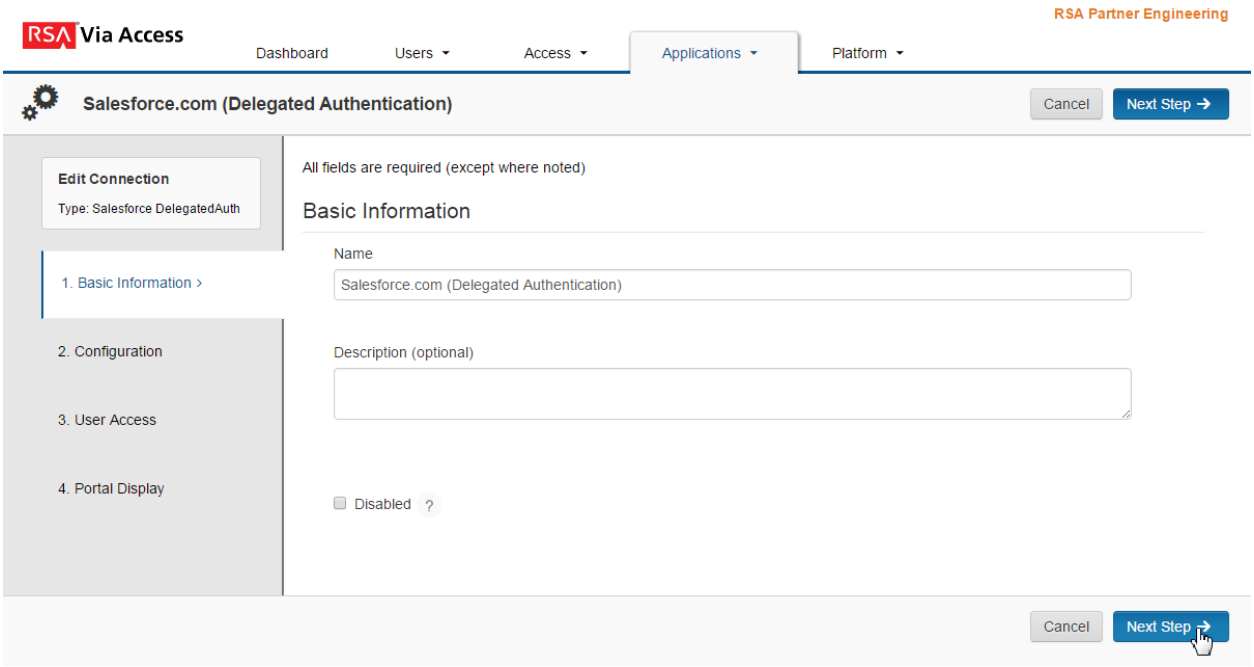
Add the Application in RSA SecurID Access

Procedure

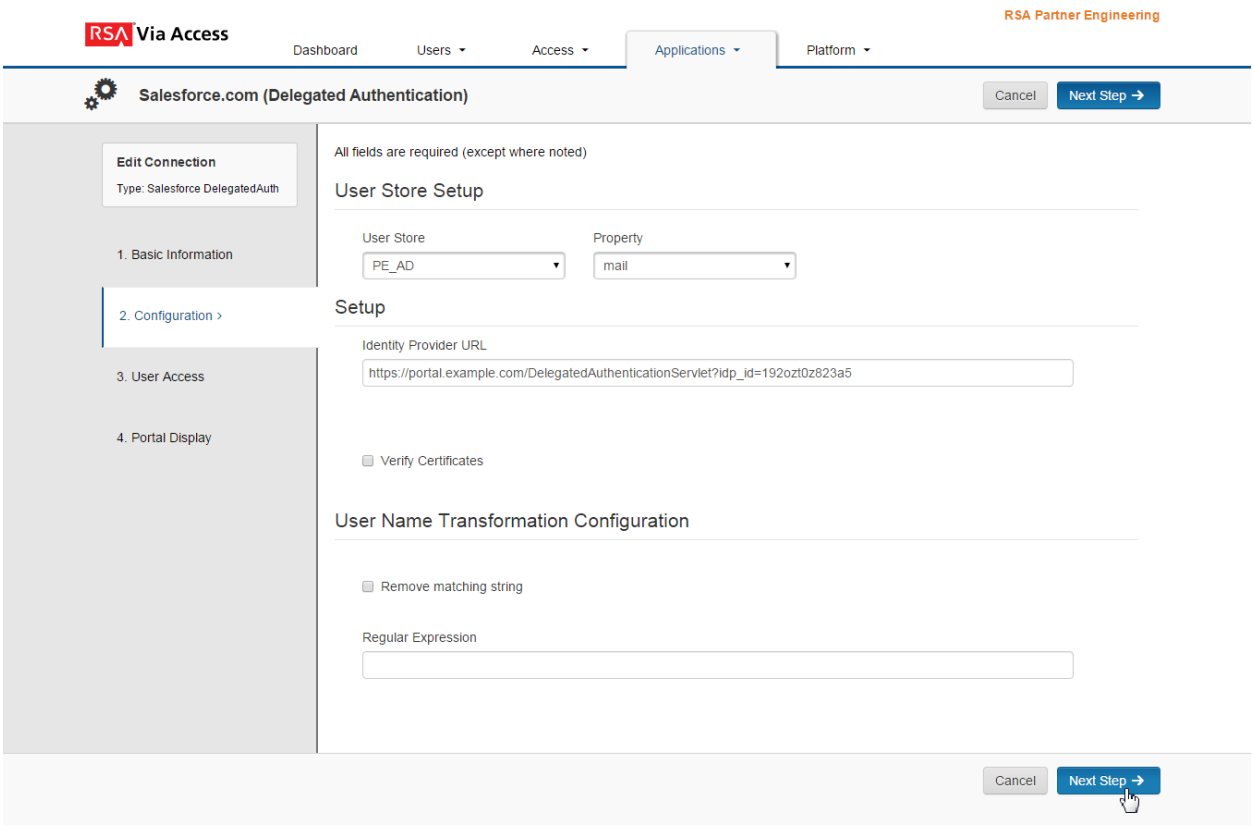
1. In the RSA SecurID Access Administration Console, click **Applications > Application Catalog**.
2. From the list of applications, locate the **Salesforce DelegatedAuth** connector and click **+Add**.



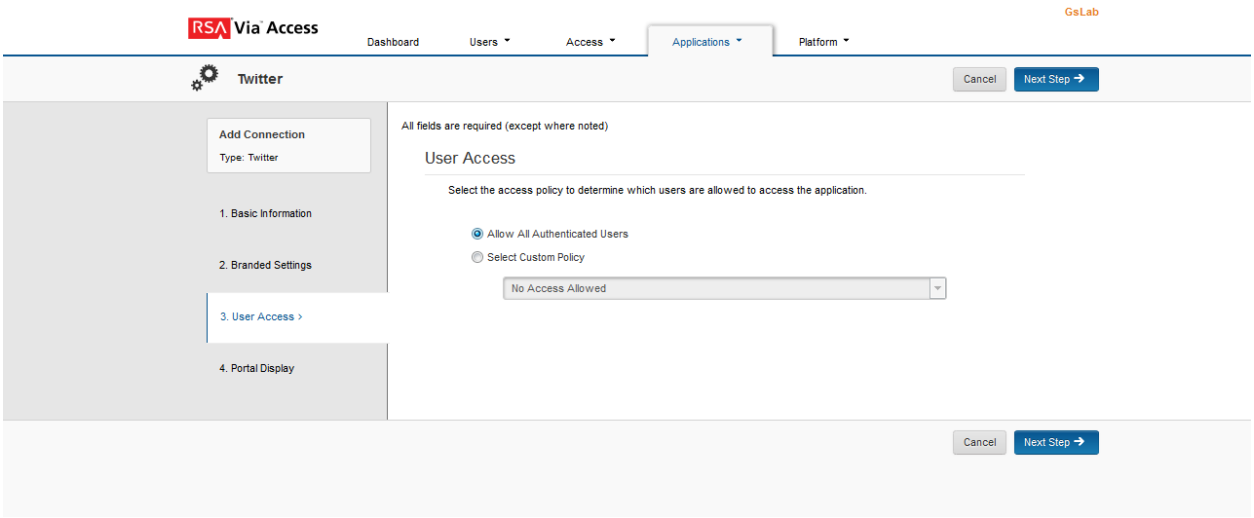
3. On the Basic Information page, specify the application name and click **Next Step**.



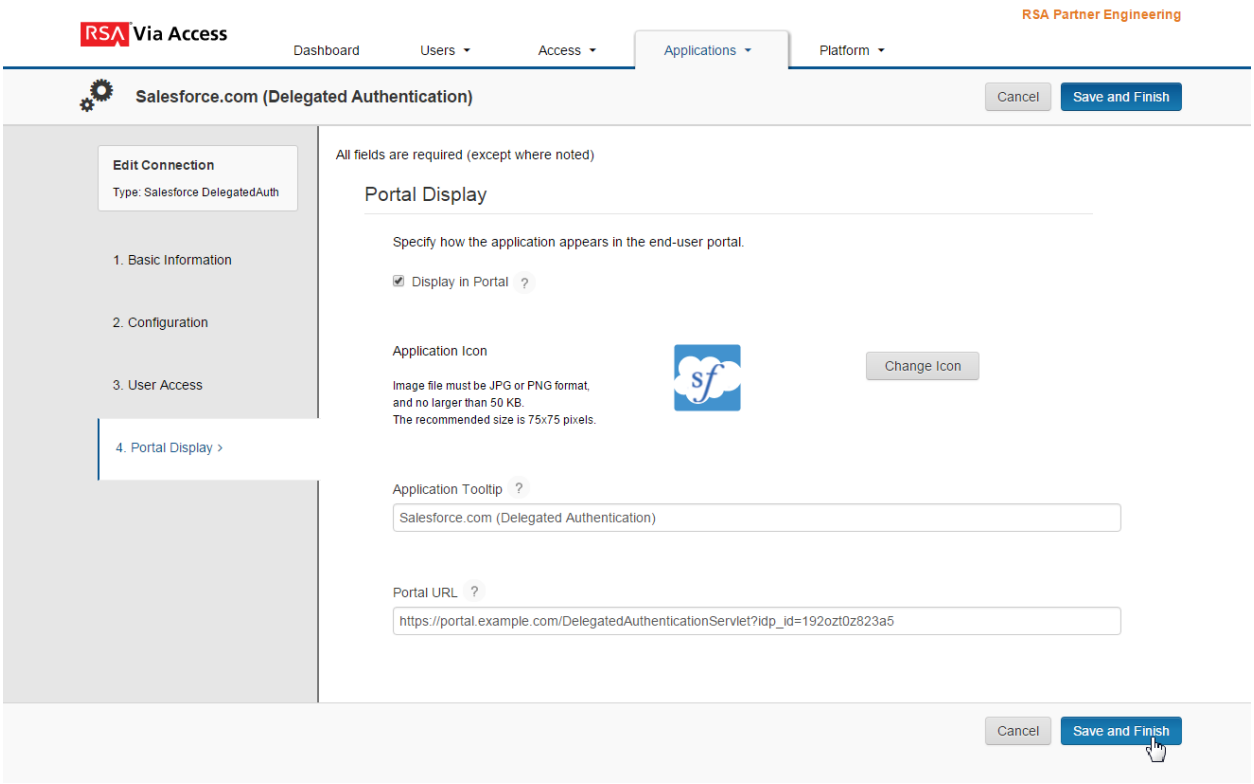
4. On the Configuration page, set the **User Store Setup** settings, take note of the **Identity Provider URL** and click **Next Step**.



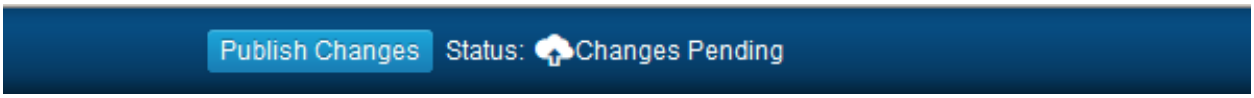
5. On the User Access page, choose **Allow All Authenticated Users** and click on **Next Step**.



6. On the Portal Display page, uncheck **Display in Portal** checkbox and click **Save and Finish**.



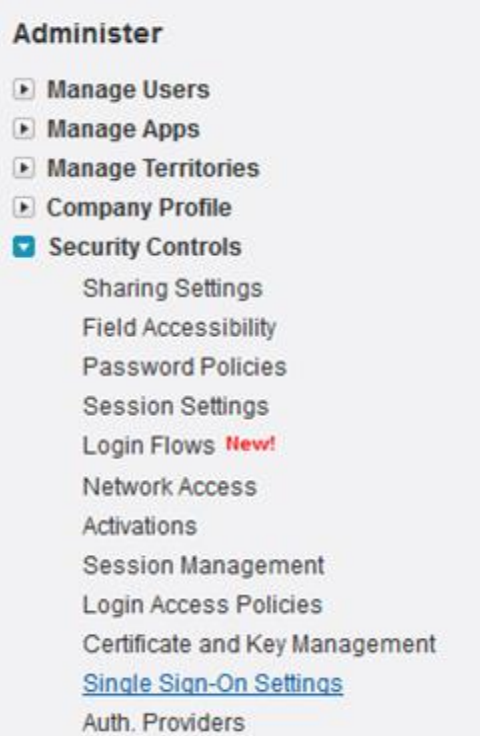
7. Click **Publish Changes**.



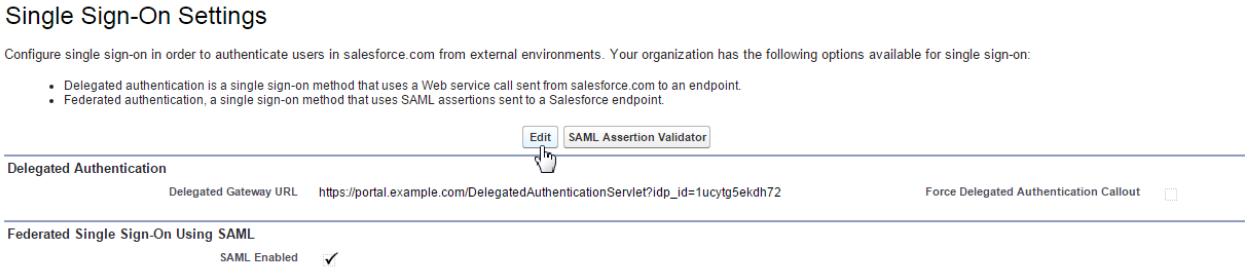
Configure Salesforce to Use RSA SecurID Access for Delegated Authentication

Procedure

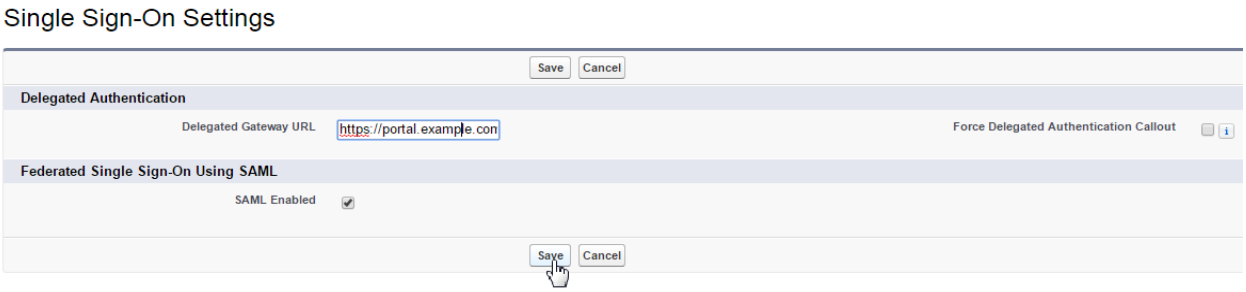
1. Login to the Salesforce administration console, in the **Administer** tool bar, select **Security Controls > Single Sign-On Settings**.



2. Click **Edit** to edit the Delegated Authentication settings.

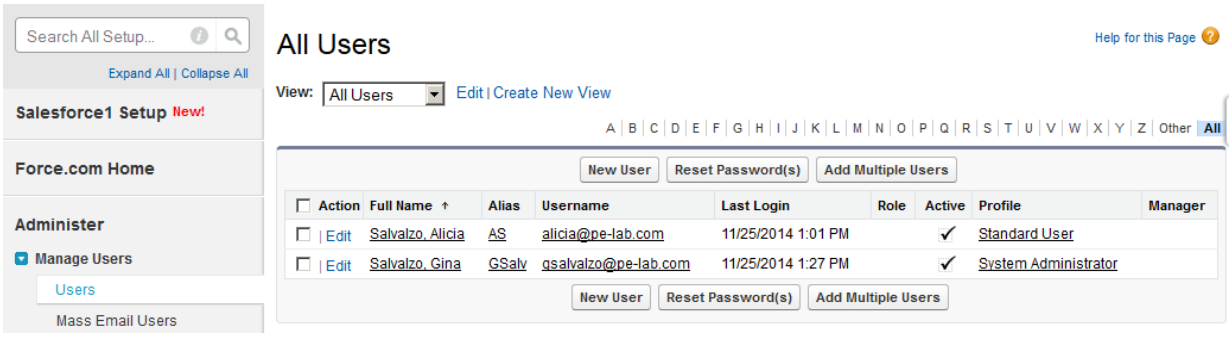


3. Enter the Identity Provider URL from the RSA SecurID Access console (on page 3 of this guide) into the **Delegated Gateway URL** field and click **Save**.

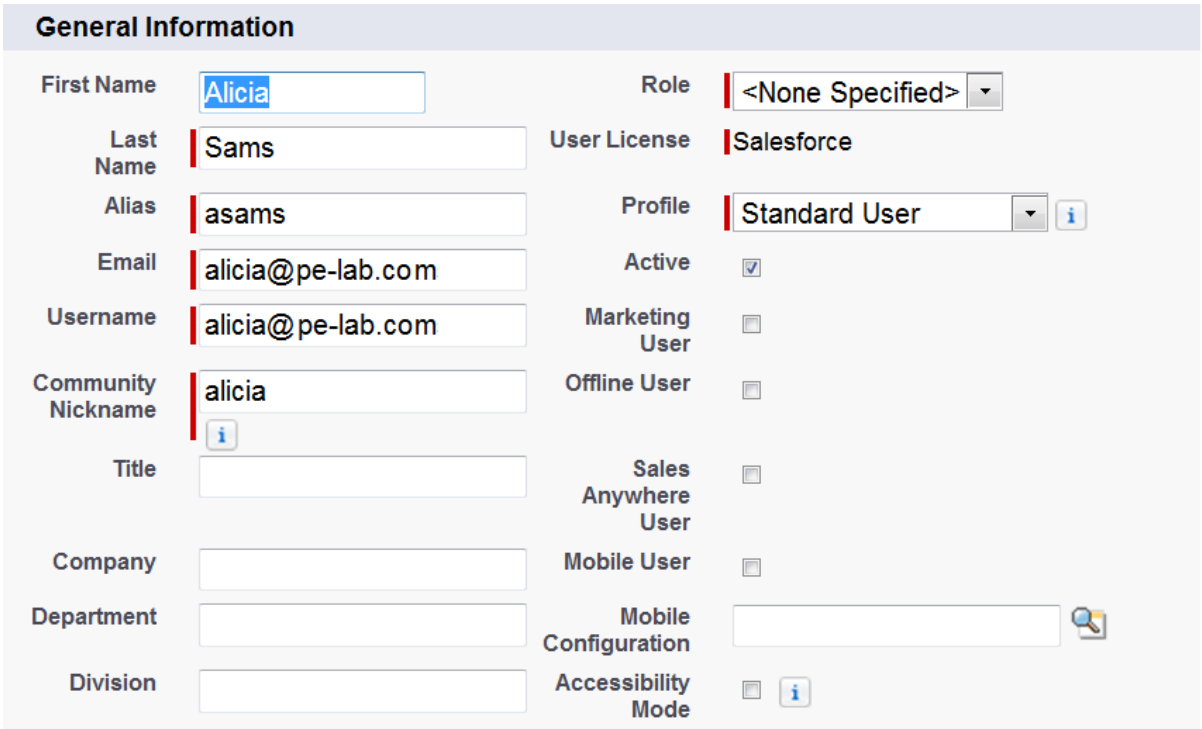


Configure Salesforce User

1. In the **Administer** tool bar, select **Manage Users > Users**.



2. Click **New User**.
3. Complete all the required fields.



4. Select **Save**.

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