RSA SecurID Access SAML Configuration for SugarCRM

Last Modified: July 30, 2015

SugarCRM is a cloud based solution that provides businesses with a CRM solution.

Before You Begin

- Acquire an administrator account to both RSA SecurID Access and SugarCRM.
- Verify the RSA SecurID Access user account. Refer to the User, Rule, and Policy section of the SecurID Access manual.

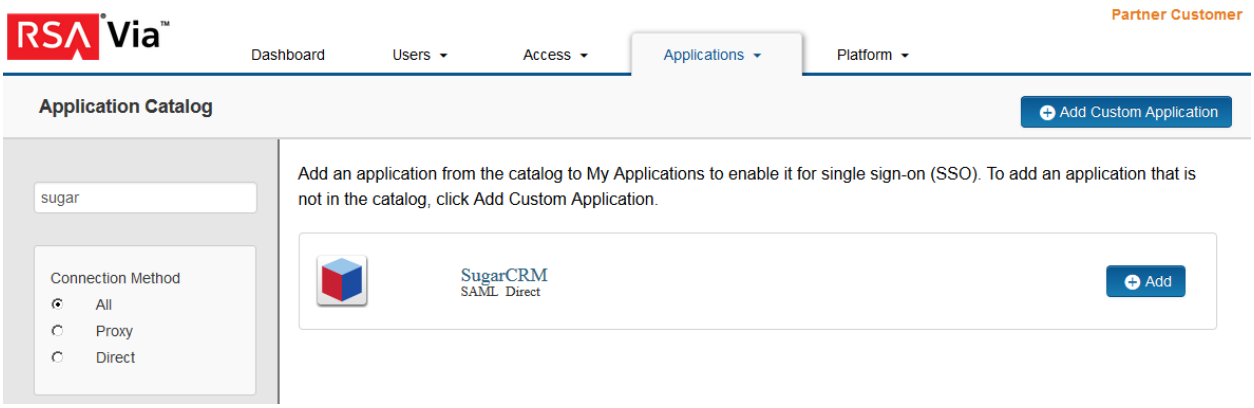
Procedure

1. Add the Application in RSA SecurID Access
2. Configure SugarCRM to Use RSA SecurID Access as an Identity Provider

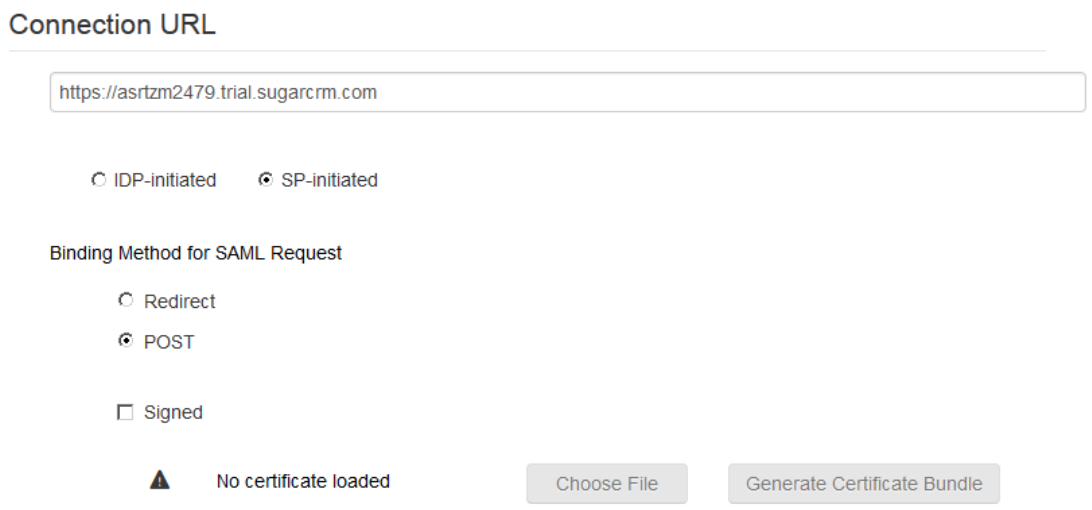
Add the Application in RSA SecurID Access

Procedure

1. In the RSA SecurID Access Administration Console, click **Applications > Application Catalog**.
2. From the list of applications, click **+Add** for the application that you wish to add.

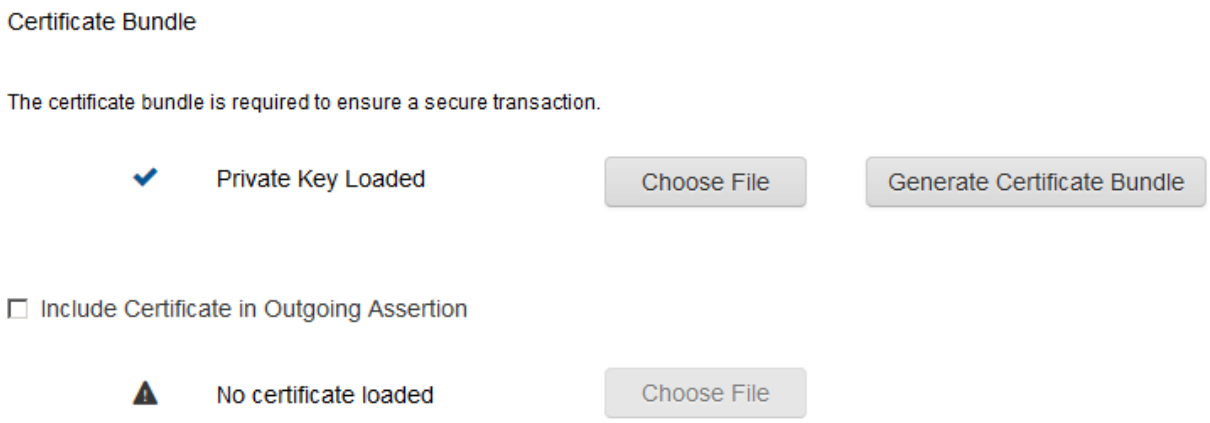


3. On the Basic Information page, specify the application name and click **Next Step**.
4. On the Connection Profile page, fill in the Connection URL with your site's login page.
5. Select **SP –initiated** and binding method **POST**.

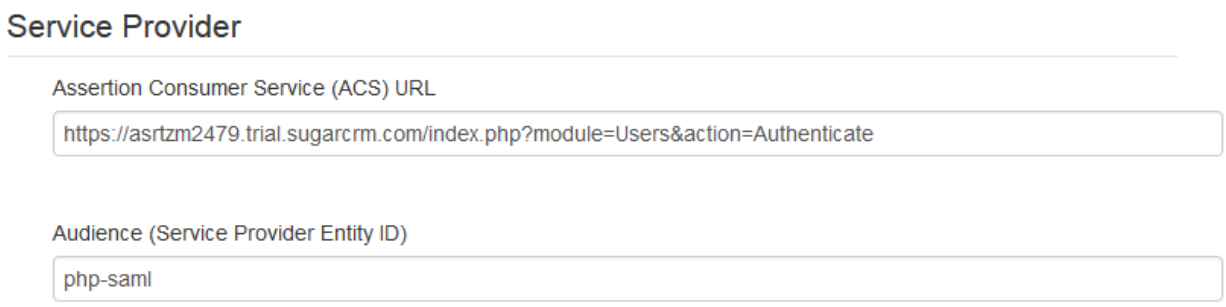


6. Scroll down to **SAML Identity Provider (Issuer)** section.
7. Take note of the Identity Provider URL it will be needed to configure SugarCRM.

8. Click **Choose File** and upload the private key.

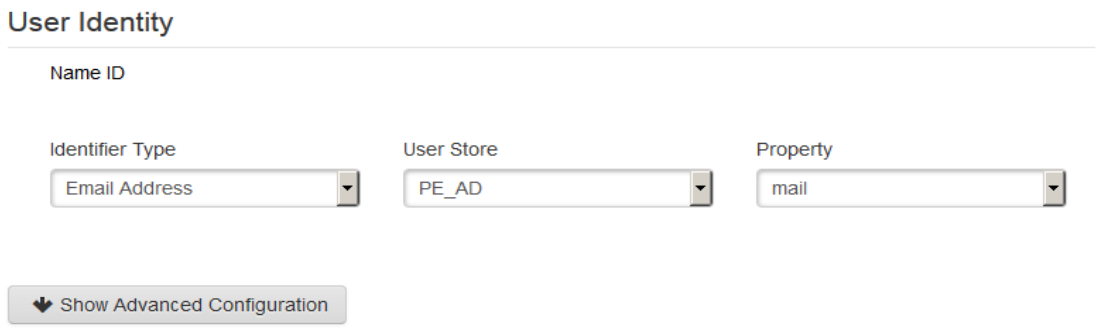


9. Scroll down to the **Service Provider** section.

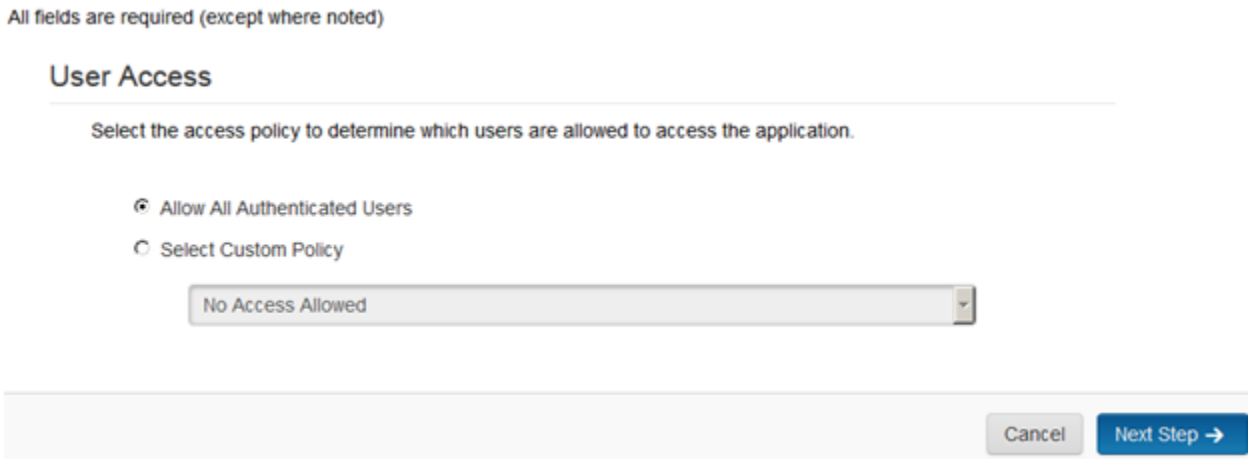


   a. In the **Assertion Consumer Service (ACS) URL** field, enter https://<your_instance>/index.php?module=Users&action=Authenticate
   b. In the **Audience (Service Provider Entity ID)** field, enter **php-saml**.

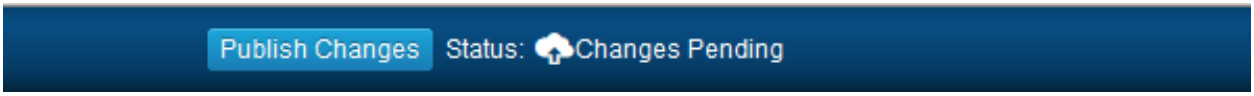
10. Scroll down to the **User Identity** section. Set the **Identifier Type** to **Email Address** and **Property** to **mail**.



11. Click **Next Step**.
12. On the **User Access** page, select the desired user policy from the drop down list.



13. Click **Next Step**.
14. On the Portal Display page, select **Display in Portal**.
15. Click **Save and Finish**.
16. Click **Publish Changes**. Your application is now enabled for SSO.



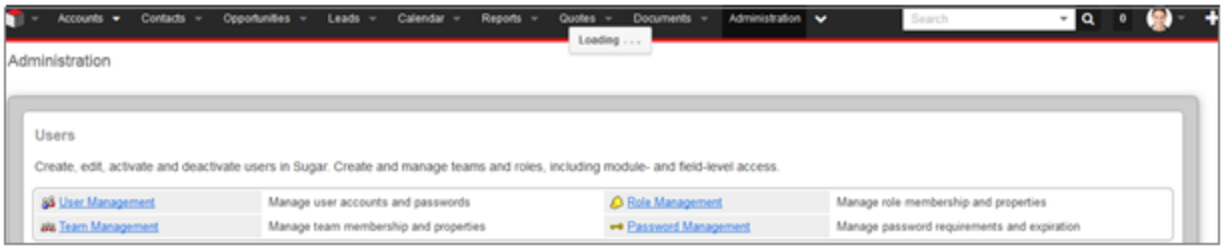
Next Steps

Configure SugarCRM to Use RSA SecurID Access as an Identity Provider

Configure SugarCRM to Use RSA SecurID Access as an Identity Provider

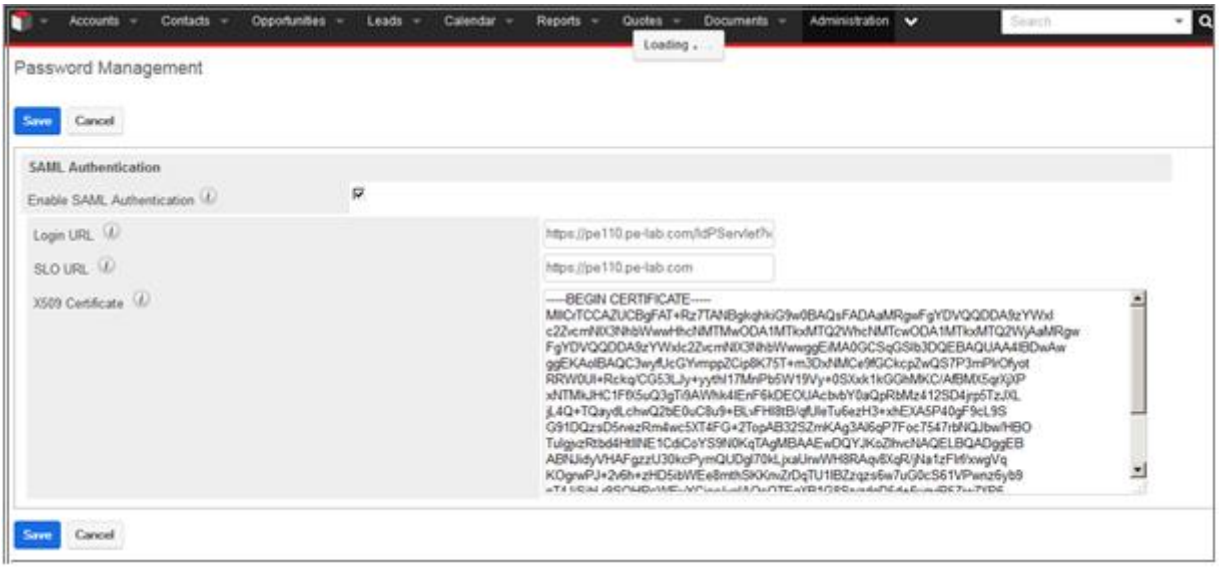
Procedure

1. Login to SugarCRM.
2. Under the Admin profile pull down, select **Admin**.



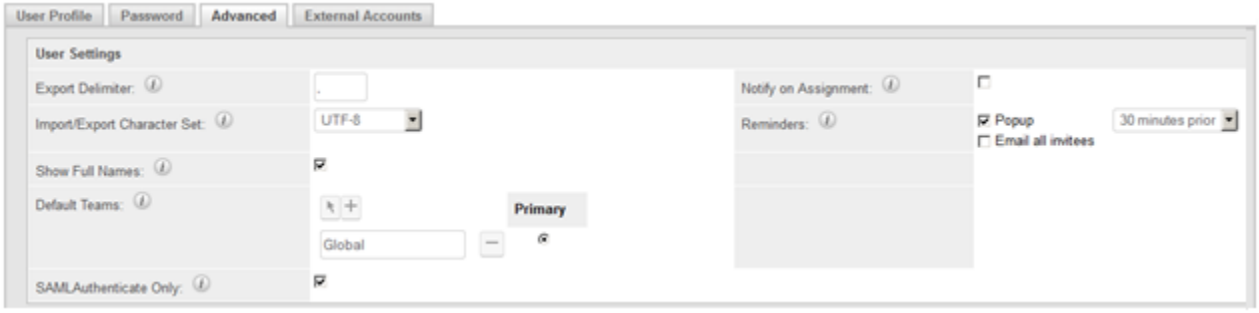
3. Select **Users > Password Management**.
4. Scroll down to SAML Authentication and select **Enable SAML Authentication**.

5. The SAML Authentication window will open.
6. In the **Login URL** field, enter the SecurID Access Identity Provider URL.
7. In the x509 certification window paste the SecurID Access public certification, including the Begin and End lines.



8. Click **Save**.

9. Navigate to **Administration > Users > User Management**.
10. Select the user to edit.
11. Verify that the email address is configured.
12. Select the user's **Advanced** tab.
13. Check the **SAMLAuthenticate Only** box.



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