

# Authenticator 4.1.5 for iOS and Android App Quick Start Guide

Authenticator 4.1.5 for iOS and Android supersedes previous versions of SecurID Authenticator and SecurID App for iOS and Android. It combines functionality from the RSA SecurID Authenticate app and SecurID Software Token app into one convenient authenticator that you can use to safely sign into your organization credentials. It allows you to access your SecurID OTP credentials as well as use Approve, Authenticate OTP, and Biometrics from a single app.

## What You Need

Devices:

- A mobile device where you will install the app. The device must have iOS version 12 or later or Android version 8 or later.
- A computer or another mobile device from which you can access a self-service portal, if required by your organization.

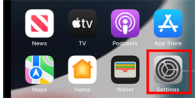

Your administrator will provide information which may include any of the following:

- A URL to your organization’s self-service portal or SecurID My Page with instructions for registering the app, including a new Registration Code, URL, or QR Code for each credential.
- Information to import a SecurID OTP credential using QR Code scan, URL link, or email attachment, and a password if required.

If you already have credentials installed on either the Software Token app or SecurID App on your mobile device, these will seamlessly be available on Authenticator. Note that currently, the credentials from the RSA Authenticate App cannot be seamlessly migrated to Authenticator App. This feature will be added in a future version.

## Step 1: Check Your Mobile Device

Follow instructions for your operating system.

Apple iOS	Android
<p>Confirm that your device is running iOS 12 or later.</p> <ol style="list-style-type: none"> <li>1. Open your device’s <b>Settings</b>.</li> </ol>  <ol style="list-style-type: none"> <li>2. Tap <b>General</b>, followed by <b>About</b>.</li> </ol> <p>The version number is shown as Software Version or Version.</p>	<p>Confirm that your device is running version Android 8.0 or later.</p> <ol style="list-style-type: none"> <li>1. Open your device’s <b>Settings</b>:</li> </ol>  <ol style="list-style-type: none"> <li>2. At the bottom, tap <b>About</b> to see your version.</li> </ol>

## Is Your Device Jailbroken or Rooted?

For security reason, the Authenticator app will not function on a jailbroken or rooted device.

## Step 2: Install the Authenticator App

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1. On your device, go to the [Apple App Store](#) or [Google Play](#).
2. Search for **SecurID Authenticator**. The icon looks like this:



3. Install the app.

## Step 3: Import Your SecurID OTP Credential

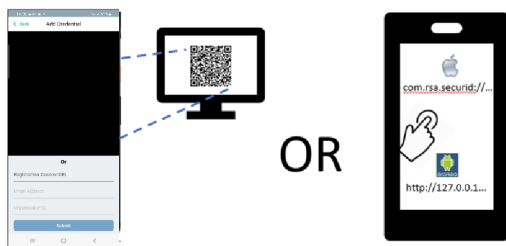
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Perform this step if you want to import new SecurID OTP credential. If not, skip to [Step 5: Register the Authenticator App for Multifactor Authentication on the next page](#).

You can import a SecurID OTP credential by scanning a QR Code, tapping an email link, or opening a file attachment from an email. Your administrator communicates to you the method that you can use.

1. Open the Authenticator app.
2. Tap **Get Started** on the Welcome screen and follow the prompts.

Tap the plus sign (+) in the upper right corner of the app to get started.



Your SecurID OTP credential is now active.

For more details, see [Import a SecurID OTP Credential](#).

Your administrator will inform you if you need to set a PIN. For instructions, see [Set a PIN for SecurID Software OTP Credential](#).

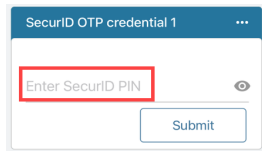
## Step 4: Sign into Organization Accounts

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Use your SecurID OTP credential to sign into your organization accounts, VPN client, or applications.

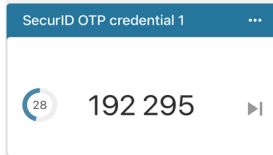
1. Open the Authenticator app.
2. Your organization might require you to enter a PIN in the app or in your protected application. Perform the appropriate steps.

- a. Check if your credential displays **Enter SecurID PIN** as shown here:



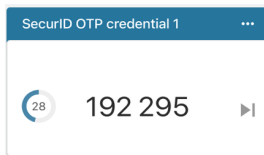
- b. If so, enter the SecurID PIN and tap **Submit**.

The new passcode is displayed:



- c. Open the VPN client or application window and enter the passcode without spaces.
- d. Click **OK** to complete authentication.

If the app displays only the OTP, your app appears similar to this example:




Perform these steps in the VPN client or application window:

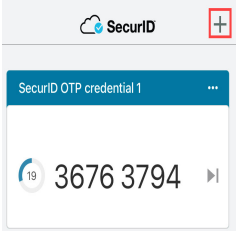
- a. If you have a PIN, enter the PIN followed by the SecurID OTP credential from the app, with no spaces.  
If your company does not require a PIN, enter only the SecurID OTP credential, with no spaces.
- b. Click **OK** to complete authentication.

## Step 5: Register the Authenticator App for Multifactor Authentication

The Authenticator app helps you access your organization's protected resources by providing multifactor authentication, which includes Approve, Authenticate OTP, and Biometrics. If you want to use these authentication methods, you must register your device.

Your organization sends you a link to its self-service portal or My Page.

SecurID My Page	Organization-Provided Self-Service Portal
<ol style="list-style-type: none"> <li>On a second phone or computer where the app is not installed, open a browser and access the portal using the link your administrator provided.</li> <li>Sign in to SecurID My Page.</li> </ol> 	<ol style="list-style-type: none"> <li>On a different phone or computer where the app is not installed, open a browser and access the portal using the link your administrator provided.</li> <li>Follow your company's registrations instructions.</li> <li>Test authentication.</li> </ol>

SecurID My Page	Organization-Provided Self-Service Portal
<p>3. If the RSA Authenticate app is currently listed as registered, you must first de-register it by clicking the trash icon.</p> <p>4. Click <b>Select an authenticator</b>, select <b>SecurID Authenticator app</b> from the list, and click <b>Register</b>.</p> <p>Tap the plus sign (+) in the top right corner of the app.</p>  <p>5. Follow the prompts to complete registration.</p> <p>6. Test authentication.</p>	

## Want to Learn More?

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Check the online help available in the Authenticator app for more information about how to use it.

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